From May 01, 2014 to May 31, 2014

# **Eastern Division Overall Compliance**

	Р	riority 1		Р	riority 2		F	riority 3		Р	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	553	35	93%	1,021	11	98%	353	21	94%	2	0	100%
Tulsa 2	438	40	90%	768	9	98%	8	0	100%	1	1	0%
Tulsa 3	574	40	93%	1,111	24	97%	358	36	89%	7	0	100%
Tulsa Total	1,565	115	92%	2,900	44	98%	719	57	92%	10	1	90%
Sand Springs	54	17		102	5	85%	0	0	N/A	0	0	N/A
Jenks	29	4		62	2	93%	0	0	N/A	0	0	N/A
Bixby	39	3		50	0	96%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	122	24		214	7	90%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:09

Dispatched to On Scene: 8:41

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

From May 01, 2014 to May 31, 2014

#### Western Division Overall Compliance

	Pı	riority 1		Р	riority 2		P	riority 3		Р	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	880	46	94%	1,604	17	98%	182	12	93%	3	0	100%
Oklahoma City 2	865	79	90%	1,498	10	99%	241	26	89%	0	0	N/A
Edmond	147	13	91%	237	5	97%	36	3	91%	0	0	N/A
Total OKC & Edmond	1,892	138	92%	3,339	32	99%	459	41	91%	3	0	100%
Warr Acres	27	0		52	0	100%	0	0	N/A	0	0	N/A
Bethany	60	6		103	1	95%	0	0	N/A	0	0	N/A
Mustang	36	3		45	2	93%	0	0	N/A	0	0	N/A
The Village	31	1		29	0	98%	0	0	N/A	0	0	N/A
Nichols Hills	4	0		6	0	100%	0	0	N/A	0	0	N/A
Yukon	51	2		94	4	95%	46	3	93%	0	0	N/A
Total Non-Beneficiary	209	12		329	7	96%	46	3	93%	0	0	N/A
Piedmont	5			3			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:14

Dispatched to On Scene: 8:42

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

### Compliance Summary December 1, 2013 to December 31, 2013

## **Eastern Division Non-discrimination**

		Priority 1	
	Inc.	Late	%
District 1	553	35	93%
District 2	438	40	90%
District 3	574	115	93%

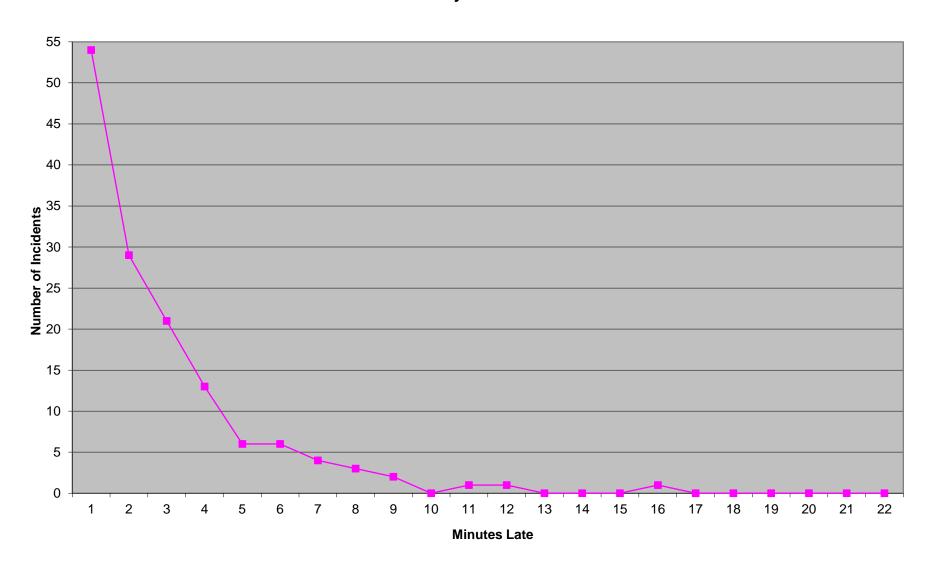
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

