

# Compliance Summary

From November 01, 2017 to November 30, 2017

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	587	48	91%	1,004	6	99%	478	41	91%	5	0	100%
Tulsa 2	488	36	92%	750	10	98%	8	0	100%	0	0	N/A
Tulsa 3	618	50	91%	1,212	20	98%	410	38	90%	15	1	93%
<b>Tulsa Total</b>	<b>1,693</b>	<b>134</b>	<b>92%</b>	<b>2,966</b>	<b>36</b>	<b>98%</b>	<b>896</b>	<b>79</b>	<b>91%</b>	<b>20</b>	<b>1</b>	<b>95%</b>
Sand Springs	74	14		132	1	92%	1	0	100%	1	0	100%
Jenks	35	9		46	2	86%	0	0	N/A	0	0	N/A
Bixby	47	11		66	2	88%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>156</b>	<b>34</b>		<b>244</b>	<b>5</b>	<b>90%</b>	<b>1</b>	<b>0</b>	<b>100%</b>	<b>1</b>	<b>0</b>	<b>100%</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:24**

**Dispatched to On Scene: 8:45**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From November 01, 2017 to November 30, 2017

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	948	61	93%	1,476	22	98%	360	10	97%	9	0	100%
Oklahoma City 2	992	116	88%	1,397	47	96%	230	11	95%	0	0	N/A
Edmond	182	18	90%	232	5	97%	65	6	90%	1	0	100%
<b>Total OKC &amp; Edmond</b>	<b>2,122</b>	<b>195</b>	<b>90%</b>	<b>3,105</b>	<b>74</b>	<b>97%</b>	<b>655</b>	<b>27</b>	<b>95%</b>	<b>10</b>	<b>0</b>	<b>100%</b>
Warr Acres	28	3		34	2	91%	0	0	N/A	0	0	N/A
Bethany	63	9		99	4	91%	1	0	100%	0	0	N/A
Mustang	34	7		51	3	88%	11	1	90%	0	0	N/A
The Village	30	2		45	1	96%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		8	1	90%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>158</b>	<b>21</b>		<b>237</b>	<b>11</b>	<b>91%</b>	<b>12</b>	<b>1</b>	<b>91%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
Piedmont	3			11			0			0		

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:39**

**Dispatched to On Scene: 9:08**

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**November 1, 2017 Year to November 30, 2017**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	587	48	91%
<b>District 2</b>	488	36	92%
<b>District 3</b>	618	50	91%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	948	61	93%
<b>District 2</b>	992	116	88%
<b>Edmond</b>	182	18	90%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

