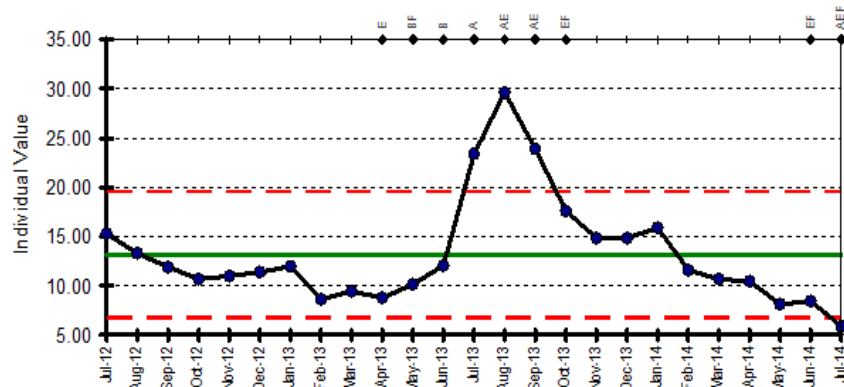


Patient Financial Services
Key Performance Indicators
AUGUST 2014

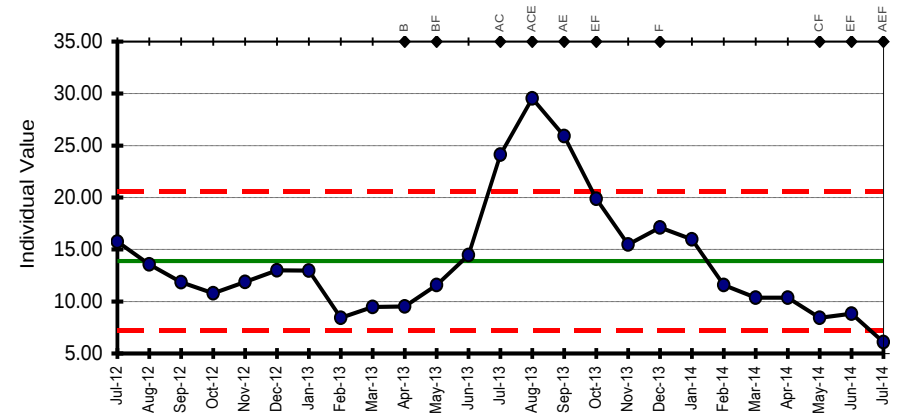
DAYS TO BILL

DAYS TO PAYMENT

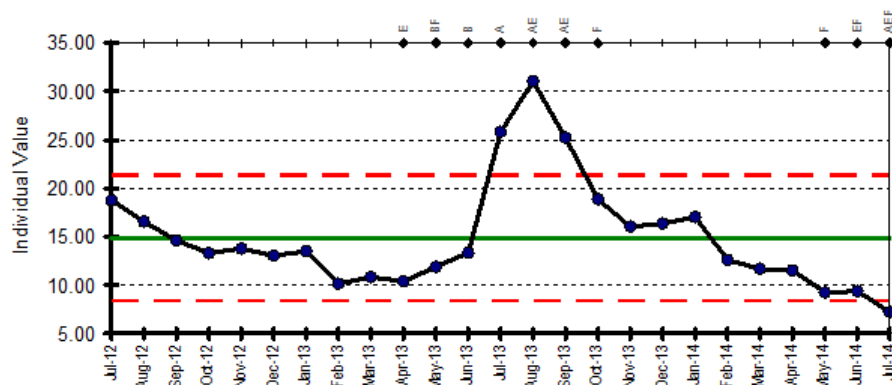
EAST-AVG Days for Contractor to Send over the ePCR



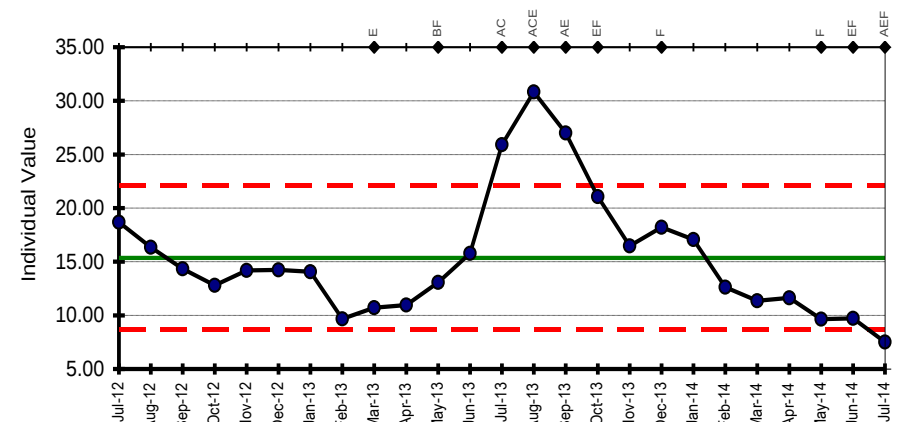
WEST-AVG Days for Contractor to Send over the ePCR