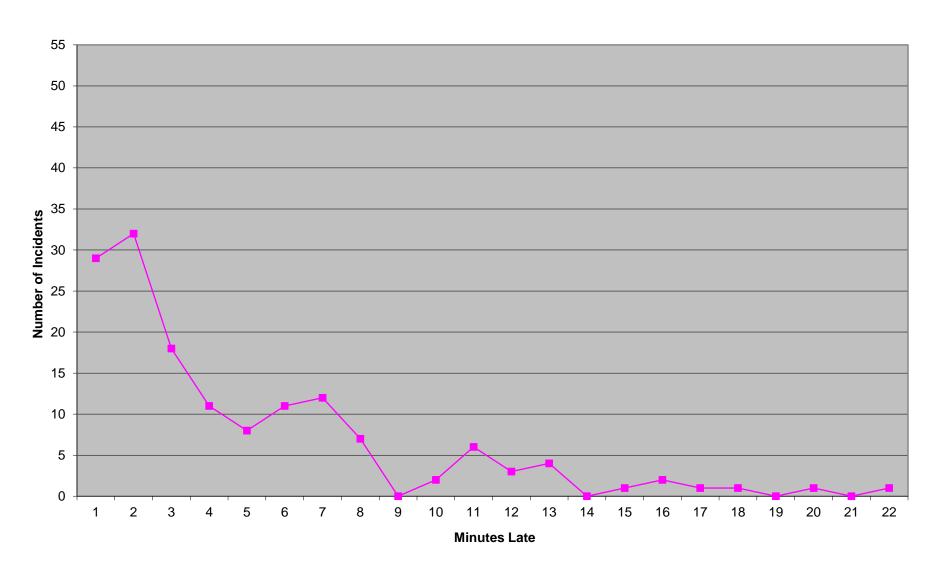
		Priority 1	
	Inc.	Late	%
District 1	880	46	94%
District 2	865	79	90%
Edmond	147	13	91%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

#### Eastern Division Priority 1 Late Calls May 2014



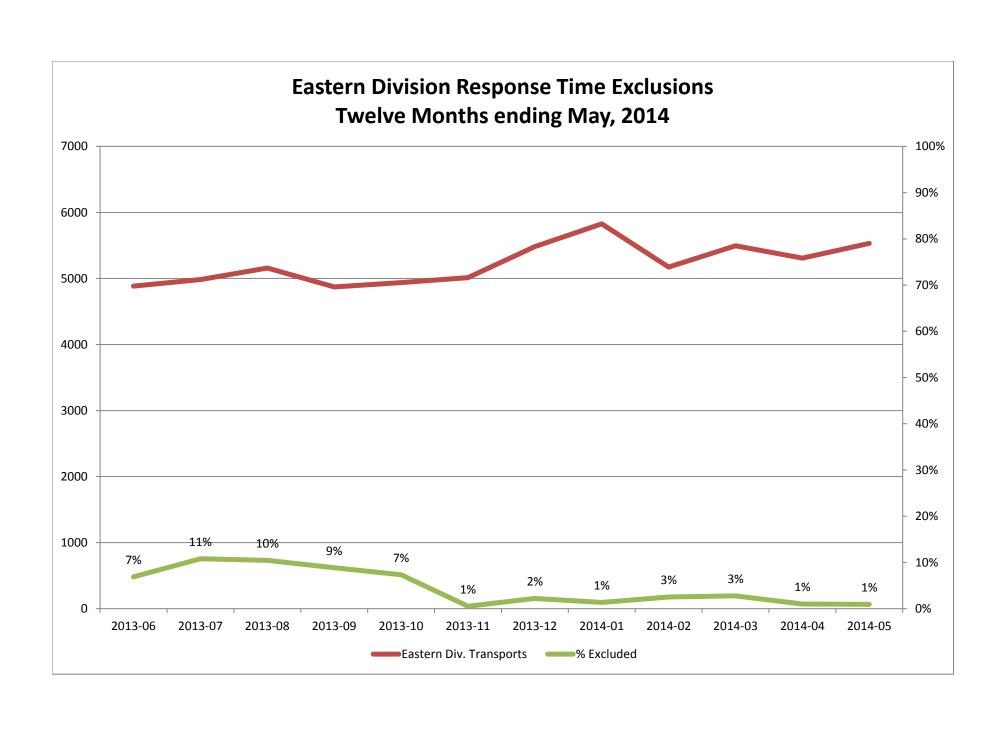
### Western Division Priority 1 Late Calls May 2014

