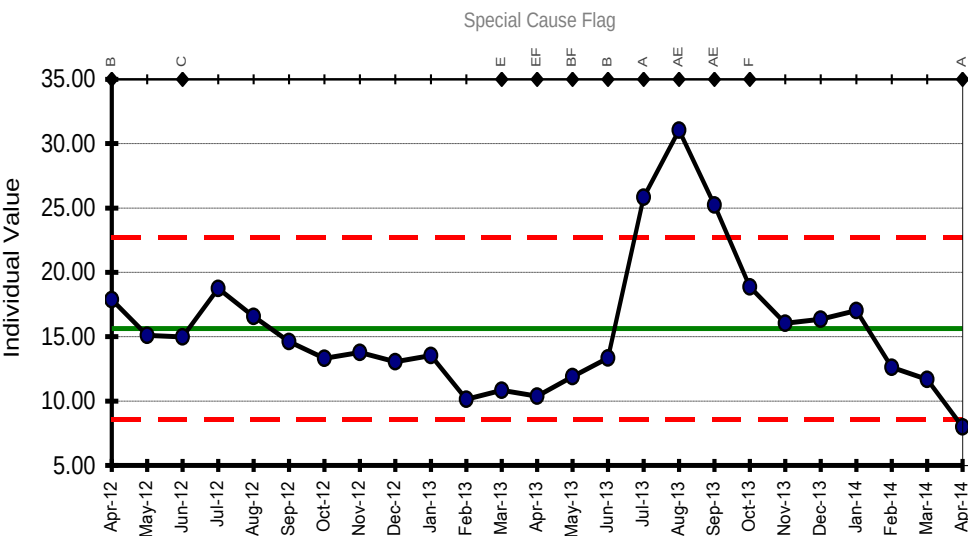


Patient Financial Services
Key Performance Indicators
April 2014

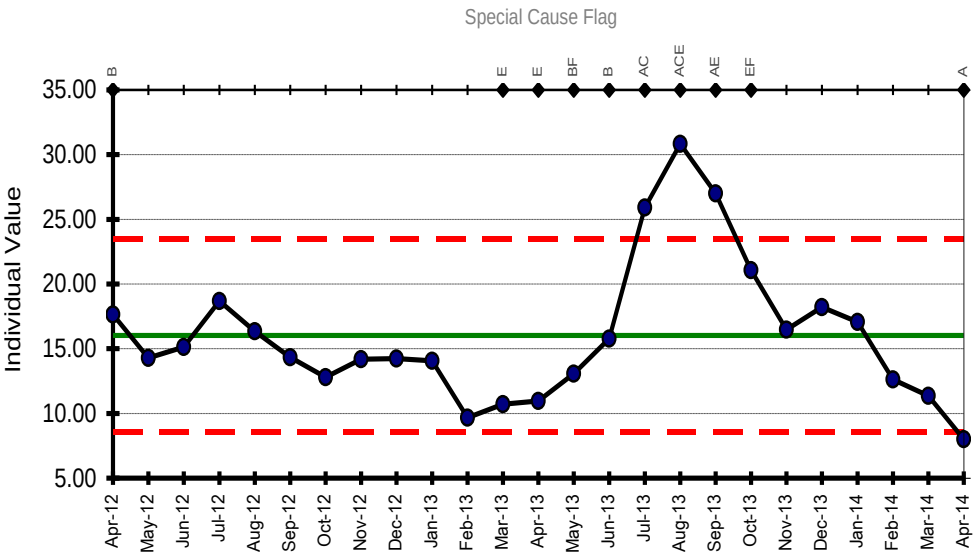
DAYS TO BILL

DAYS TO PAYMENT

