

# Compliance Summary

From March 01, 2015 to March 31, 2015

## Eastern Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	530	41	92%	1,001	15	98%	404	45	88%	6	0	100%
Tulsa 2	411	41	90%	763	7	99%	9	0	100%	1	0	100%
Tulsa 3	601	55	90%	1,151	14	98%	345	36	89%	10	0	100%
<b>Tulsa Total</b>	<b>1,542</b>	<b>137</b>	<b>91%</b>	<b>2,915</b>	<b>36</b>	<b>98%</b>	<b>758</b>	<b>81</b>	<b>89%</b>	<b>17</b>	<b>0</b>	<b>100%</b>
<b>Sand Springs</b>	<b>51</b>	<b>8</b>		<b>131</b>	<b>6</b>	<b>92%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>32</b>	<b>6</b>		<b>52</b>	<b>1</b>	<b>91%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>27</b>	<b>5</b>		<b>55</b>	<b>3</b>	<b>90%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
<b>Total Non-Beneficiary</b>	<b>110</b>	<b>19</b>		<b>238</b>	<b>10</b>	<b>91%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:42**

**Dispatched to On Scene: 8:55**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From March 01, 2015 to March 31, 2015

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	926	56	93%	1,664	23	98%	241	14	94%	4	1	75%
Oklahoma City 2	869	76	91%	1,427	25	98%	173	7	95%	1	0	100%
Edmond	168	19	88%	235	5	97%	44	2	95%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>1,963</b>	<b>151</b>	<b>92%</b>	<b>3,326</b>	<b>53</b>	<b>98%</b>	<b>458</b>	<b>23</b>	<b>94%</b>	<b>5</b>	<b>1</b>	<b>80%</b>
Warr Acres	36	2		54	0	97%	0	0	N/A	0	0	N/A
Bethany	69	9		115	5	92%	0	0	N/A	0	0	N/A
Mustang	39	9		51	2	87%	18	0	100%	0	0	N/A
The Village	32	2		67	0	97%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		7	0	100%	0	0	N/A	0	0	N/A
Yukon	60	8		83	1	93%	34	4	88%	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>239</b>	<b>30</b>		<b>377</b>	<b>8</b>	<b>93%</b>	<b>52</b>	<b>4</b>	<b>92%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	8			6			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 10:01

Dispatched to On Scene: 9:28

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**March 01,2015 Year to March 31,2015**

**Eastern Division**  
**Non-discrimination**

<b>Priority 1</b>			
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	530	41	92%
<b>District 2</b>	411	41	90%
<b>District 3</b>	601	55	90%