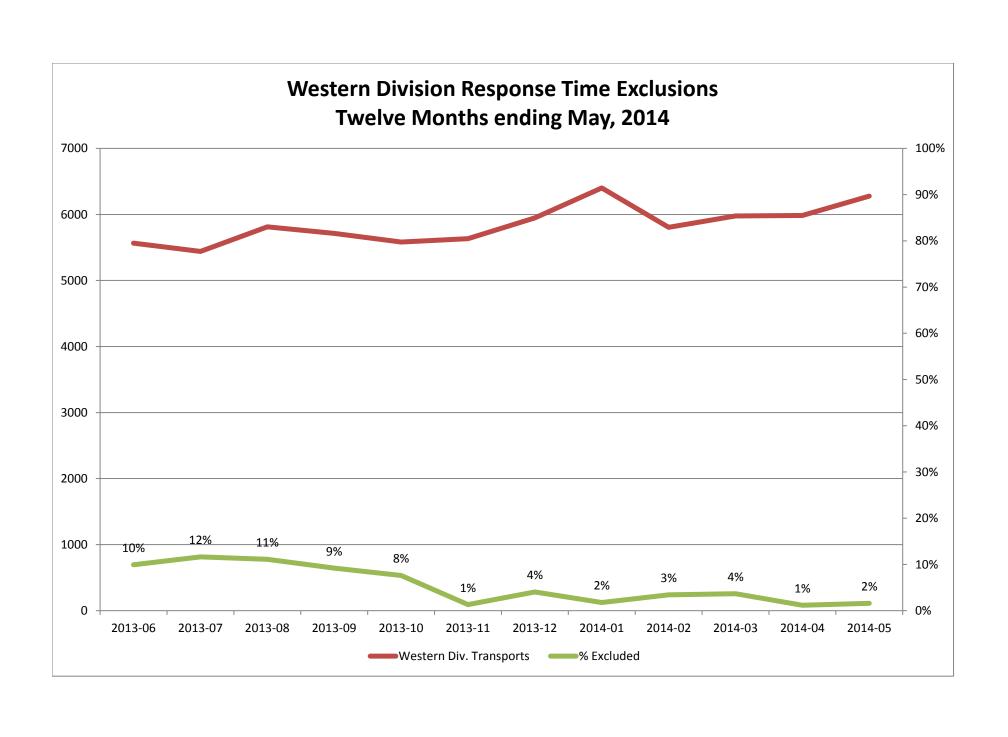


### Response Time Exclusion Summary Report Three Months ending May, 2014

Priority   1   2   3   4   1   4   4   4   4   4   4   4   4
Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload 31 16 29 0 26 14 1 0 24 17 2 Final Weather 49 24 3 0 12 0 0 0 7 1 0
Final Other Declared Disaster         31 16 29 0 26 14 1 0 24 17 2           Final Weather         49 24 3 0 12 0 0 0 7 1 0
Final Other Interfacility Transfer         31         16         29         0         26         14         1         0         24         17         2           Final Weather         49         24         3         0         12         0         0         0         7         1         0
Final System Overload         31         16         29         0         26         14         1         0         24         17         2           Final Weather         49         24         3         0         12         0         0         0         7         1         0
Final Weather 49 24 3 0 12 0 0 0 7 1 0
Eastern Exclusions Total 80 40 32 0 38 14 1 0 31 18 2
East Transports* 1609 3150 727 8 1559 3026 709 14 1687 3114 719
East Late         107         37         37         2         137         32         60         3         139         51         57
East % of Transports 5% 1% 4% 0% 2% 0% 0% 0% 2% 1% 0% 0
East Compliance** 93% 98% 94% 75% 91% 98% 91% 78% 91% 98% 92% 96
East Compliance W/O Exclusions** 88% 97% 90% 75% 89% 98% 91% 78% 90% 97% 91% 9
Month 2014-03 2014-04 2014-05
VIOLICIE
Priority 1 2 3 4 1 2 3 4 1 2 3
Priority         1         2         3         4         1         2         3         4         1         2         3           Western Division         Image: Control of the priority of the p
Priority
Priority   1   2   3   4   1
Priority   1   2   3   4   1
Priority   1   2   3   4   1
Priority   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   4   4   4   4   4   4   4   4   4
Priority   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   4   4   4   4   4   4   4   4   4
Priority   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4   1   2   3   4   4