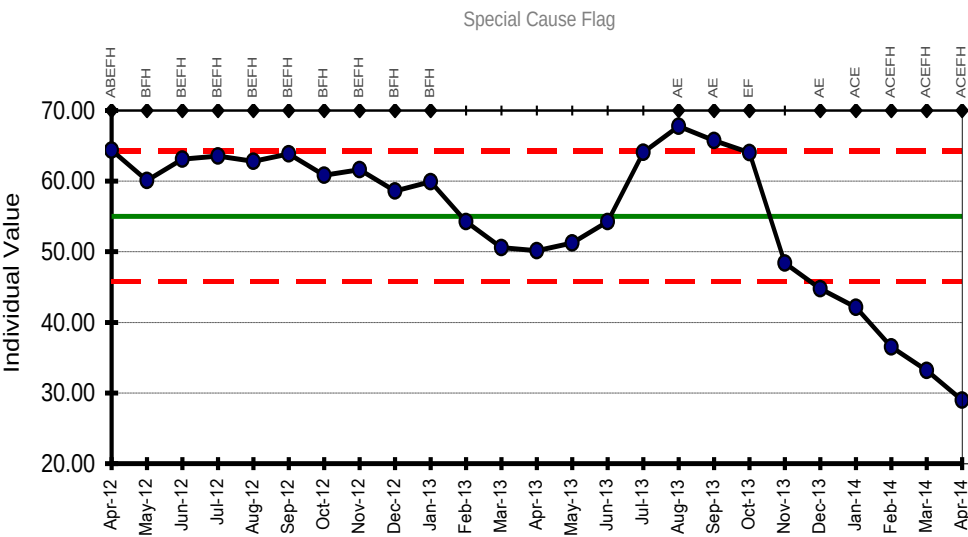
Avg. Days to Bill - East



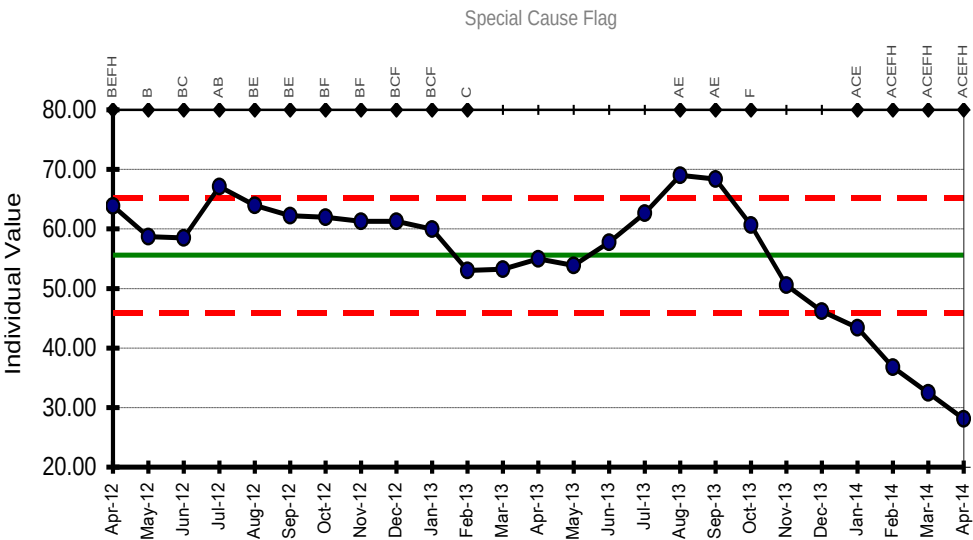
Avg. Days to Bill - West



Avg. Days To Pay - East

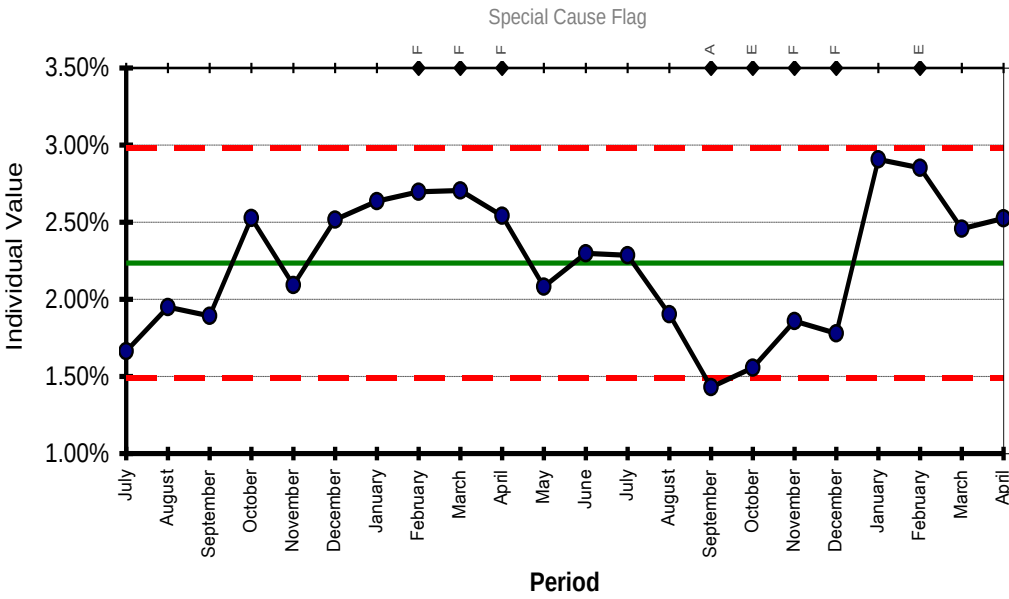


