

Compliance Summary

From December 01, 2013 to December 31, 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	463	29	93%	1,041	4	99%	361	20	94%	2	1	50%
Tulsa 2	417	19	95%	867	6	99%	9	0	100%	1	0	100%
Tulsa 3	422	36	91%	1,231	10	99%	325	20	93%	6	1	83%
Tulsa Total	1,302	84	93%	3,139	20	99%	695	40	94%	9	2	77%
Sand Springs	31	7		143	2	94%	0	0	N/A	0	0	N/A
Jenks	13	4		69	3	91%	0	0	N/A	0	0	N/A
Bixby	25	2		56	2	95%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	69	13		268	7	94%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:21

Dispatched to On Scene: 8:46

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From December 01, 2013 to December 31, 2013

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	693	52	92%	1,659	14	99%	174	10	94%	3	1	66%
Oklahoma City 2	729	80	89%	1,506	20	98%	192	26	86%	0	0	N/A
Edmond	101	10	90%	253	6	97%	41	7	82%	0	0	N/A
Total OKC & Edmond	1,523	142	90%	3,418	40	98%	407	43	89%	3	1	66%
Warr Acres	26	3		58	0	96%	0	0	N/A	0	0	N/A
Bethany	46	8		148	5	93%	0	0	N/A	0	0	N/A
Mustang	23	4		49	1	93%	0	0	N/A	0	0	N/A
The Village	27	1		51	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	5	0		5	0	100%	0	0	N/A	0	0	N/A
Yukon	40	2		77	1	97%	41	7	82%	0	0	N/A
Total Non-Beneficiary	167	18		388	7	95%	41	7	82%	0	0	N/A
Piedmont	6			4			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:47

Dispatched to On Scene: 9:16

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
From December 01, 2013 to December 31, 2013

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	463	29	93%
District 2	417	19	95%
District 3	422	36	91%

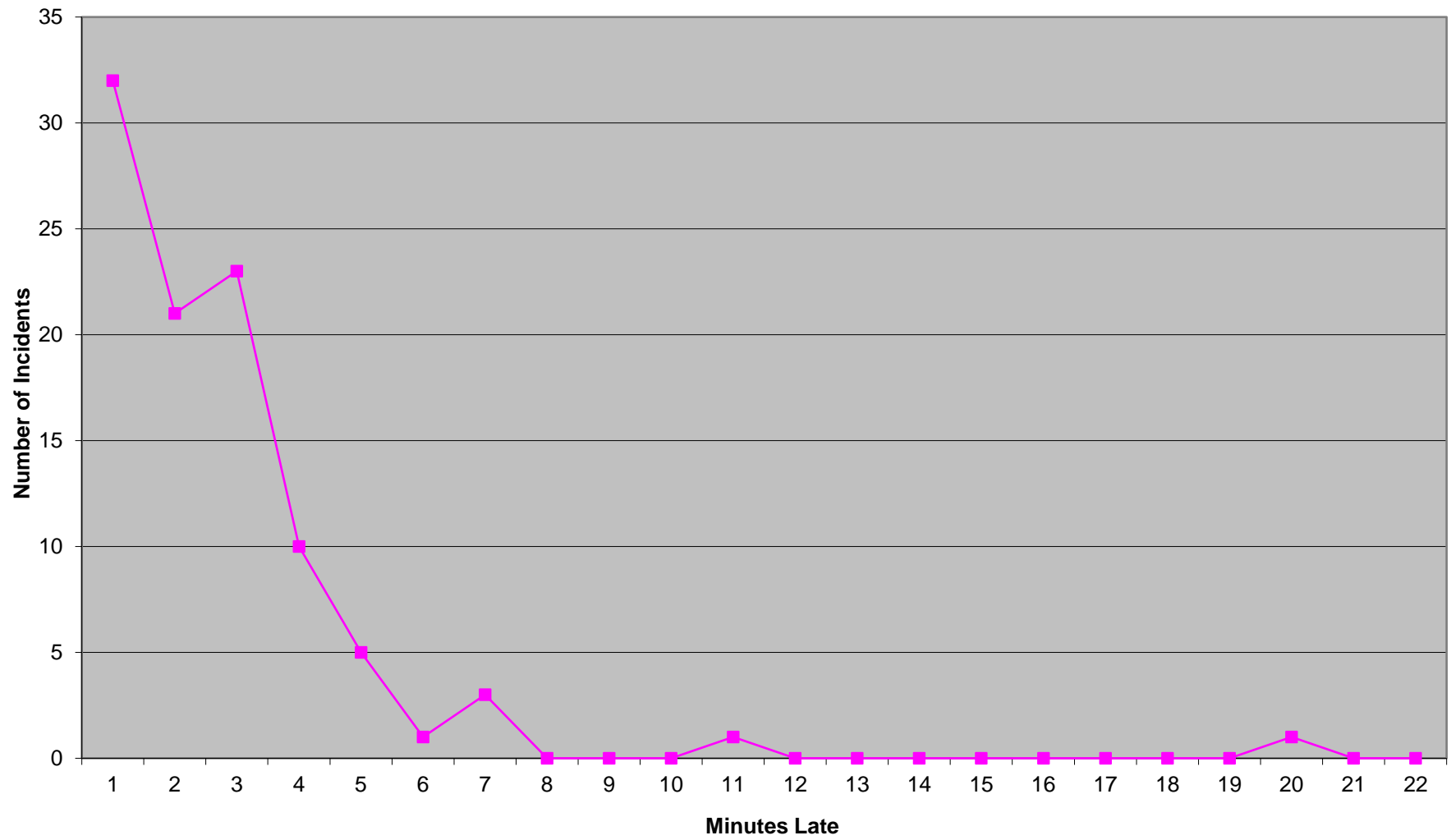
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

