

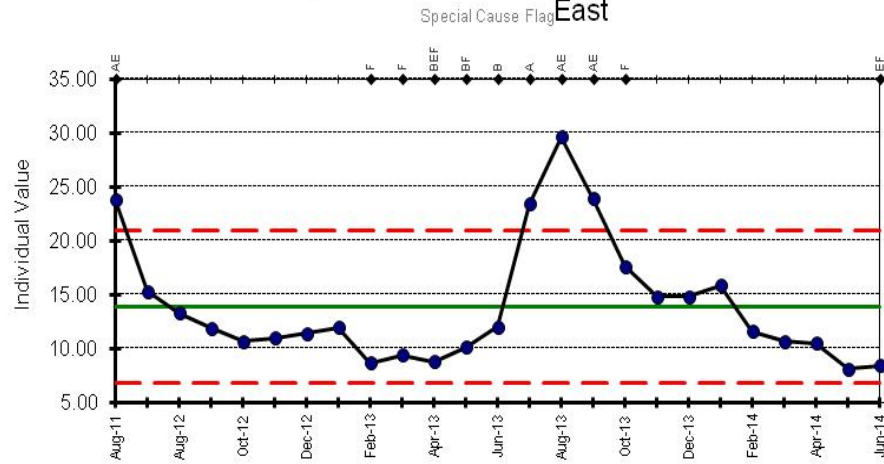
Patient Financial Services
Key Performance Indicators
July 2014

DAYS TO BILL

DAYS TO PAYMENT

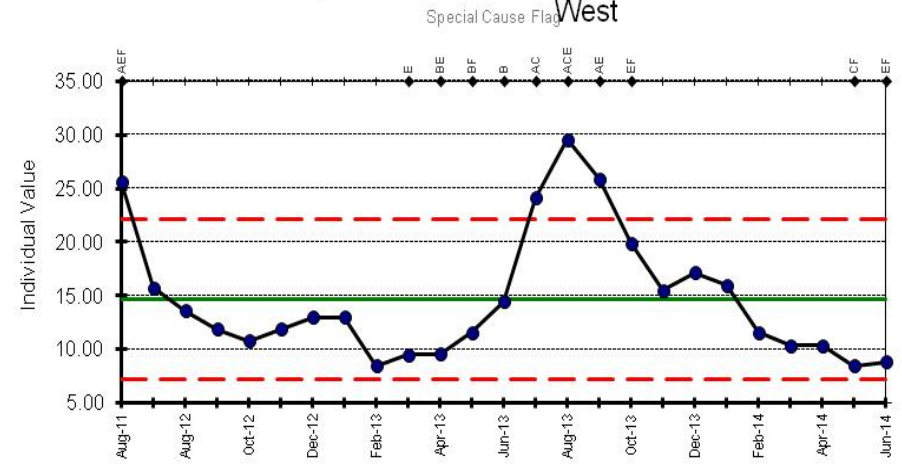
AVG Days for the Contractor to send the run ticket to EMSA -