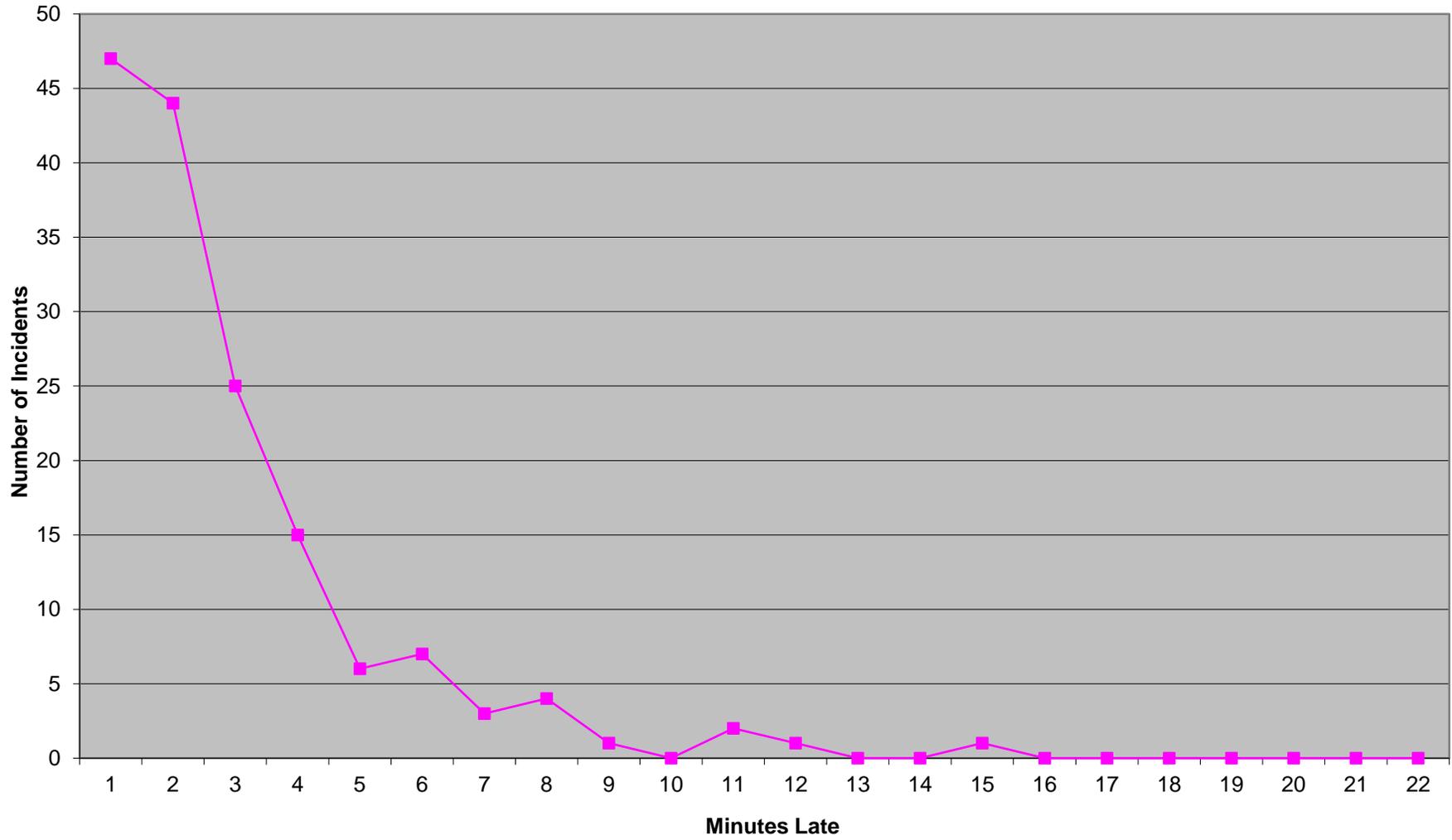
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

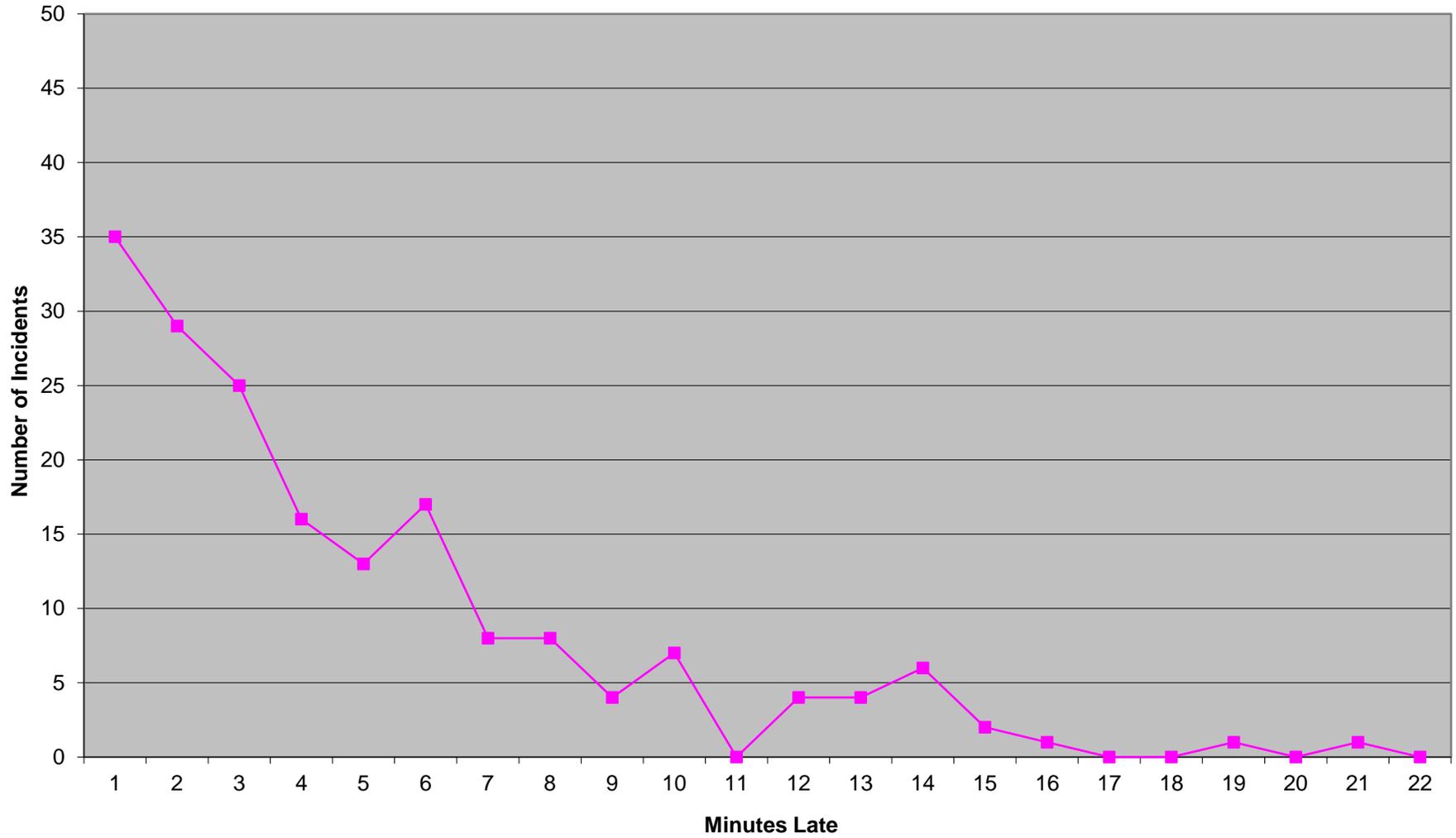
<b>Priority 1</b>			
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	926	56	93%
<b>District 2</b>	869	76	91%
<b>Edmond</b>	168	19	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