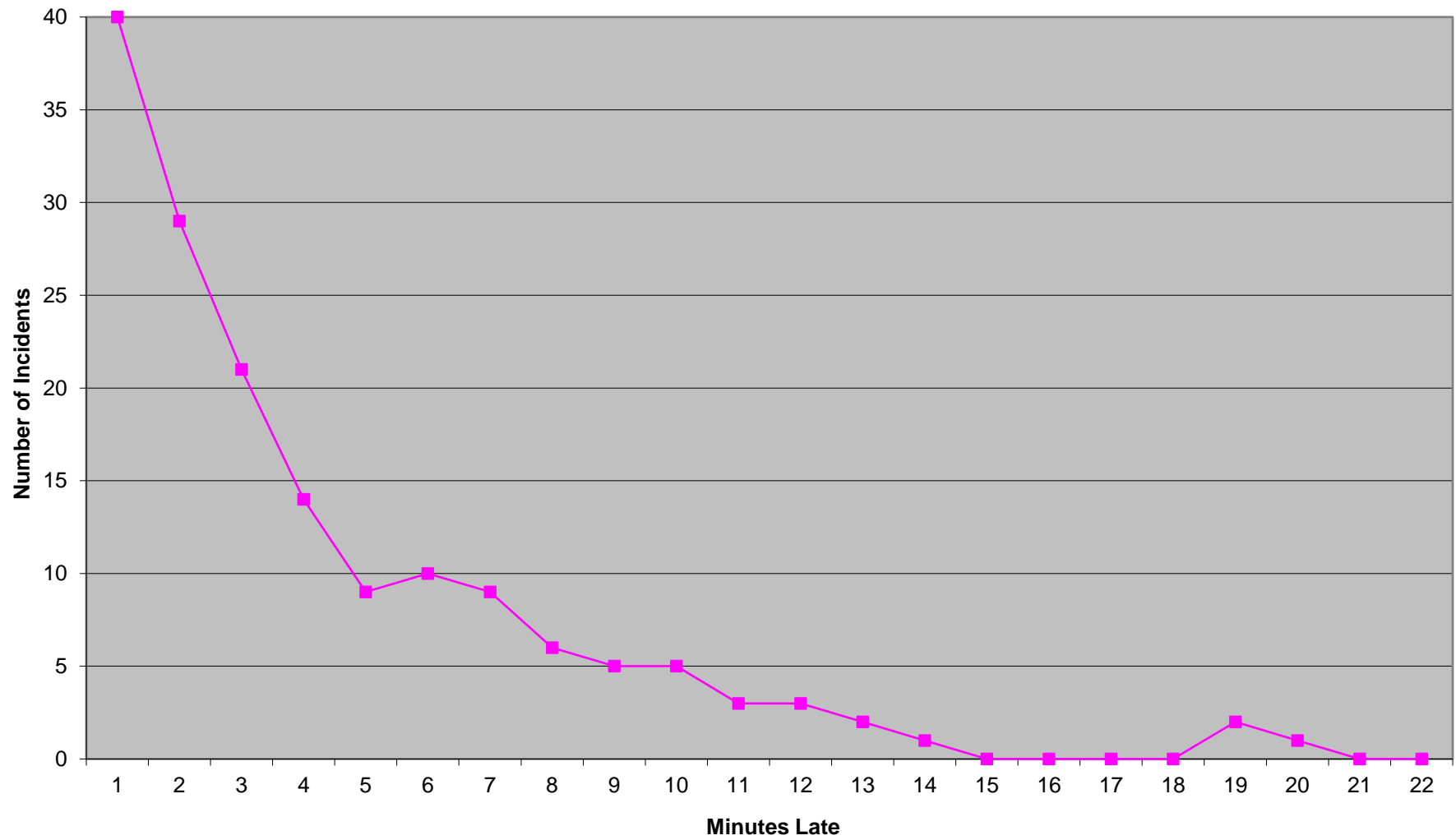
	Priority 1		
	Inc.	Late	%
District 1	693	52	92%
District 2	729	80	89%
Edmond	101	10	90%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
December 2013**



