#### **Compliance Summary**

From October 01, 2014 to October 31, 2014

# **Eastern Division Overall Compliance**

	Р	riority 1		Р	riority 2		P	riority 3		P	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	538	45	91%	980	12	98%	355	45	87%	1	0	100%
Tulsa 2	396	36	90%	719	12	98%	6	0	100%	2	2	0%
Tulsa 3	578	59	89%	1,039	28	97%	326	37	88%	8	2	75%
Tulsa Total	1,512	140	90%	2,738	52	98%	687	82	88%	11	4	63%
Sand Springs	64	12		108	2	91%	1	0	100%	0	0	N/A
Jenks	20	5		43	4	85%	0	0	N/A	0	0	N/A
Bixby	27	2		70	5	92%	2	0	100%	3	0	100%
Total Non-Beneficiary	111	19		221	11	90%	3	0	100%	3	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 9:48

Dispatched to On Scene: 9:02

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

#### **Compliance Summary**

From October 01, 2014 to October 31, 2014

#### Western Division Overall Compliance

	Pr	iority 1		Р	riority 2		Р	riority 3		Р	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	888	72	91%	1,529	39	97%	203	9	95%	2	0	100%
Oklahoma City 2	918	98	89%	1,332	29	97%	221	18	91%	0	0	N/A
Edmond	154	25	83%	201	11	94%	39	3	92%	0	0	N/A
Total OKC & Edmond	1,960	195	90%	3,062	79	97%	463	30	93%	2	0	100%
Warr Acres	26	3		38	1	93%	0	0	N/A	0	0	N/A
Bethany	57	12		113	2	91%	0	0	N/A	0	0	N/A
Mustang	24	7		56	2	88%	0	0	N/A	0	0	N/A
The Village	27	2		52	3	93%	1	0	100%	0	0	N/A
Nichols Hills	4	0		3	0	100%	0	0	N/A	0	0	N/A
Yukon	52	14		77	5	85%	41	4	90%	1	0	100%
Total Non-Beneficiary	190	38		339	13	90%	42	4	90%	1	0	100%
Piedmont	10			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 10:09

Dispatched to On Scene: 9:36

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

### Compliance Summary October 1, 2014 to October 31, 2014

## **Eastern Division Non-discrimination**

	Priority 1								
	Inc.	Late	%						
District 1	538	45	91%						
District 2	396	36	90%						
District 3	578	59	89%						

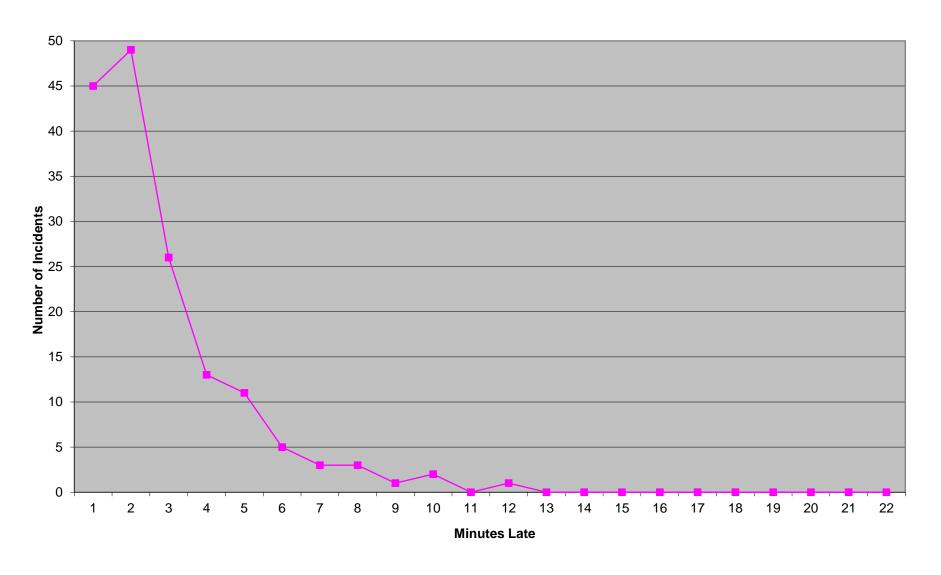
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