East

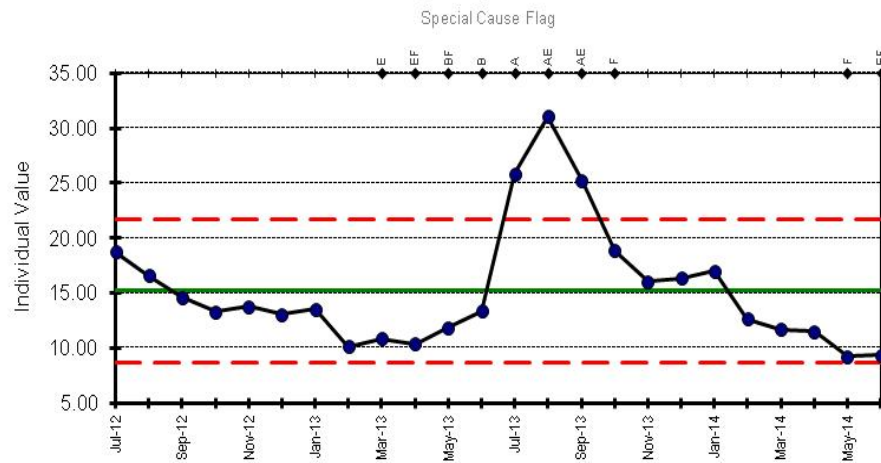


AVG Days for the Contractor to send the run ticket to EMSA -

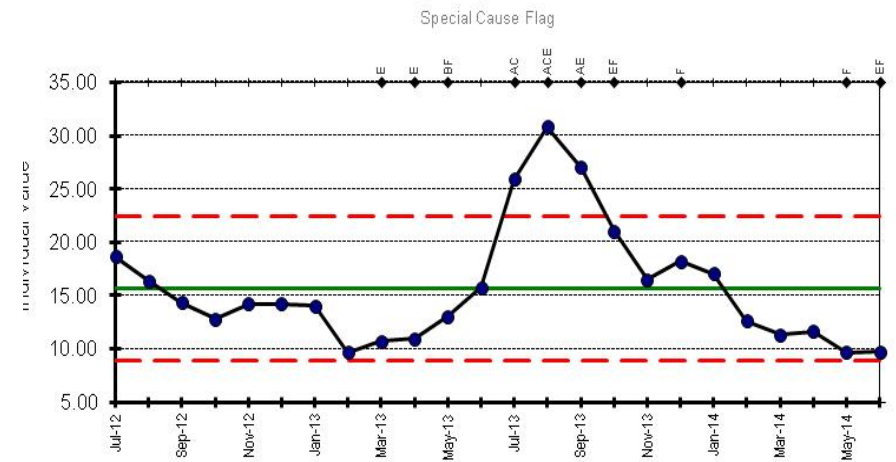
West



Avg. Days to Bill - East

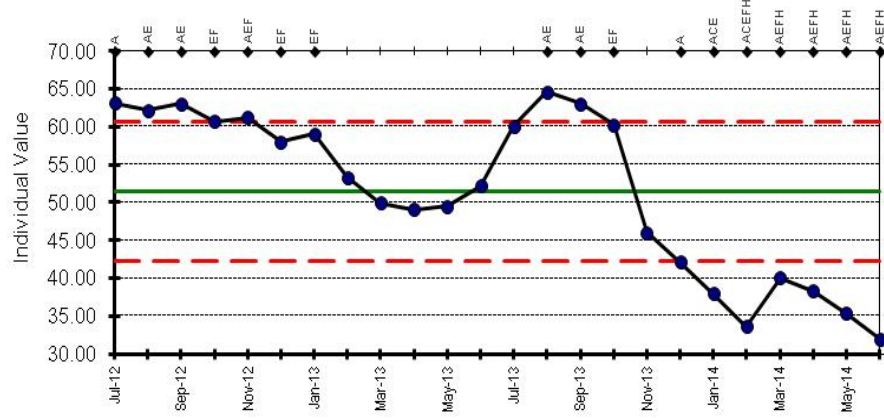