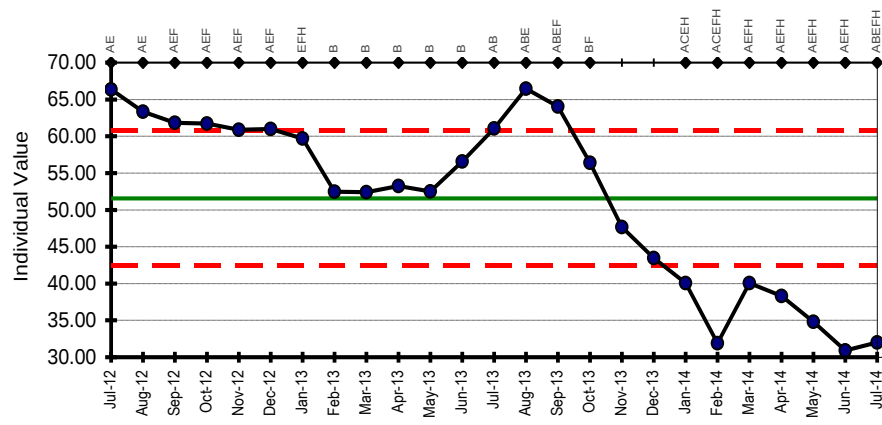
EAST-AVG Days for EMSA to Drop a Bill/Claim



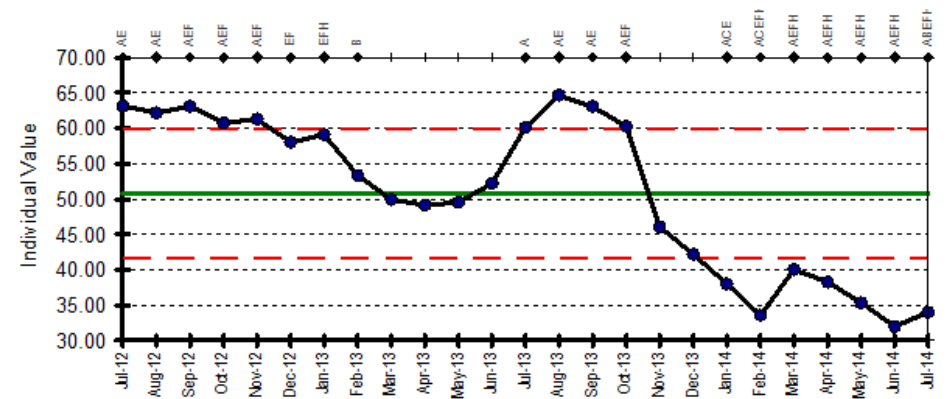
WEST-AVG Days for EMSA to Drop a Bill/Claim