Priority   1   2   3   4   4   1   2   3   4   4
Priority   1   2   3   4   4   1   2   3   4   4
Priority   1   2   3   4   3   1   2   3   4   3   3   3   3   3   3   3   3
Priority   1   2   3   4   3   1   2   3   4   3   3   3   3   3   3   3   3

<sup>\*</sup> For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.





From June 01, 2014 to June 30, 2014

# **Eastern Division Overall Compliance**

	Р	riority 1		Р	riority 2			Priority 3		Р	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	438	46	89%	907	14	98%	377	44	88%	5	0	100%
Tulsa 2	411	45	89%	731	11	98%	5	0	100%	1	1	0%
Tulsa 3	577	38	93%	1,145	20	98%	315	35	88%	7	1	85%
Tulsa Total	1,426	129	90%	2,783	45	98%	697	79	88%	13	2	84%
Sand Springs	57	14		116	6	88%	0	0	N/A	0	0	N/A
Jenks	18	4		50	2	91%	0	0	N/A	0	0	N/A
Bixby	39	6		52	5	87%	1	0	100%	0	0	N/A
Total Non-Beneficiary	114	24		218	13	88%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:57

Dispatched to On Scene: 9:11

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

From June 01, 2014 to June 30, 2014

#### Western Division Overall Compliance

	Pr	riority 1		Р	riority 2		P	riority 3		Р	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	869	58	93%	1,546	12	99%	191	22	88%	2	0	100%
Oklahoma City 2	910	100	89%	1,477	17	98%	160	16	90%	1	0	100%
Edmond	149	16	89%	217	7	96%	47	6	87%	0	0	N/A
Total OKC & Edmond	1,928	174	90%	3,240	36	98%	398	44	88%	3	0	100%
Warr Acres	28	3		40	0	95%	0	0	N/A	0	0	N/A
Bethany	49	6		103	1	95%	0	0	N/A	0	0	N/A
Mustang	30	3		42	5	88%	0	0	N/A	0	0	N/A
The Village	30	3		41	2	92%	0	0	N/A	0	0	N/A
Nichols Hills	2	0		12	0	100%	0	0	N/A	0	0	N/A
Yukon	40	6		61	1	93%	37	6	83%	0	0	N/A
Total Non-Beneficiary	179	21		299	9	93%	37	6	83%	0	0	N/A
Piedmont	9			2			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:20
Dispatched to On Scene: 8:44

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

#### Compliance Summary June 1, 2014 to June 30, 2014

### **Eastern Division Non-discrimination**

		Priority 1	
	Inc.	Late	%
District 1	438	46	89%
District 2	411	45	89%
District 3	577	38	90%