Avg. Days To Pay - West

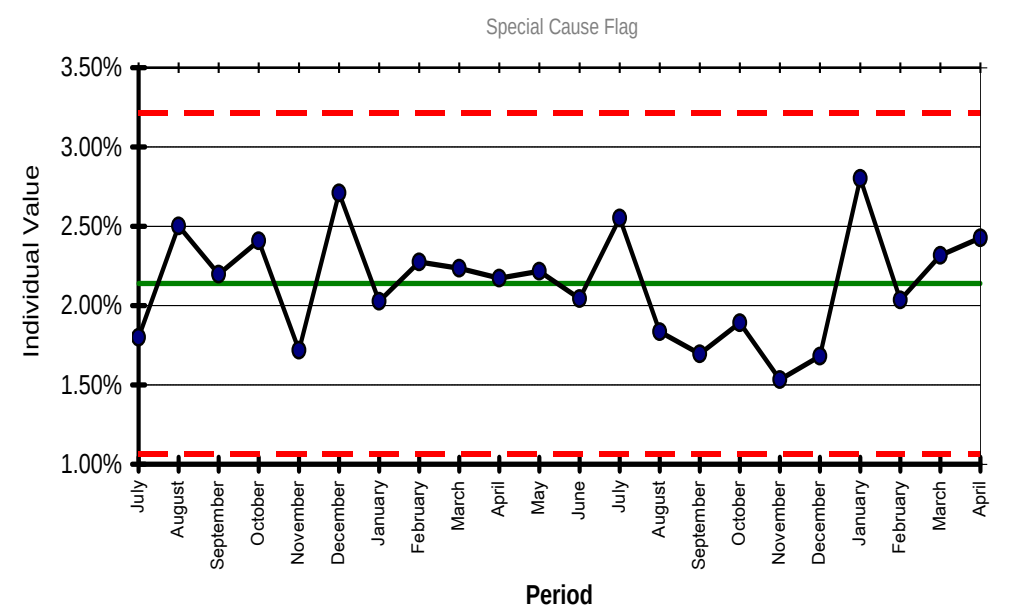


Levels of Service

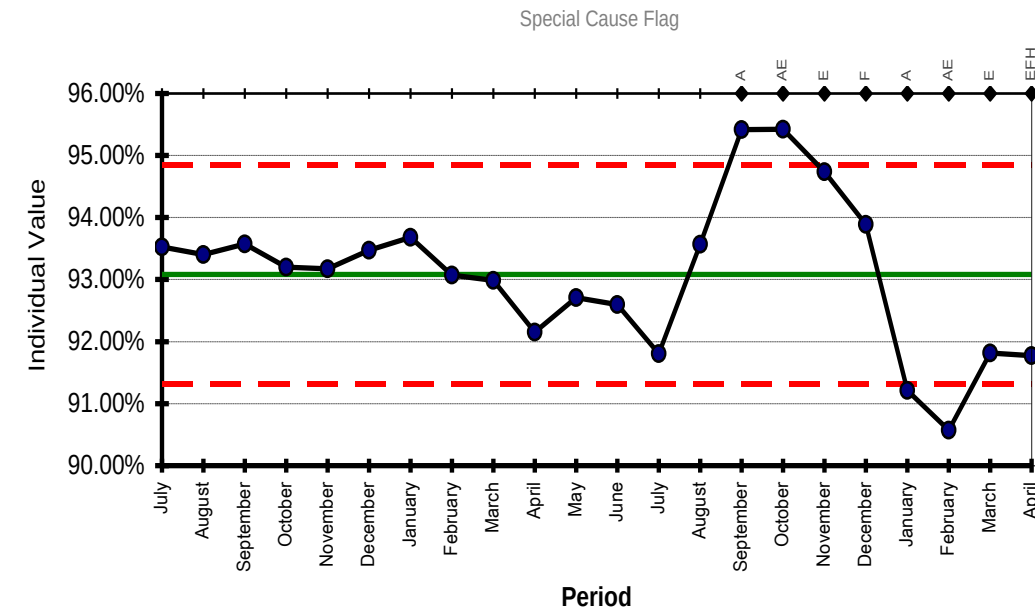
SCT/ALS2-EAST



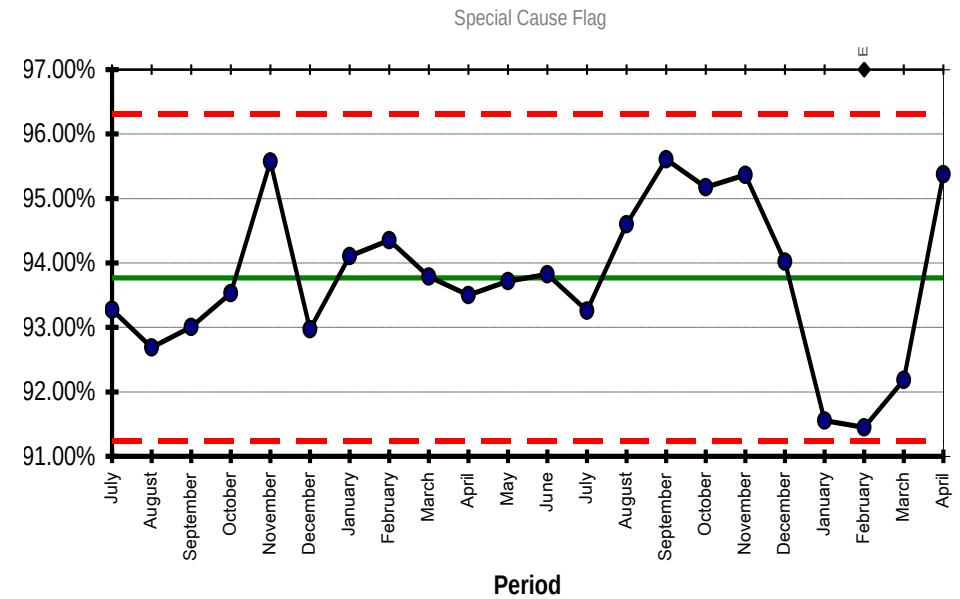