EAST-AVG Days to Receive a Payment



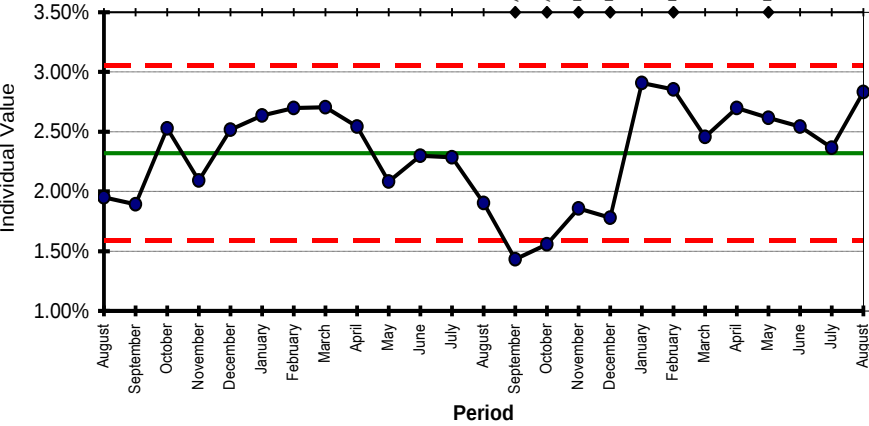
WEST-AVG Days to Receive a Payment



Levels of Service

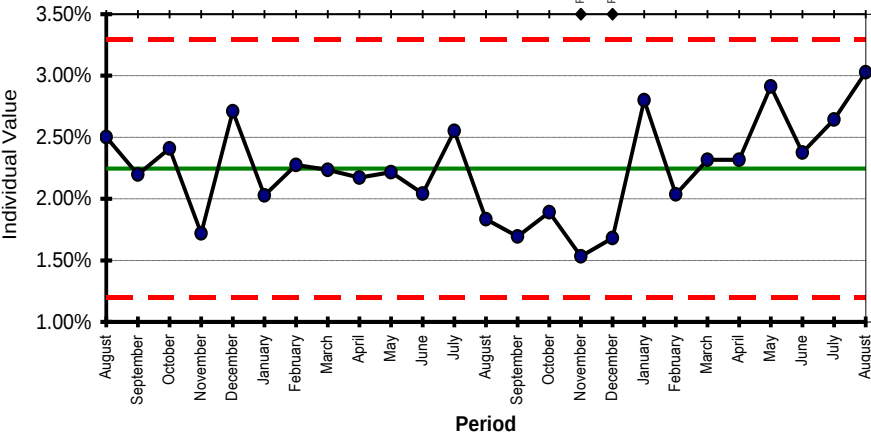
SCT/ALS2-EAST

Special Cause Flag



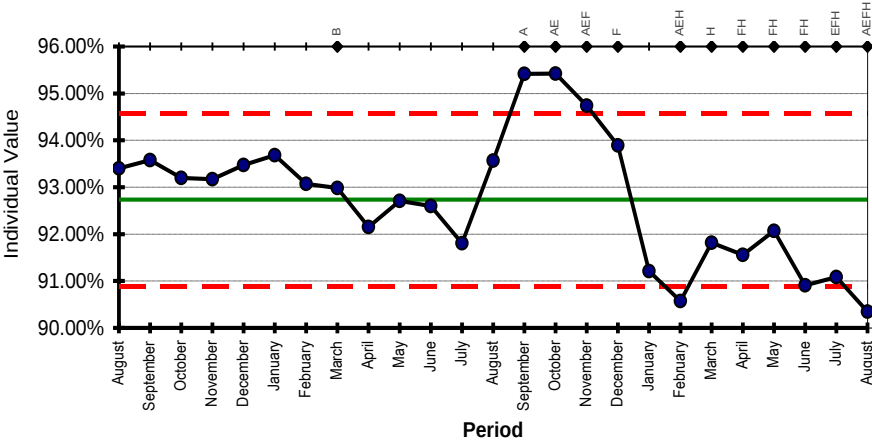