### Eastern Division Priority 1 Late Calls March 2015



### Western Division Priority 1 Late Calls March 2015



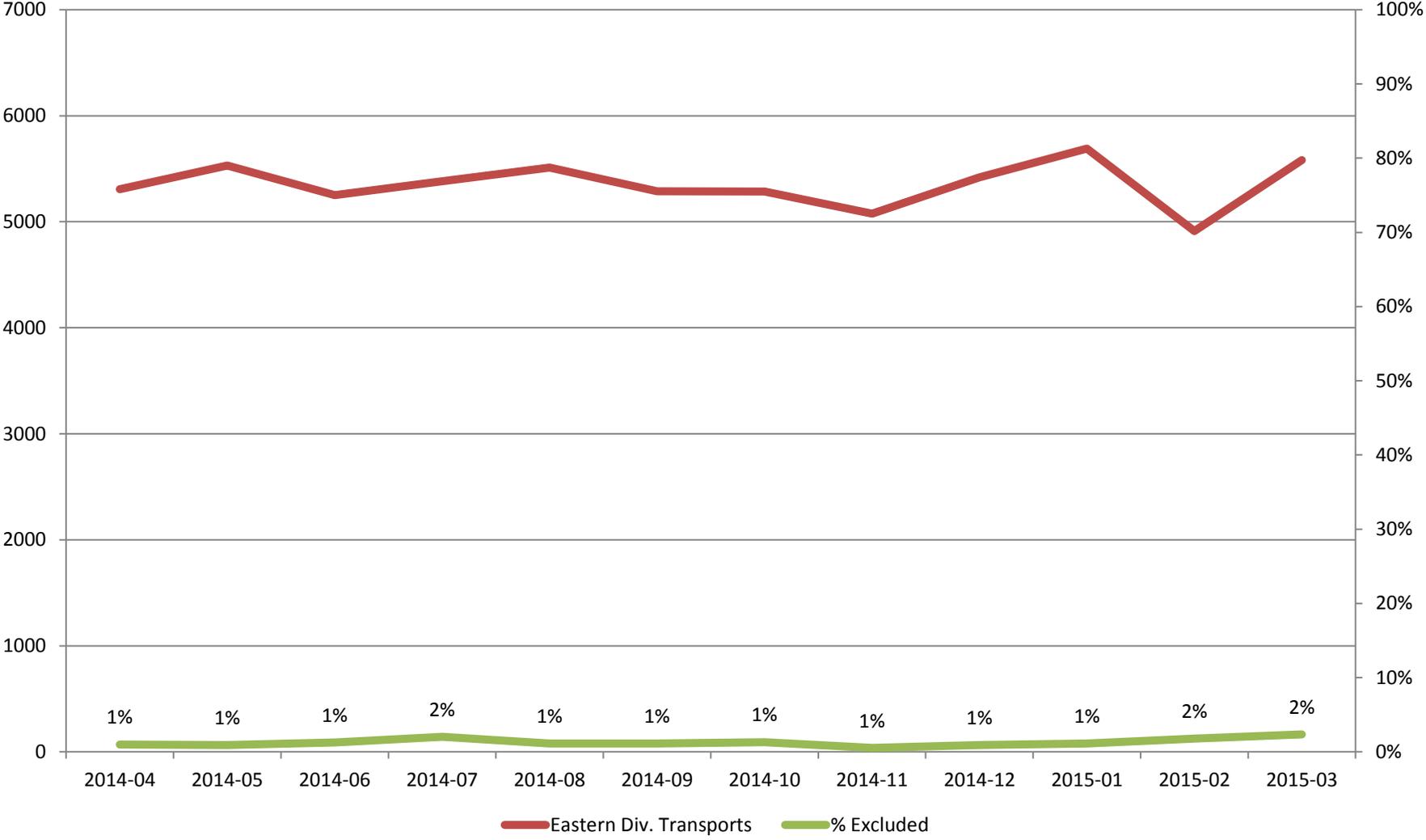
Response Time Exclusion Summary Report  
 Three Months ending March, 2015

