### **Compliance Summary**

From April 01, 2016 to April 30, 2016

# **Eastern Division Overall Compliance**

	Р	riority 1		Р	riority 2		P	riority 3		P	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	619	56	90%	950	26	97%	358	46	87%	3	1	66%
Tulsa 2	476	30	93%	786	19	97%	9	0	100%	1	0	100%
Tulsa 3	584	45	92%	1,081	27	97%	325	38	88%	6	2	66%
Tulsa Total	1,679	131	92%	2,817	72	97%	692	84	87%	10	3	70%
Sand Springs	49	12		96	1	91%	0	0	N/A	0	0	N/A
Jenks	34	7		54	2	89%	1	0	100%	0	0	N/A
Bixby	45	6		53	9	84%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	128	25		203	12	88%	1	0	100%	0	0	N/A

**Average Response Time Priority 1 & 2** 

Received to On Scene: 10:02

Dispatched to On Scene: 9:14

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

### **Compliance Summary**

From April 01, 2016 to April 30, 2016

### Western Division Overall Compliance

	Pı	riority 1		P	riority 2		P	riority 3		P	riority 4	ļ
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	927	61	93%	1,579	12	99%	275	3	98%	2	1	50%
Oklahoma City 2	945	73	92%	1,454	20	98%	224	9	95%	1	0	100%
Edmond	155	22	85%	228	8	96%	78	3	96%	0	0	N/A
Total OKC & Edmond	2,027	156	92%	3,261	40	98%	577	15	97%	3	1	66%
Warr Acres	34	1		56	0	98%	0	0	N/A	0	0	N/A
Bethany	61	4		102	1	96%	0	0	N/A	0	0	N/A
Mustang	29	8		45	3	85%	8	1	87%	0	0	N/A
The Village	17	2		45	1	95%	0	0	N/A	0	0	N/A
Nichols Hills	6	0		2	0	100%	0	0	N/A	0	0	N/A
Yukon	56	7		65	1	93%	37	1	97%	0	0	N/A
Total Non-Beneficiary	203	22		315	6	94%	45	2	95%	0	0	N/A
Piedmont	15			6			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:23
Dispatched to On Scene: 8:49

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

### Compliance Summary April 1, 2016 to April 30, 2016

## **Eastern Division Non-discrimination**

	Priority 1								
	Inc.	Late	%						
District 1	619	56	90%						
District 2	476	30	93%						
District 3	584	45	92%						

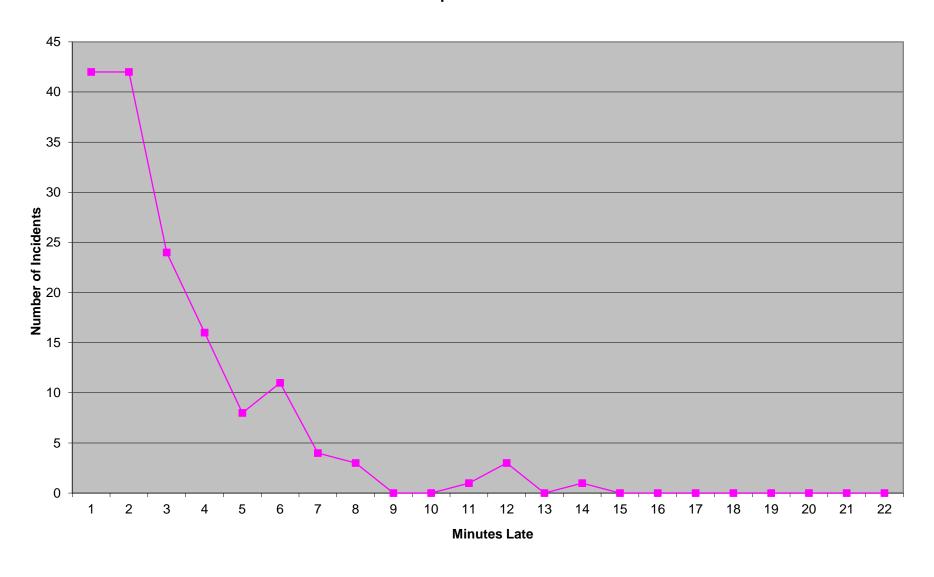
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

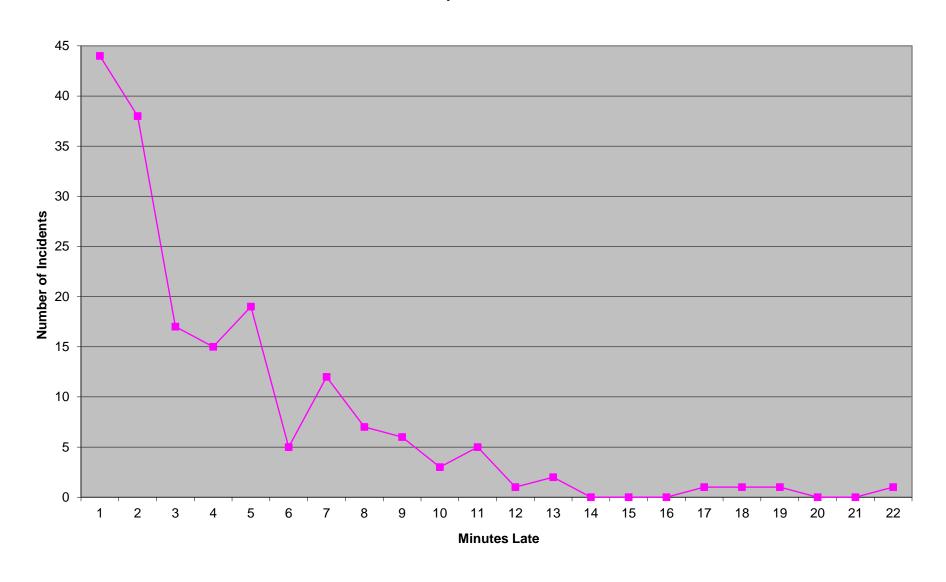
	Priority 1								
	Inc.	Late	%						
District 1	927	61	93%						
District 2	945	73	92%						
Edmond	155	22	85%						