SCT/ALS2-WEST

Special Cause Flag



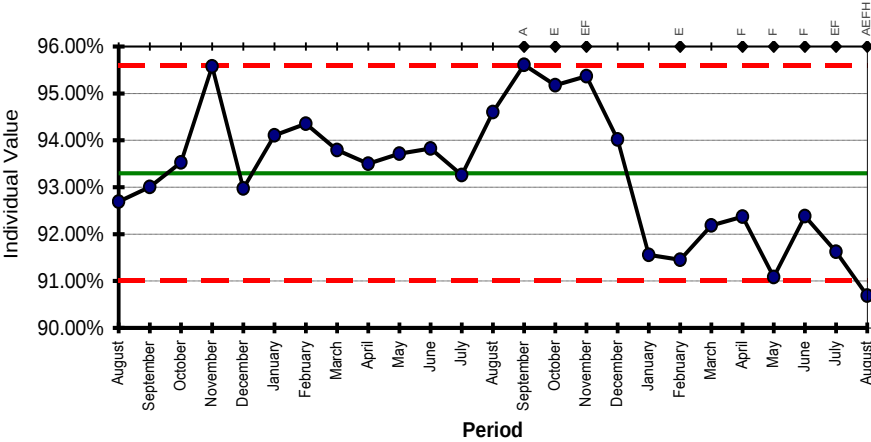
ALS Emergency-EAST

Special Cause Flag

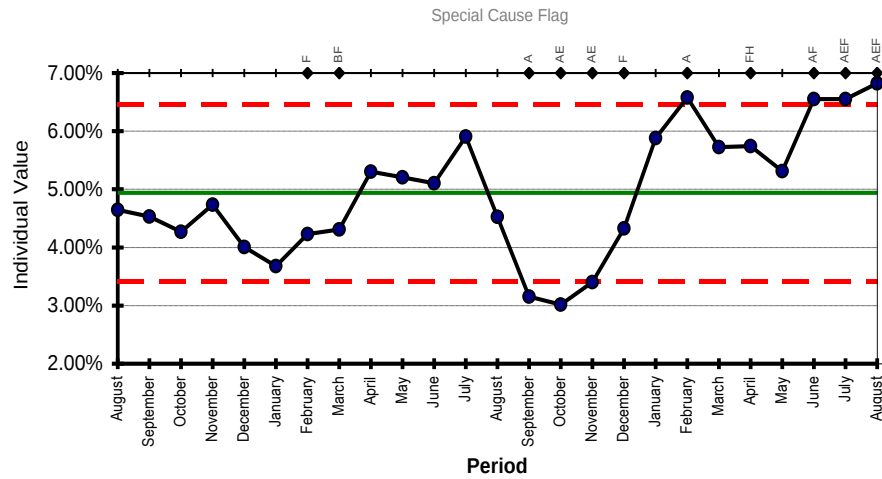


ALS Emergency-WEST

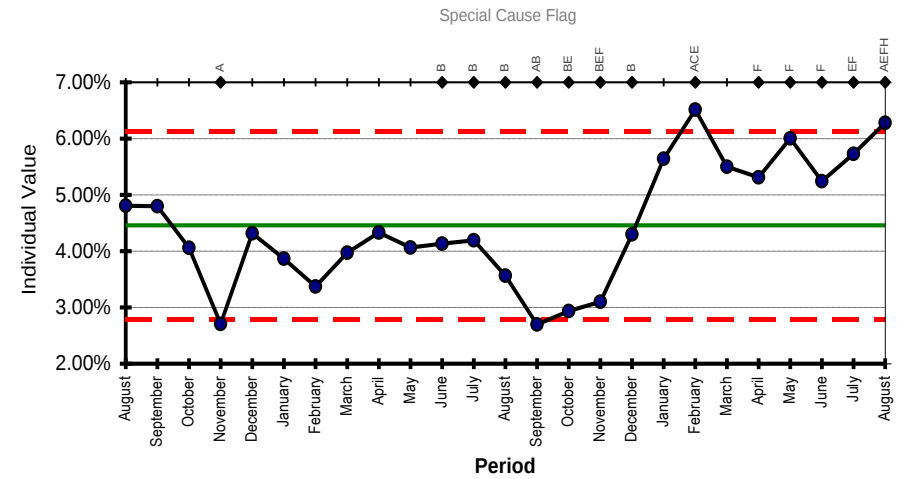
Special Cause Flag