SCT/ALS2-WEST



ALS Emergency-EAST

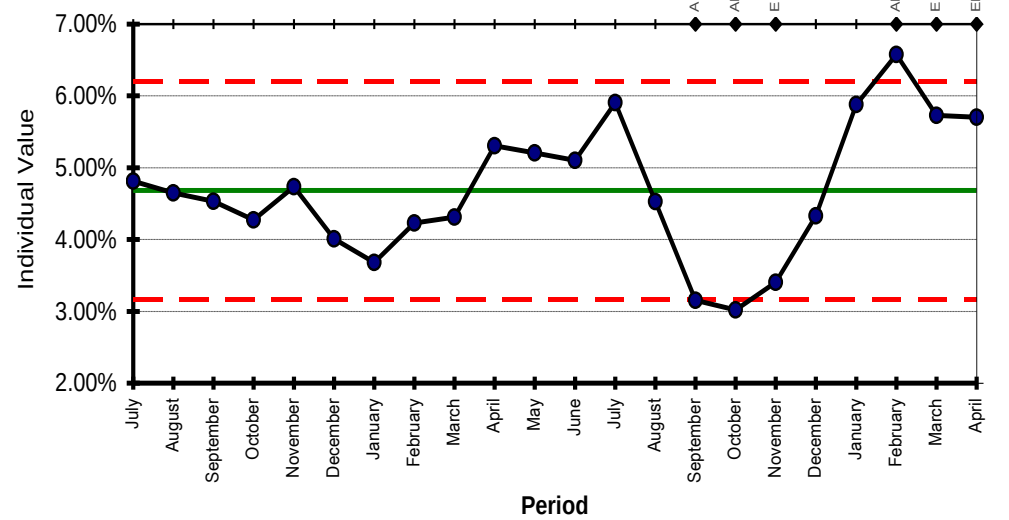


ALS Emergency-WEST



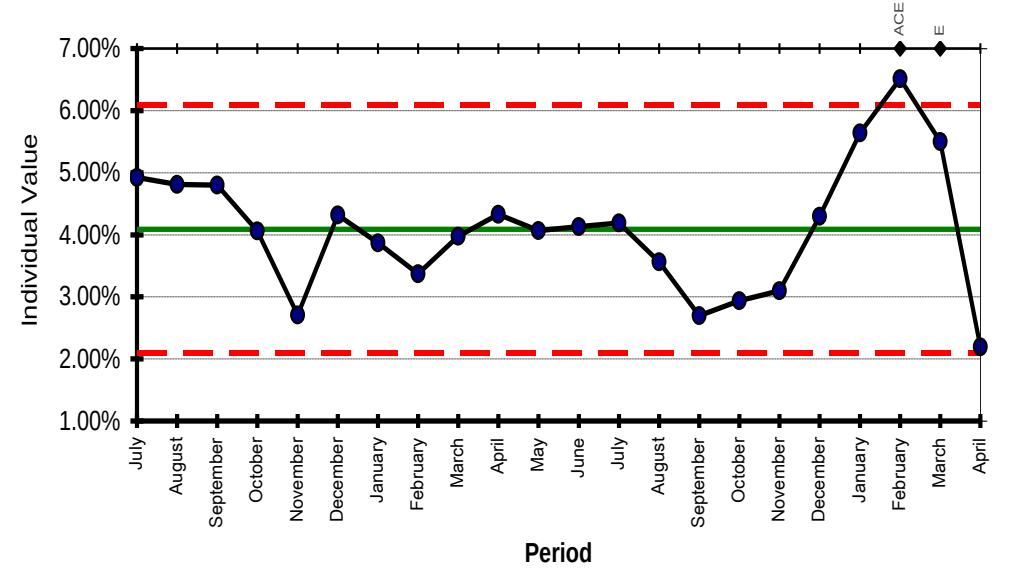
BLS Emergency-EAST