	Month Priority	2015-01				2015-02				2015-03			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other		2	1			2				4			1
Final Other Declared Disaster													
Final Other Interfacility Transfer													
Final System Overload		30	18	10		14	8	6		23	19	12	
Final Weather		3				40	12	6		34	17	21	
<b>Eastern Exclusions Total</b>		<b>35</b>	<b>19</b>	<b>10</b>	<b>0</b>	<b>56</b>	<b>20</b>	<b>12</b>	<b>0</b>	<b>61</b>	<b>36</b>	<b>33</b>	<b>1</b>
<b>East Transports*</b>		1643	3304	725	18	1381	2877	643	11	1652	3153	759	18
<b>East Late</b>		122	74	45	1	119	51	53	1	156	46	81	0
<b>East % of Transports</b>		2%	1%	1%	0%	4%	1%	2%	0%	4%	1%	4%	0%
<b>East Compliance**</b>		92%	97%	93%	94%	91%	98%	91%	90%	90%	98%	89%	100%
<b>East Compliance W/O Exclusions**</b>		90%	97%	92%	94%	87%	97%	90%	90%	87%	97%	85%	94%
<hr/>													
	Month Priority	2015-01				2015-02				2015-03			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Western Division</b>													
Final Other		3								1			
Final Other Declared Disaster													
Final Other Interfacility Transfer													
Final System Overload		78	36	6		77	36	8		53	29	3	
Final Weather		41	11	4		69	18	6		45	14	4	
<b>Western Exclusions Total</b>		<b>122</b>	<b>47</b>	<b>10</b>	<b>0</b>	<b>146</b>	<b>54</b>	<b>14</b>	<b>0</b>	<b>99</b>	<b>43</b>	<b>7</b>	<b>0</b>
<b>West Transports*</b>		2450	3693	486	2	2015	3347	468	4	2202	3703	510	5
<b>West Late</b>		269	116	50	1	191	56	35	0	181	61	27	1
<b>West % of Transports</b>		5%	1%	2%	0%	7%	2%	3%	0%	4%	1%	1%	0%
<b>West Compliance**</b>		89%	96%	89%	50%	90%	98%	92%	100%	91%	98%	94%	80%
<b>West Compliance W/O Exclusions**</b>		84%	95%	87%	50%	84%	96%	89%	100%	87%	97%	93%	80%

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

# Eastern Division Response Time Exclusions Twelve Months ending March, 2015



## Western Division Response Time Exclusions Twelve Months ending March, 2015