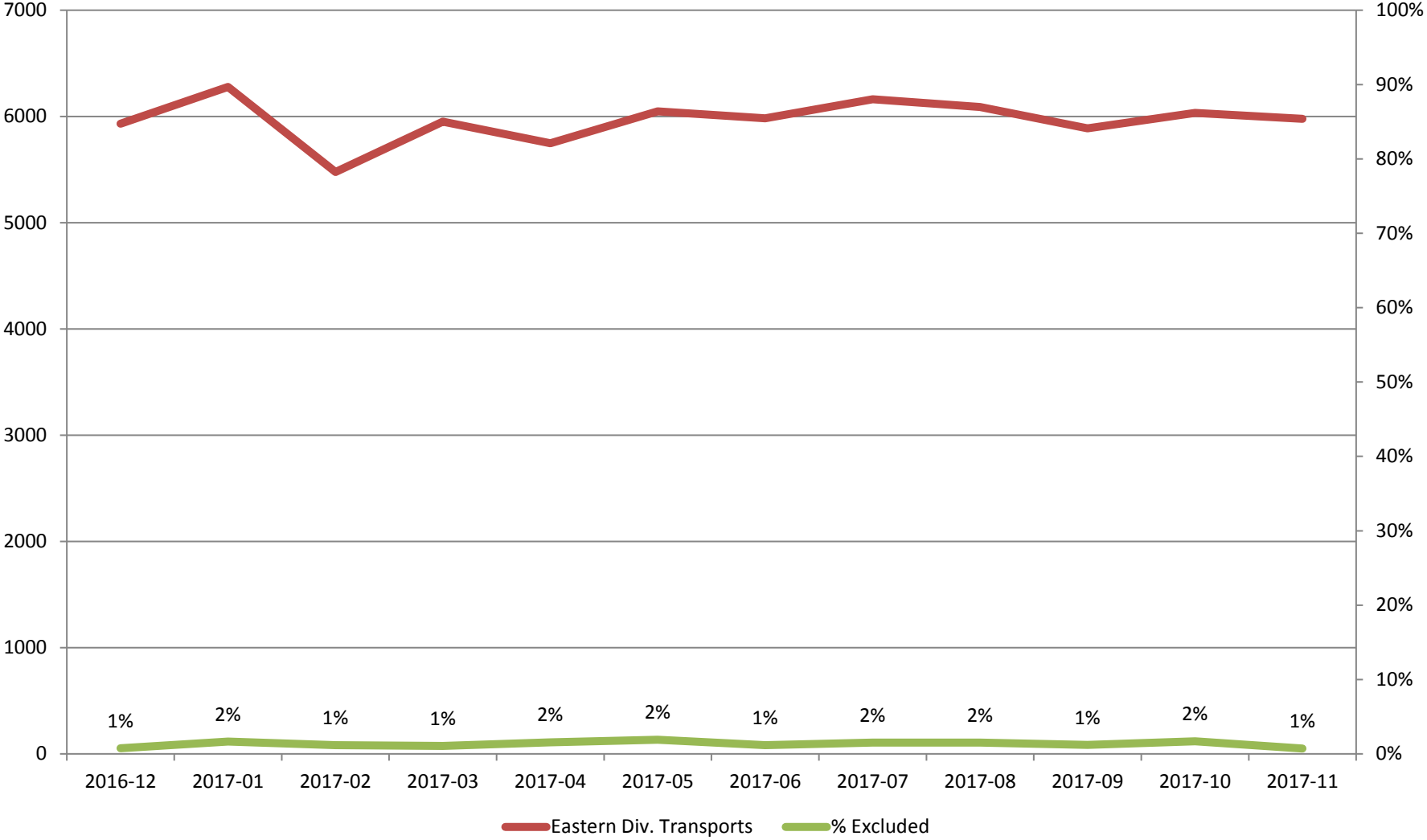
Response Time Exclusion Summary Report  
 Three Months ending November, 2017

	Month Priority	2017-09				2017-10				2017-11			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>													
Final Other		1				6	1	2					
Final Other Declared Disaster													
Final Other 2nd Unit													
Final Other Interfacility Transfer													
Final System Overload		22	34	8		31	22	5		21	5	16	
Final Weather		2	3	2		19	10	7		1			
<b>Eastern Exclusions Total</b>		<b>25</b>	<b>37</b>	<b>10</b>	<b>0</b>	<b>56</b>	<b>33</b>	<b>14</b>	<b>0</b>	<b>22</b>	<b>5</b>	<b>16</b>	<b>0</b>
<b>East Transports*</b>		1810	3220	849	9	1825	3304	896	9	1849	3210	897	21
<b>East Late</b>		172	62	55	1	175	72	115	1	168	41	79	1
<b>East % of Transports</b>		1%	1%	1%	0%	3%	1%	2%	0%	1%	0%	2%	0%
<b>East Compliance**</b>		90%	98%	93%	88%	90%	97%	87%	88%	90%	98%	91%	95%
<b>East Compliance W/O Exclusions**</b>		89%	96%	92%	88%	87%	96%	85%	88%	89%	98%	89%	95%
<hr/>													
	Month Priority	2017-09				2017-10				2017-11			
		1	2	3	4	1	2	3	4	1	2	3	4
<b>Western Division</b>													
Final Other		1											
Final Other Declared Disaster													
Final Other 2nd Unit						3							
Final Other Interfacility Transfer													
Final System Overload		16	10	3		13	10	1		18	9	1	
Final Weather		26	8	2		8	1	1		4			
<b>Western Exclusions Total</b>		<b>43</b>	<b>18</b>	<b>5</b>	<b>0</b>	<b>24</b>	<b>11</b>	<b>2</b>	<b>0</b>	<b>22</b>	<b>9</b>	<b>1</b>	<b>0</b>
<b>West Transports*</b>		2243	3417	723	20	2166	3574	719	14	2280	3342	667	10
<b>West Late</b>		312	100	58	1	220	59	27	1	216	85	28	0
<b>West % of Transports</b>		2%	1%	1%	0%	1%	0%	0%	0%	1%	0%	0%	0%
<b>West Compliance**</b>		86%	97%	91%	95%	89%	98%	96%	92%	90%	97%	95%	100%
<b>West Compliance W/O Exclusions**</b>		84%	96%	91%	95%	88%	98%	95%	92%	89%	97%	95%	100%