Avg. Days to Bill - West



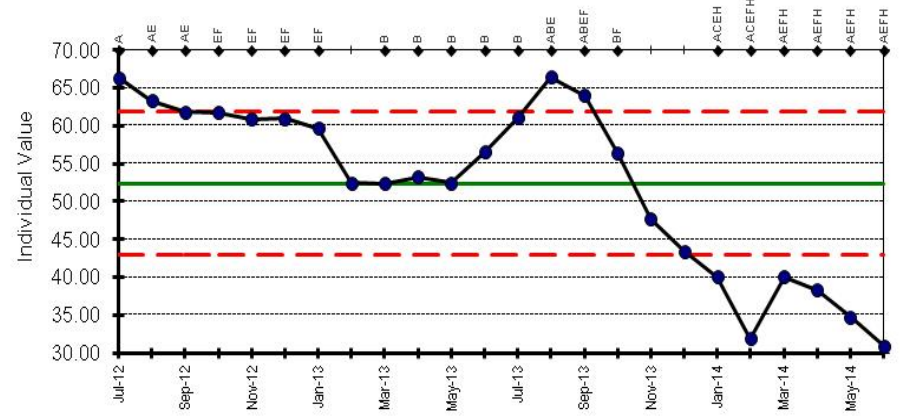
Avg. Days To Pay - East

Special Cause Flag



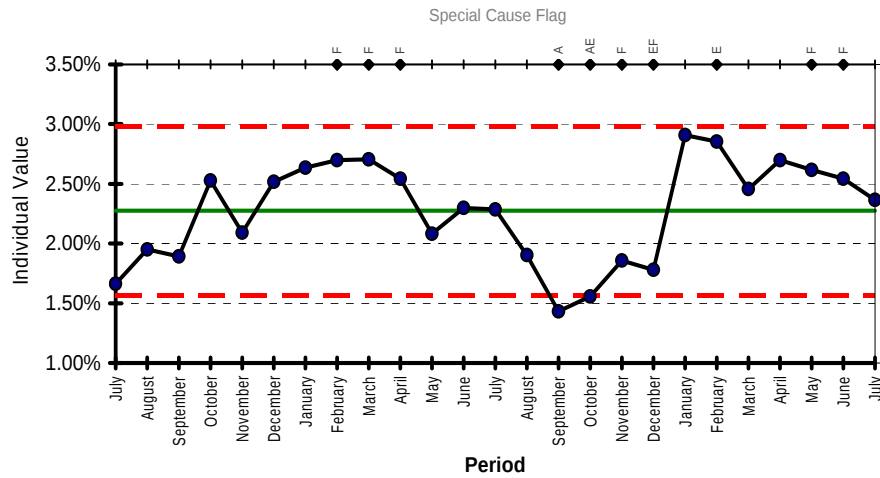
Avg. Days To Pay - West

Special Cause Flag

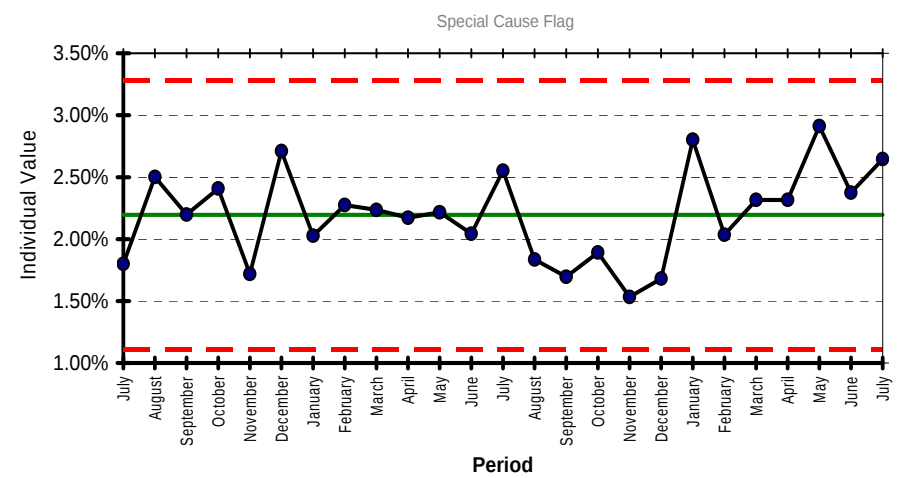