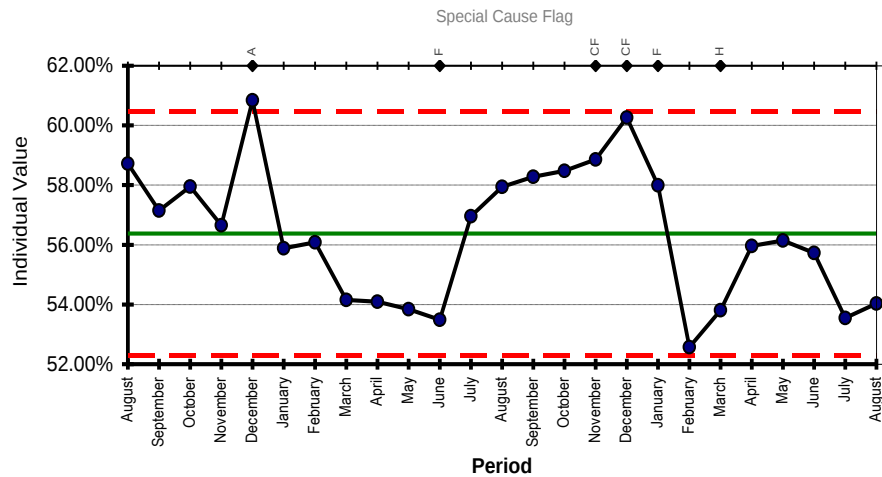
BLS Emergency-EAST



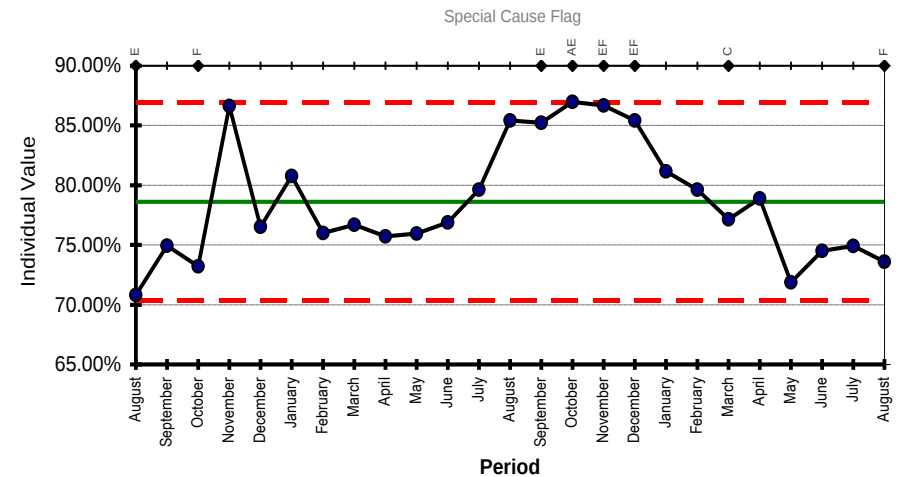
BLS Emergency-WEST



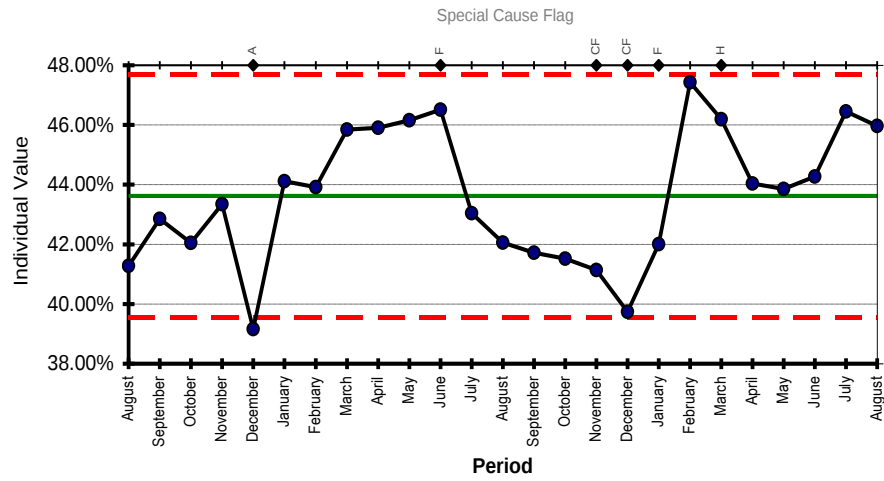
ALS Non-Emergency-EAST



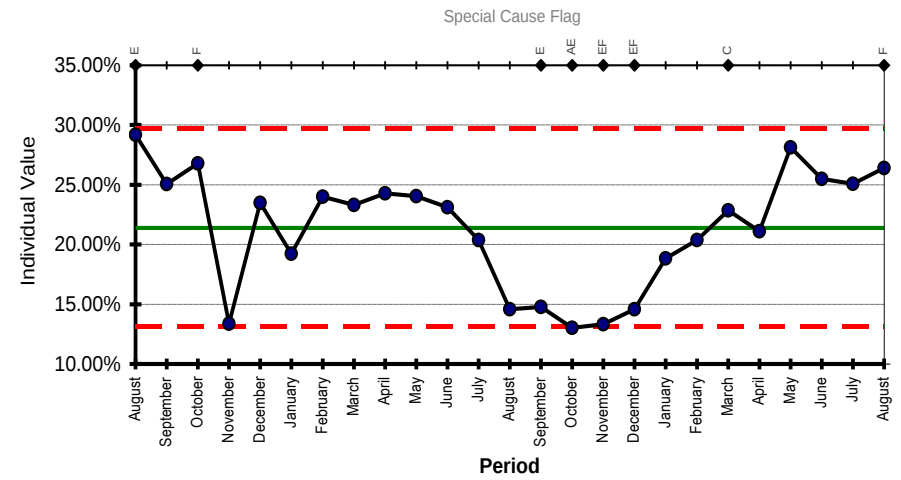
ALS Non-Emergency-WEST