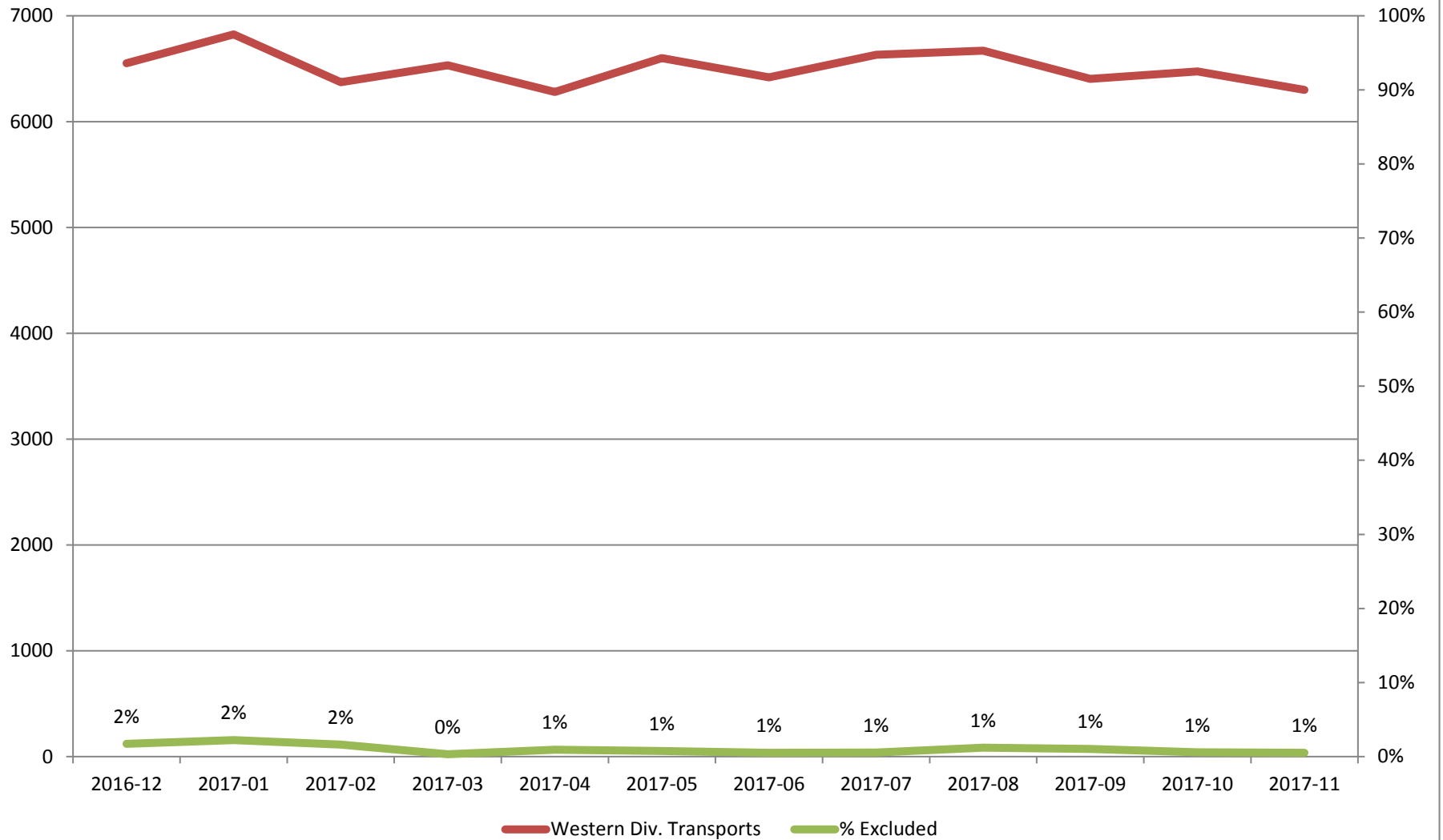
\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