**Western Division Priority 1 Late Calls
December 2013**



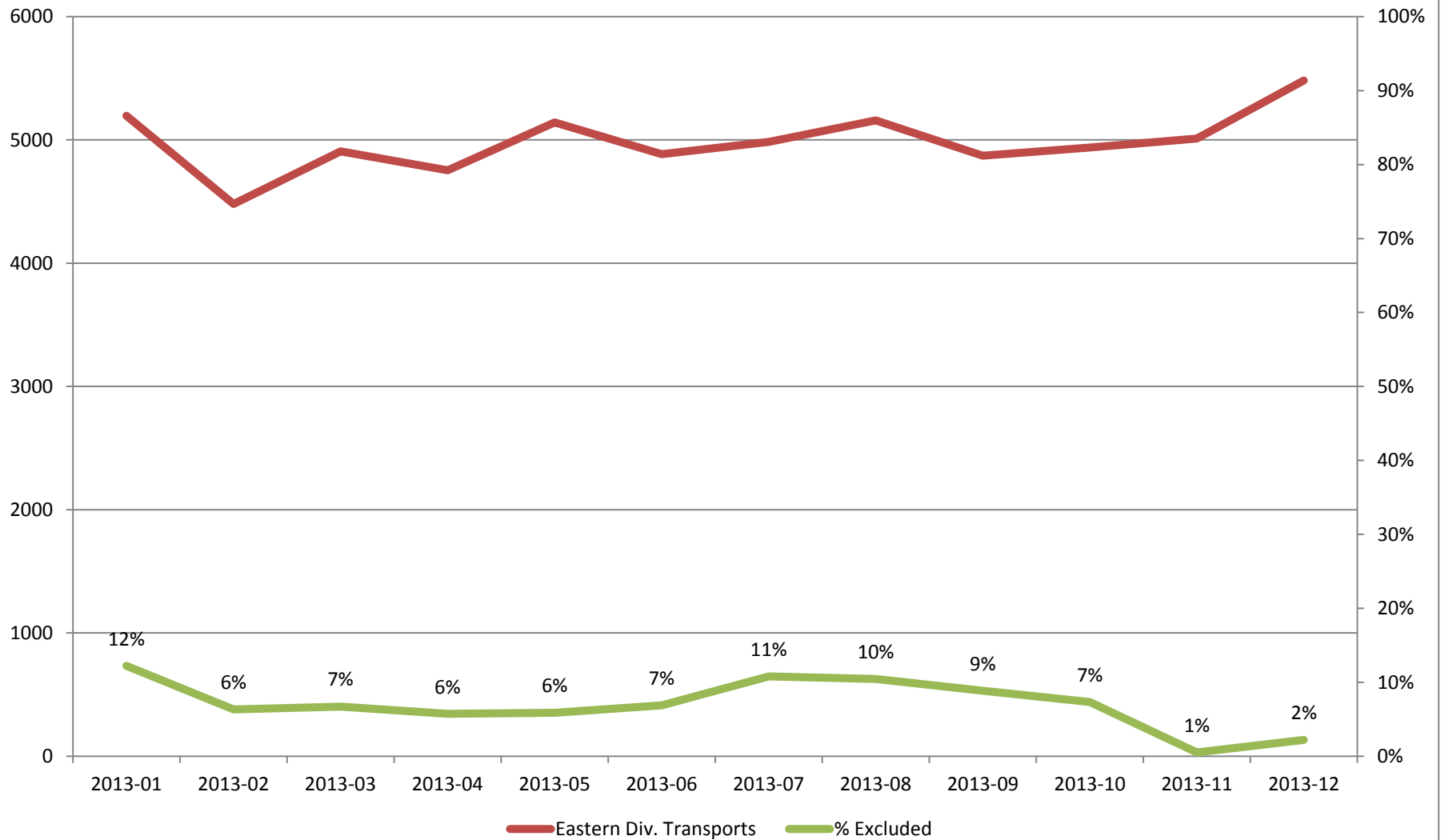
Response Time Exclusion Summary Report
Three Months ending December, 2013

	Month Priority	2013-10				2013-11				2013-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		3				2				2			
Final System Overload		207	144	9		10	4	3		15	6	5	
Final Weather						6			1	47	36	11	
Eastern Exclusions Total													
		210	144	9	0	18	4	3	1	64	42	16	0
East Transports*		1607	2642	683	6	1229	3070	700	13	1371	3407	695	9
East Late		124	68	54	0	84	23	21	0	97	27	40	2
East % of Transports		13%	5%	1%	0%	1%	0%	0%	8%	5%	1%	2%	0%
East Compliance**		92%	97%	92%	100%	93%	99%	97%	100%	92%	99%	94%	77%
East Compliance W/O Exclusions**		81%	92%	90%	100%	91%	99%	96%	92%	88%	97%	92%	77%
	Month Priority	2013-10				2013-11				2013-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other													
Final Other Declared Disaster													
Final Other Interfacility Transfer		2											
Final System Overload		283	135	3	1	15	6			44	8	8	
Final Weather						37	15	1		113	48	20	
Western Exclusions Total													
		285	135	3	1	52	21	1	0	157	56	28	0
West Transports*		1948	3183	446	5	1846	3371	410	7	1690	3807	448	3
West Late		144	56	38	0	158	38	39	3	160	47	50	1
West % of Transports		15%	4%	1%	0%	3%	1%	0%	0%	9%	1%	6%	0%
West Compliance**		92%	98%	91%	100%	91%	98%	90%	57%	90%	98%	88%	66%
West Compliance W/O Exclusions**		80%	94%	90%	83%	88%	98%	90%	57%	82%	97%	83%	66%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending December, 2013



Western Division Response Time Exclusions Twelve Months ending December, 2013