Levels of Service

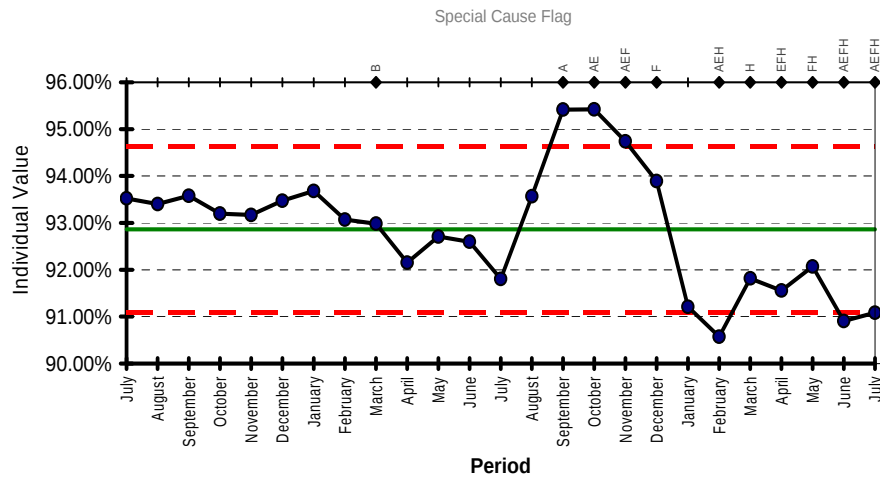
SCT/ALS2-EAST



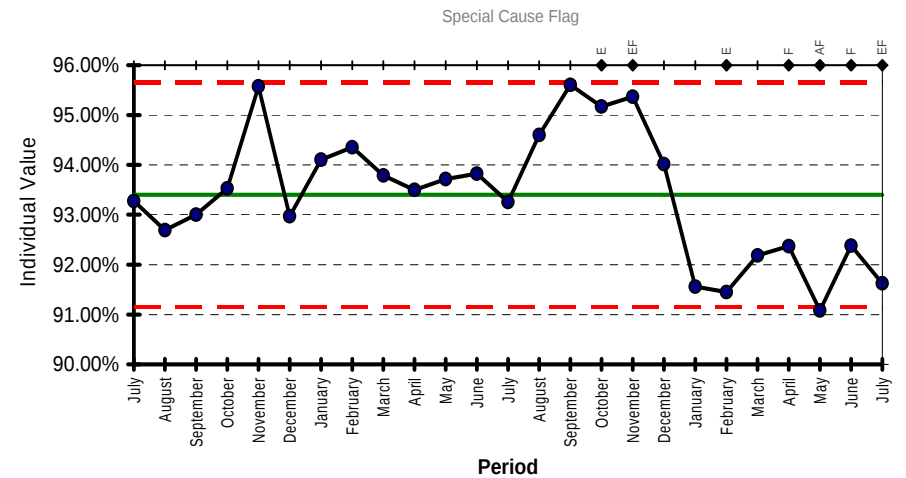
SCT/ALS2-WEST



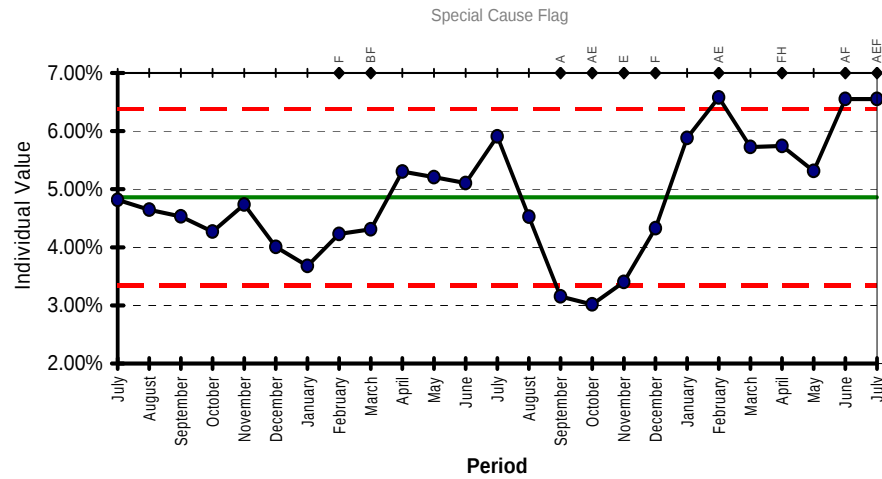
ALS Emergency-EAST



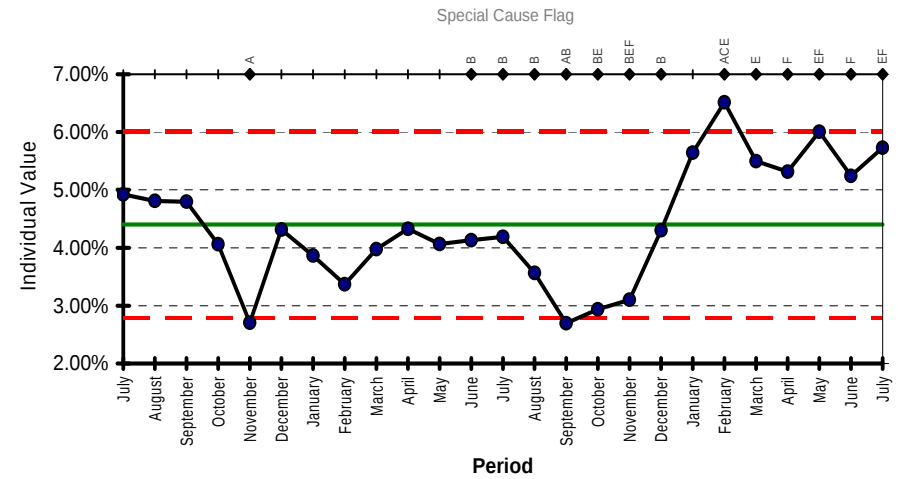
