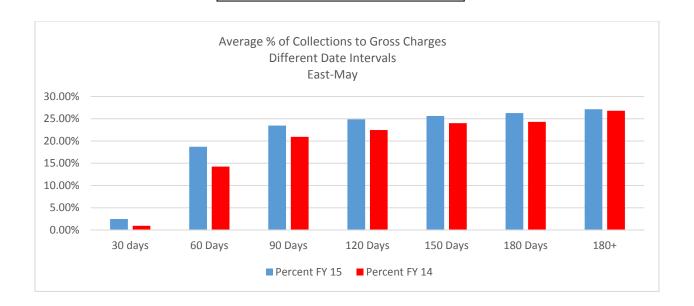
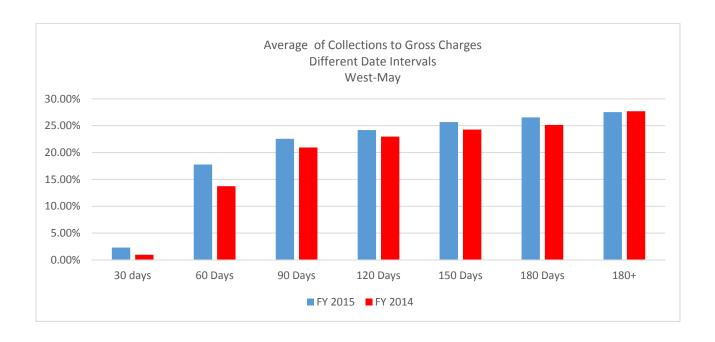
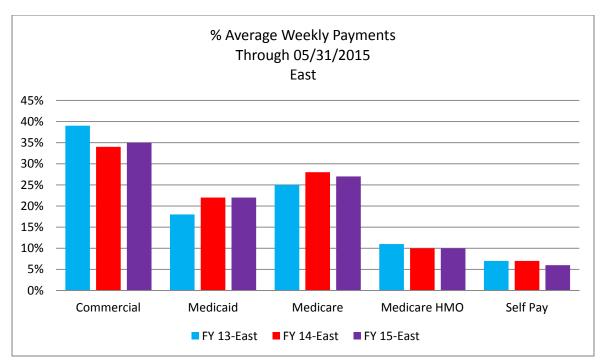
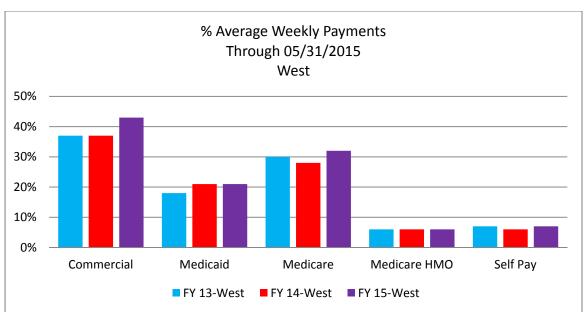
Patient Financial Services Key Performance Indicators June Board Meeting 2015

% Collected Compared to Gross Charges









Higher Percent of Medicaid and Medicare HMO will result in lower cash due to lower payments and higher patient co-pays. Higher commercials could be less cash due higher deductibles.

Levels of Service