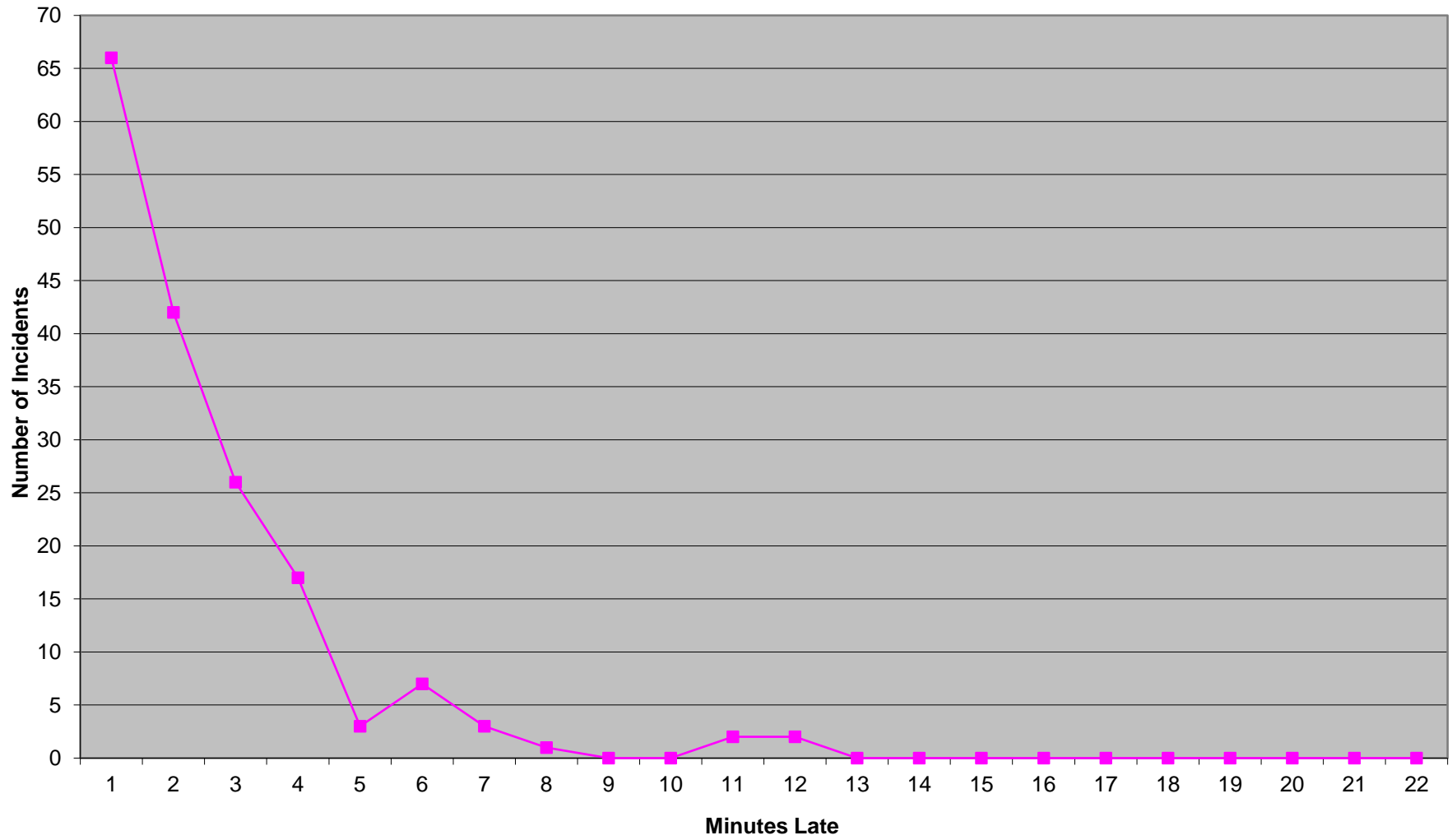
# Eastern Division Response Time Exclusions Twelve Months ending November, 2017