ALS Emergency-WEST



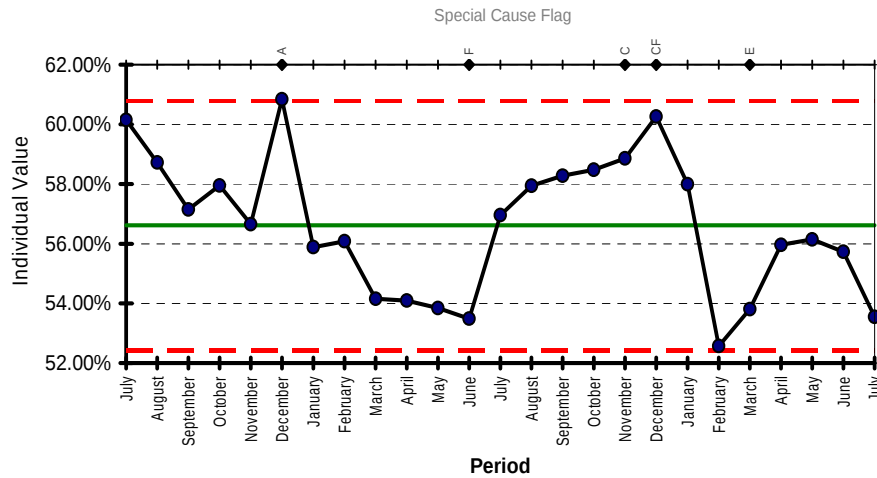
BLS Emergency-EAST



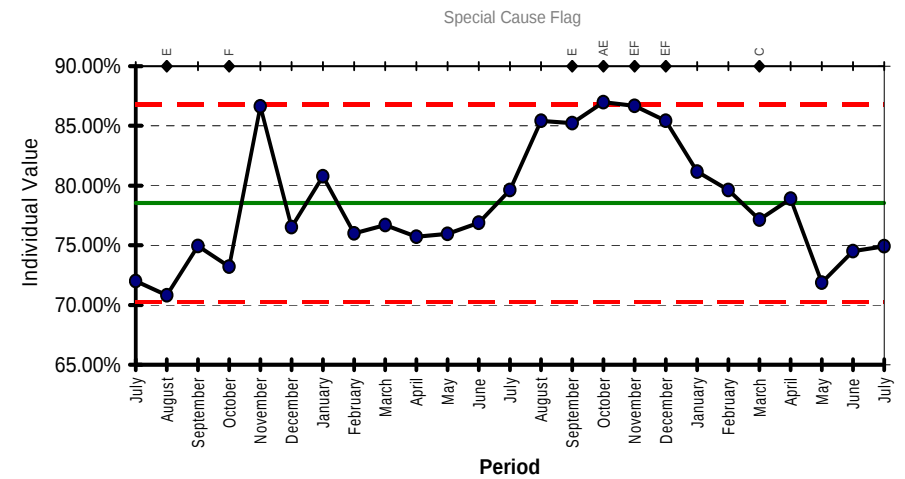
BLS Emergency-WEST



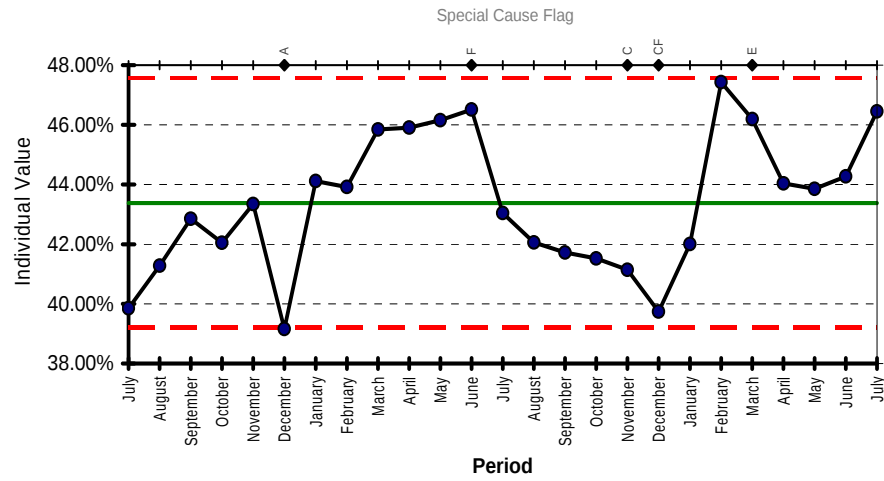
ALS Non-Emergency-EAST