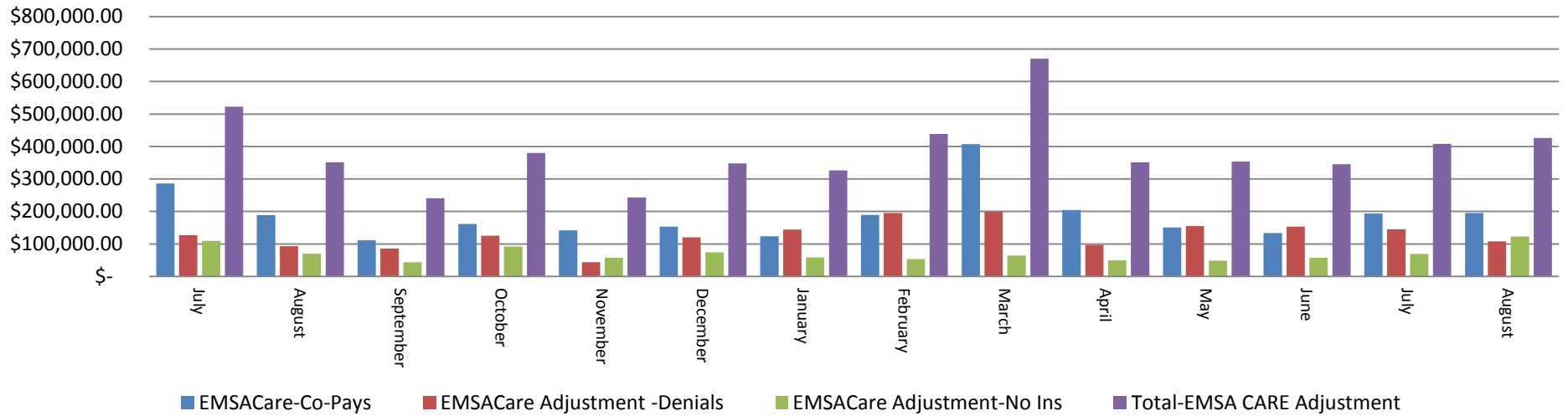
BLS Non Emergency-EAST



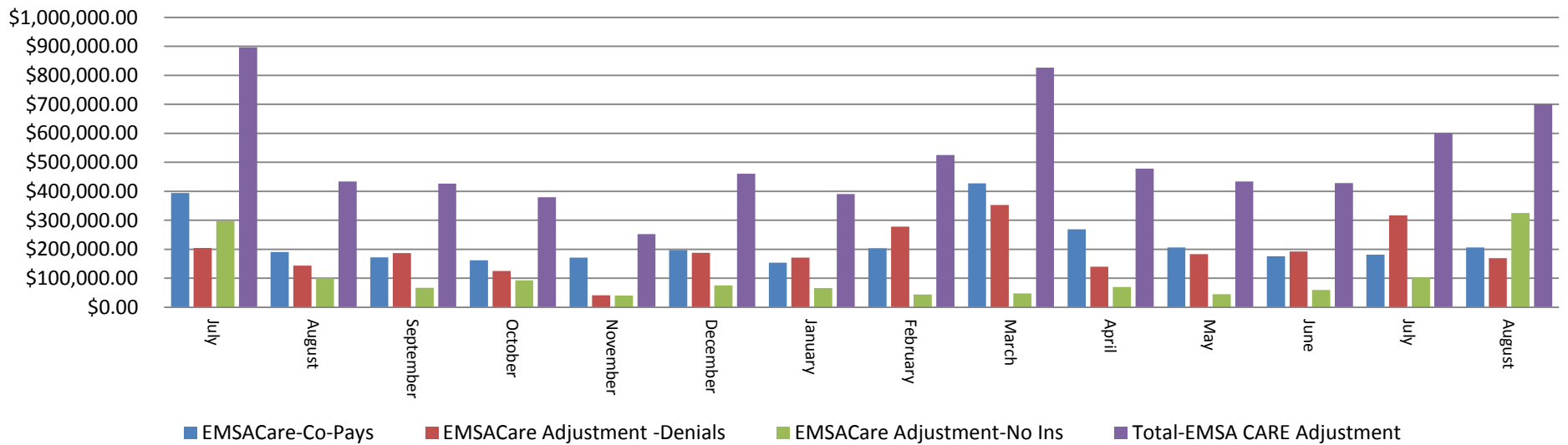
BLS Non Emergency-WEST



EMSACare Adjustments East



EMSACare Adjustments West



Average EMSACare Wrtie Off's Per Month
(Average = 1 Year)