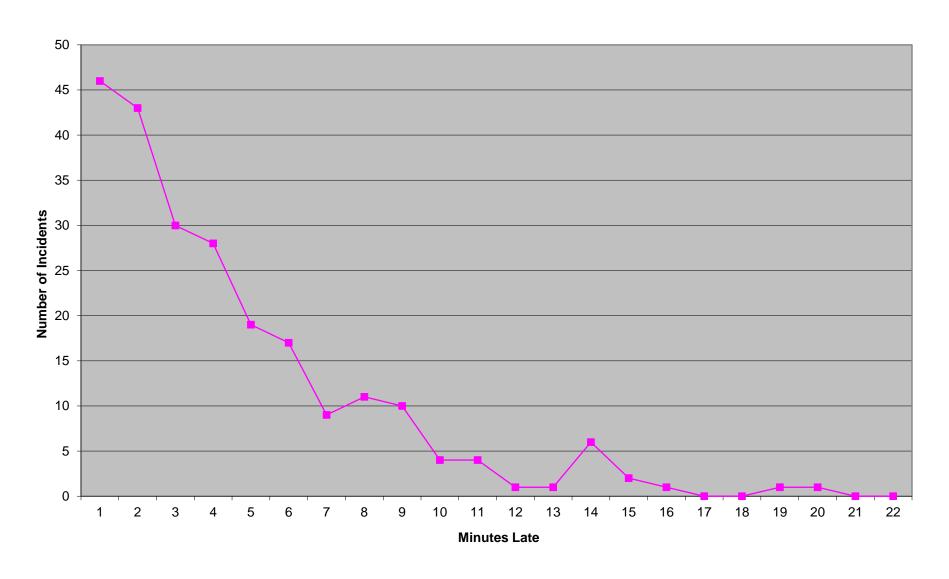
	Priority 1									
	Inc.	Late	%							
District 1	888	72	91%							
District 2	918	98	89%							
Edmond	154	25	83%							

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

### Eastern Division Priority 1 Late Calls October 2014



### Western Division Priority 1 Late Calls October 2014



#### Response Time Exclusion Summary Report Three Months ending October, 2014

Month		2014	-08			2014	1-09			2014	1-10	
Priority	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other												
Final Other Declared Disaster		Ì										
Final Other Interfacility Transfer									1			
Final System Overload	29	15	16		29	11	10	1	33	18	13	0
Final Weather	2				6	1	1	0	3	0	1	0
Eastern Exclusions Total	31	15	16	0	35	12	11	1	37	18	14	0
											•	
East Transports*	1708	3095	695	12	1567	3017	690	13	1623	2959	690	14
East Late	169	78	113	2	165	48	88	2	159	63	82	4
		<u> </u>										
East % of Transports	2%	0%	2%	0%	2%	0%	2%	0%	2%	1%	2%	0%
•												
East Compliance**	90%	97%	83%	83%	89%	98%	87%	84%	90%	97%	88%	71%
East Compliance W/O Exclusions**	88%	97%	81%	83%	87%	98%	85%	78%	88%	97%	86%	71%
East compliance w/o Exclusions	00/0	·					•					
East compliance w/o Exclusions	0070											
		201/	100			201	1.00			201	1 10	
Month		2014		4	1	2014		4	1	2014		4
Month Priority		2014	I-08	4	1	2014	1-09 3	4	1	2014	1-10 3	4
Month Priority Western Division				4	1			4	1			4
Month Priority Western Division Final Other				4	1			4	1			4
Month Priority Western Division Final Other Final Other Declared Disaster				4	1			4	1			4
Month Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer	1	2	3	4		2	3			2	3	
Month Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload	1 40			4	42	20	3	0	33	14	3	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather	1 40 4	11	2		42 19	2 20 2	3 3 1	0 0	33	2 14 9	<b>3 4</b> 9	0
Month Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload	1 40 4	2	3	4	42	20	3	0	33	14	3	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	1 40 4 4 44	11 11	2 2	0	42 19 <b>61</b>	20 20 2 22	3 3 1 4	0 0 0	33 24 57	2 14 9 23	3 4 9 13	0 0 0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	40 4 44 2252	11 11 3643	2 2 537	0	42 19 61	20 20 2 22 3484	3 3 1 4	0 0 0	33 24 57 2150	14 9 23	3 4 9 13	0 0 0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	1 40 4 4 44	11 11	2 2	0	42 19 <b>61</b>	20 20 2 22	3 3 1 4	0 0 0	33 24 57	2 14 9 23	3 4 9 13	0 0 0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	40 4 44 2252 215	11 11 3643 60	2 2 537 32	<b>0</b>	42 19 <b>61</b> 2114 219	20 2 2 22 3484 62	3 3 1 4 495 25	0 0 0	33 24 57 2150 233	14 9 23 3401 92	4 9 13 505 34	0 0 0 0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	40 4 44 2252 215	11 11 3643	2 2 537	0	42 19 61	20 20 2 22 3484	3 3 1 4	0 0 0	33 24 57 2150	14 9 23	3 4 9 13	0 0 0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	40 4 44 2252 215	11 11 3643 60	2 2 537 32 0%	<b>0</b> 5 0	42 19 61 2114 219 3%	20 2 2 22 22 3484 62	3 3 1 4 495 25	0 0 0 0	33 24 57 2150 233	14 9 23 3401 92	3 4 9 13 505 34 3%	0 0 0 0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	40 4 44 2252 215	11 11 3643 60	2 2 537 32 0%	<b>0</b>	42 19 <b>61</b> 2114 219	20 2 2 22 3484 62	3 3 1 4 495 25 1%	0 0 0	33 24 57 2150 233	14 9 23 3401 92	3 4 9 13 505 34 3%	0 0 0 0

<sup>\*</sup> For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