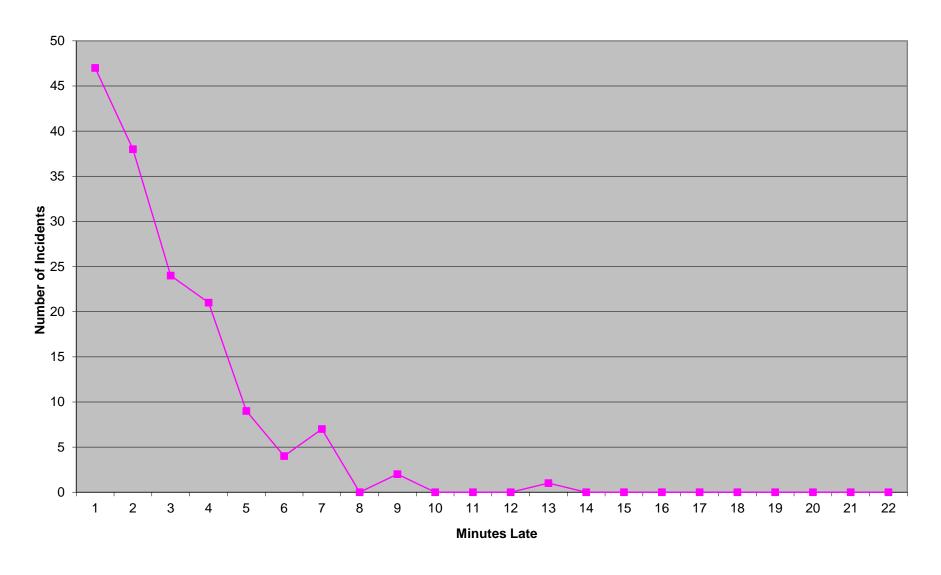
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

## Western Division Non-discrimination

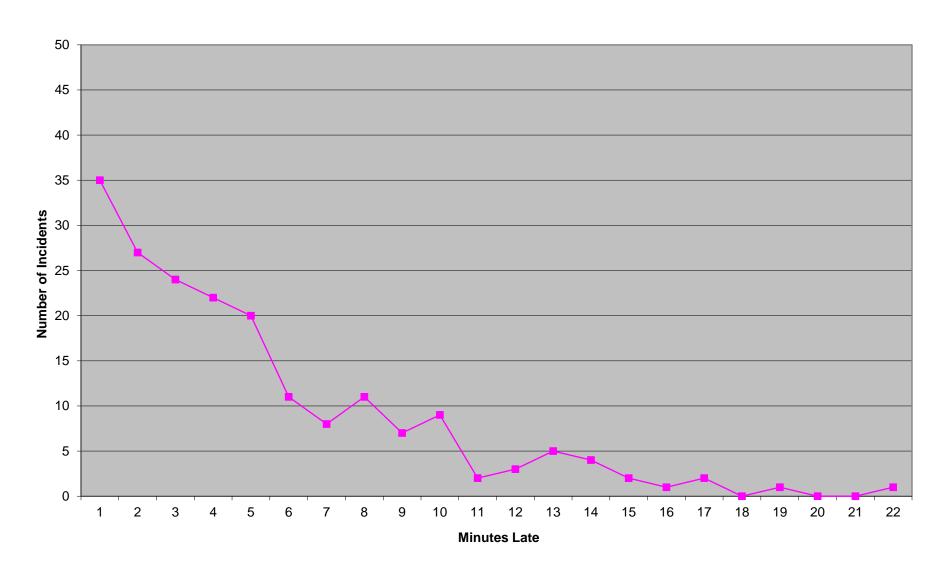
		Priority 1	
	Inc.	Late	%
District 1	869	58	93%
District 2	910	100	89%
Edmond	149	16	86%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