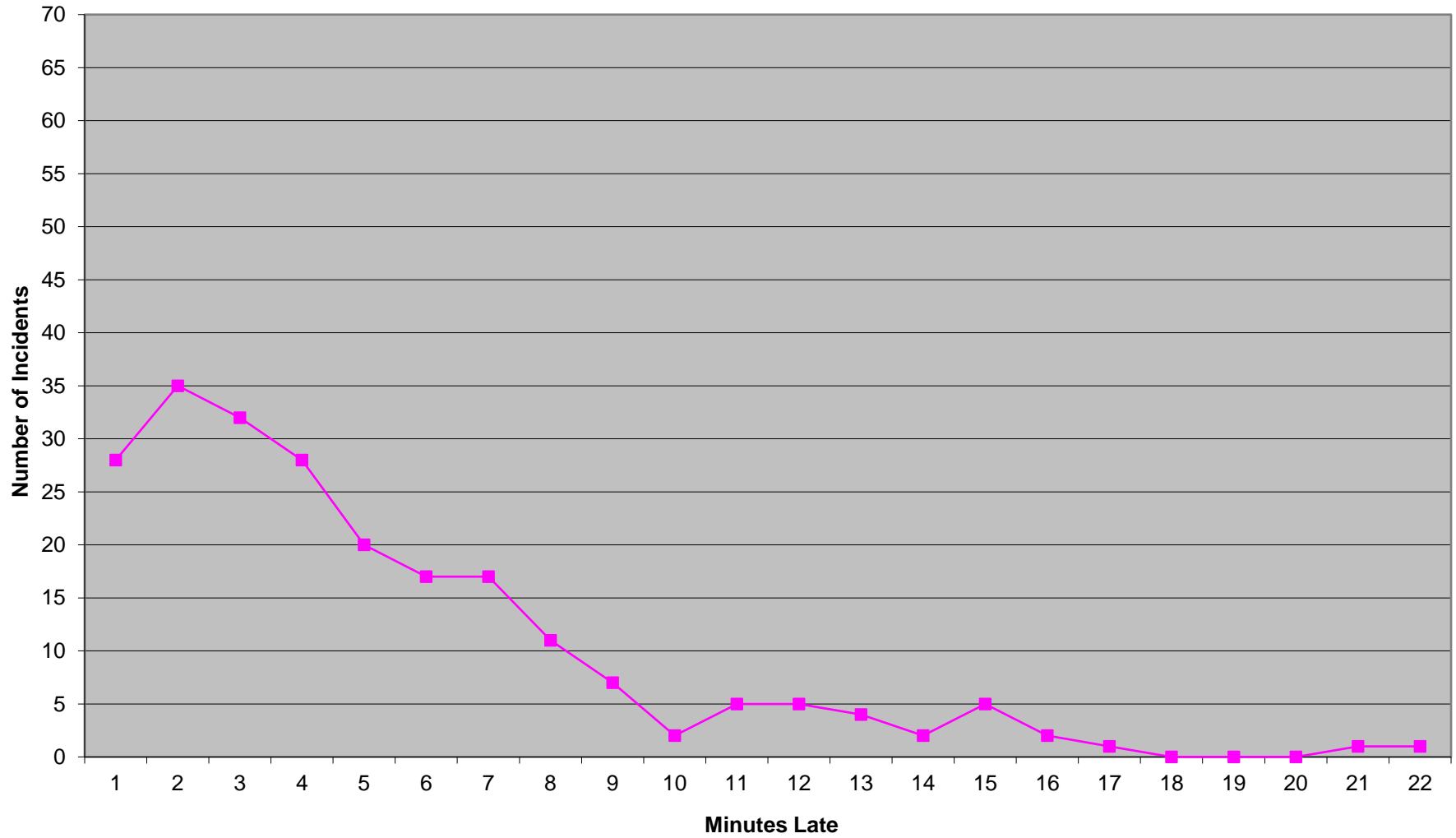
## Western Division Response Time Exclusions Twelve Months ending November, 2017



### Eastern Division Priority 1 Late Calls November 2017



### Western Division Priority 1 Late Calls November 2017





### Edmond Priority 1 Late Calls November 2017