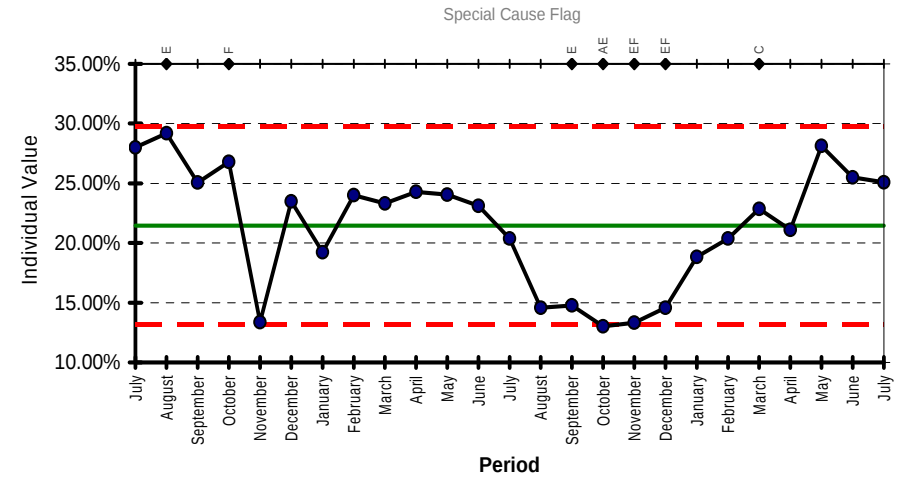
ALS Non-Emergency-WEST



BLS Non Emergency-EAST

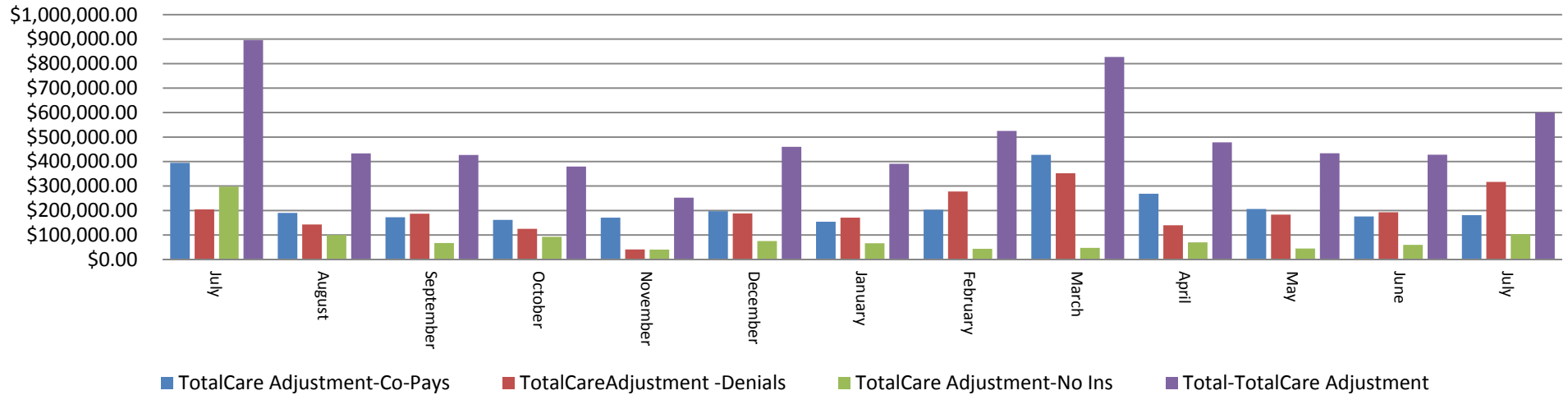


BLS Non Emergency-WEST



TOTALCARE ADJUSTMENTS

TotalCare Adjustments West



TotalCare Adjustments East