### Eastern Division Priority 1 Late Calls June 2014



#### Western Division Priority 1 Late Calls June 2014



### Response Time Exclusion Summary Report Three Months ending June, 2014

Month		2014	-04			2014	<b>4-05</b>			2014	<b>4-06</b>	
Priority	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other									1			
Final Other Declared Disaster												
Final Other Interfacility Transfer												
Final System Overload	26	14	1	0	24	17	2		19	12	4	
Final Weather	12	0	0	0	7	1	0		19	6	5	
Eastern Exclusions Total	38	14	1	0	31	18	2	0	39	18	9	0
		•	•							•	•	
East Transports*	1559	3026	709	14	1687	3114	719	10	1540	3001	698	13
East Late	137	32	60	3	139	51	57	1	153	58	79	2
	,	!							,			
East % of Transports	2%	0%	0%	0%	2%	1%	0%	0%	3%	1%	1%	0%
			·			L L	L.					
East Compliance**	91%	98%	91%	78%	91%	98%	92%	90%	90%	98%	88%	84%
East Compliance W/O Exclusions**	89%	98%	91%	78%	90%	97%	91%	90%	87%	97%	87%	84%
		•	•									
		•										
Month		2014	I-04			201/	1-05			201/	1-06	
Month Priority	1	2014		4	1	2014		4	1	2014		4
Priority	1	2014	1-04	4	1	2014	1-05 3	4	1	2014	4-06 3	4
Priority Western Division	1			4	1			4				4
Priority Western Division Final Other	1			4	1			4	1 2			4
Western Division Final Other Final Other Declared Disaster	1			4	1			4				4
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer		2	3			2	3	4	2	2	3	4
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload	39	2 9	3	0	53	18	3	4	2 25	2	3	4
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather	39 14	9	<b>3 5 2</b>	0	53 16	2 18 2	<b>3</b> 8 3		2 25 13	2 8 3	3 3 5	
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload	39	2 9	3	0	53	18	3	4	2 25	2	3	4
Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	39 14 53	9 1 10	3 5 2 7	0 0 0	53 16 69	2 18 2 20	3 8 3 11	0	2 25 13 40	2 8 3 11	3 3 5 8	0
Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	39 14 53	9 1 10	3 5 2 7	0 0 0	53 16 69 2101	2 18 2 20	3 8 3 11	0	25 13 40	2 8 3 11	3 3 5 8	0
Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	39 14 53	9 1 10	3 5 2 7	0 0 0	53 16 69	2 18 2 20	3 8 3 11	0	2 25 13 40	2 8 3 11	3 3 5 8	0
Priority  Western Division  Final Other  Final Other Declared Disaster  Final Other Interfacility Transfer  Final System Overload  Final Weather  Western Exclusions Total  West Transports*  West Late	39 14 53 2037 134	9 1 10 3492 30	3 5 2 7 454 20	0 0 0 2 1	53 16 69 2101 150	18 2 20 3668 39	8 3 11 505 44	<b>0</b> 3 0	2 25 13 40 2107 195	8 3 11 3539 45	3 3 5 8 435 50	<b>0</b> 3 0
Priority  Western Division  Final Other Final Other Declared Disaster Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	39 14 53	9 1 10	3 5 2 7	0 0 0	53 16 69 2101	2 18 2 20	3 8 3 11	0	25 13 40	2 8 3 11	3 3 5 8	0
Priority  Western Division  Final Other  Final Other Declared Disaster  Final Other Interfacility Transfer  Final System Overload  Final Weather  Western Exclusions Total  West Transports*  West Late	39 14 53 2037 134 3%	9 1 10 3492 30	3 5 2 7 454 20	0 0 0 0 2 1	53 16 69 2101 150	18 2 2 20 3668 39	8 3 11 505 44 2%	<b>0</b> 3 0	25 13 40 2107 195	8 3 11 3539 45	3 3 5 8 435 50	<b>0</b> 0%
Priority  Western Division  Final Other  Final Other Declared Disaster  Final Other Interfacility Transfer  Final System Overload  Final Weather  Western Exclusions Total  West Transports*  West Late	39 14 53 2037 134	9 1 10 3492 30	3 5 2 7 454 20	0 0 0 2 1	53 16 69 2101 150	18 2 20 3668 39	8 3 11 505 44 2%	<b>0</b> 3 0	2 25 13 40 2107 195	8 3 11 3539 45	3 3 5 8 435 50 2%	<b>0</b> 3 0

<sup>\*</sup> For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