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

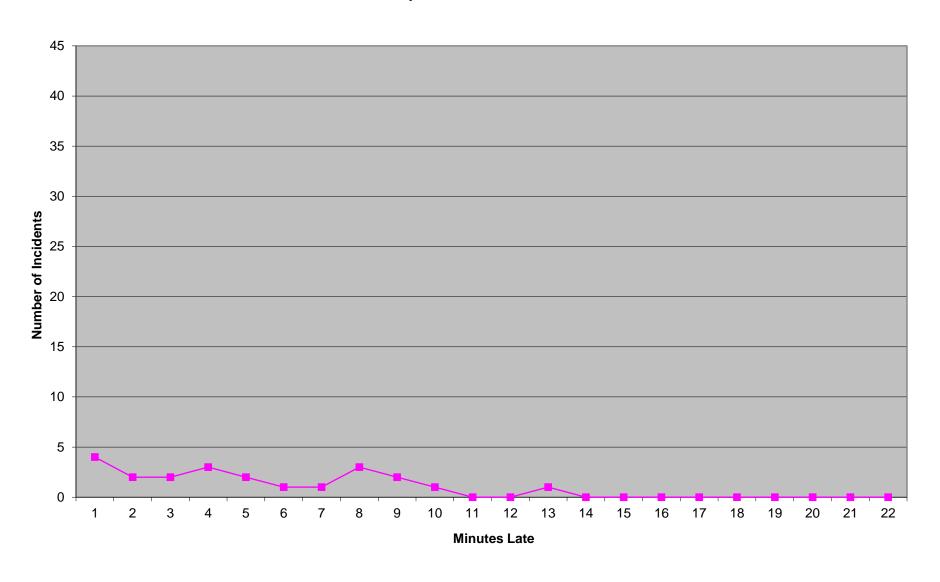
### Eastern Division Priority 1 Late Calls April 2016



### Western Division Priority 1 Late Calls April 2016



### Edmond Priority 1 Late Calls April 2016



Month		2016	5-02			201	5-03			201	6-04	
Priority	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other	18	1			14	1			15			
Final Other Declared Disaster												
Final Other 2nd Unit												
Final Other Interfacility Transfer												
Final System Overload	42	25	6		42	33	24		39	33	12	1
Final Weather	3				14	1	14		11	9	6	0
Eastern Exclusions Total	63	26	6	0	70	35	38	0	65	42	18	1
							•				•	
East Transports*	1646	3038	752	15	1774	3193	732	5	1807	3020	693	10
East Late	143	59	107	4	186	72	142	0	156	84	84	3
							•				•	
East % of Transports	4%	1%	1%	0%	4%	1%	5%	0%	4%	1%	3%	0%
East Compliance**	91%	98%	85%	73%	89%	97%	80%	100%	91%	97%	87%	70%
East Compliance W/O Exclusions**		97%	85%	73%	86%	96%	76%	100%	88%	95%	85%	63%
East Compliance w/ O Exclusions												
Last Compliance w/O Exclusions												
East Compliance w/O Exclusions												
Month		2016	5-02			2010	5-03			2010	6-04	
	1	2016	5-02 3	4	1	2010	5-03 3	4	1	2010	6-04	4
Month	1			4	1			4	1			4
Month Priority	<b>1</b>			4	1			4	1			4
Month Priority Western Division				4	1			4	1			4
Month Priority Western Division Final Other				4	1			4	1			4
Month Priority Western Division Final Other Final Other Declared Disaster				4	1			4	1			4
Month Priority Western Division Final Other Final Other Declared Disaster Final Other 2nd Unit				4	1 48			4	1 33			4
Month Priority Western Division Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer	3	2	3	4		2	3	4		2		4
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload	28	23	2	4	48	19	1	4	33	13	3	4
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather	3 28 12	2 23 9	<b>3 2 3</b>		48 23	19 16	3 1 1		33 18	2 13 4	2	
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather	3 28 12	2 23 9 32	<b>3 2 3</b>		48 23	2 19 16 35	3 1 1		33 18	2 13 4	2	
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	28 12 43	2 23 9 32	3 2 3 5	0	48 23 <b>71</b>	2 19 16 35	1 1 2	0	33 18 51	13 4 17	2 2	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	28 12 43	23 9 32	3 2 3 5	0	48 23 <b>71</b> 2350	19 16 35	1 1 2	0	33 18 51	13 4 17	2 2 2	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	28 12 43 2200 226	23 9 32	3 2 3 5	0	48 23 <b>71</b> 2350	19 16 35 3570 64	1 1 2	0	33 18 51	13 4 17	2 2 2	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	28 12 43 2200 226	23 9 32 3222 85	2 3 5 671 43	<b>0</b> 4 0	48 23 <b>71</b> 2350 219	19 16 35 3570 64	1 1 2 687 41	<b>0</b> 2 0	33 18 51 2230 178	13 4 17 3576 46	2 2 2 17	0 3 1
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	28 12 43 2200 226	23 9 32 3222 85	2 3 5 671 43	<b>0</b> 4 0	48 23 <b>71</b> 2350 219	19 16 35 3570 64	1 1 2 687 41	<b>0</b> 2 0	33 18 51 2230 178	13 4 17 3576 46	2 2 2 17	0 3 1

<sup>\*</sup> For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