Special Cause Flag



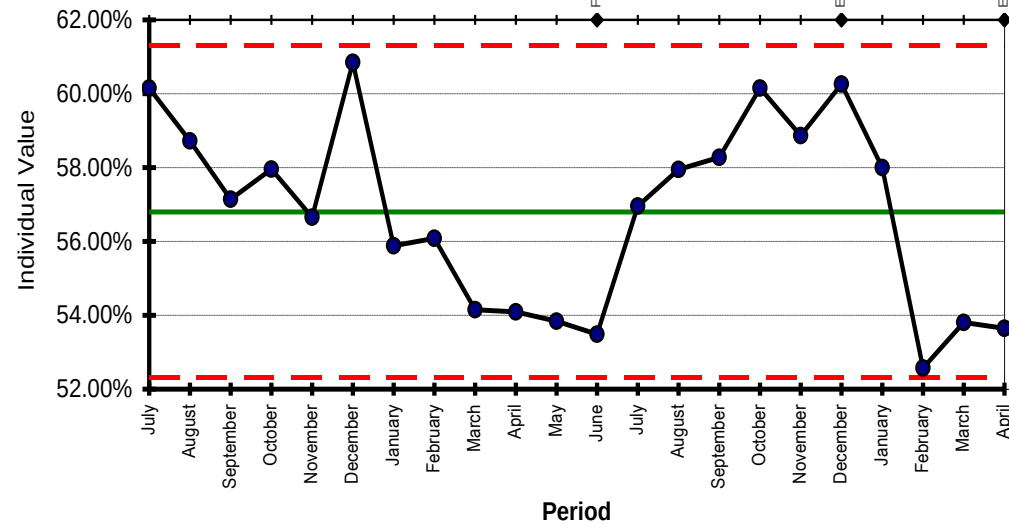
BLS Emergency-WEST

Special Cause Flag



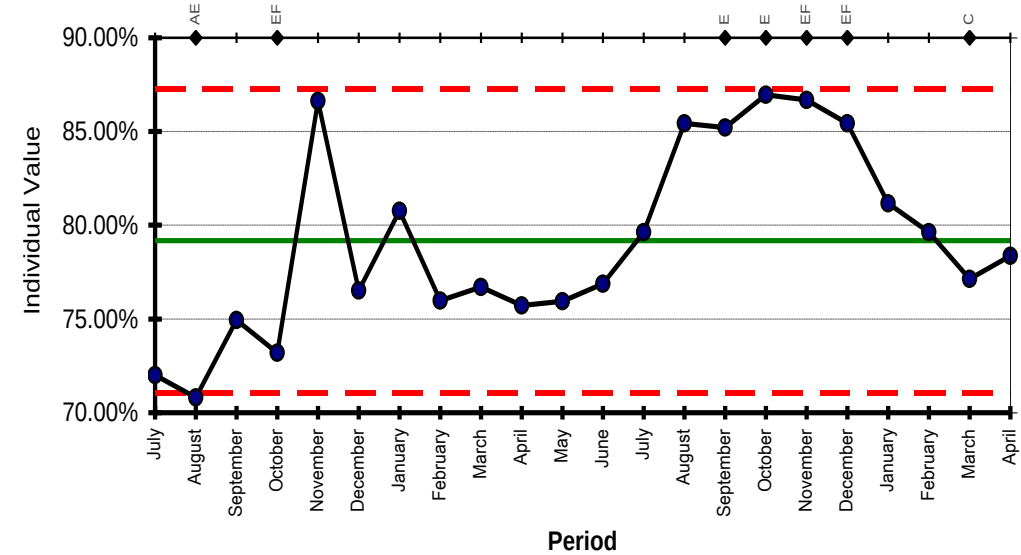
ALS Non-Emergency-EAST

Special Cause Flag

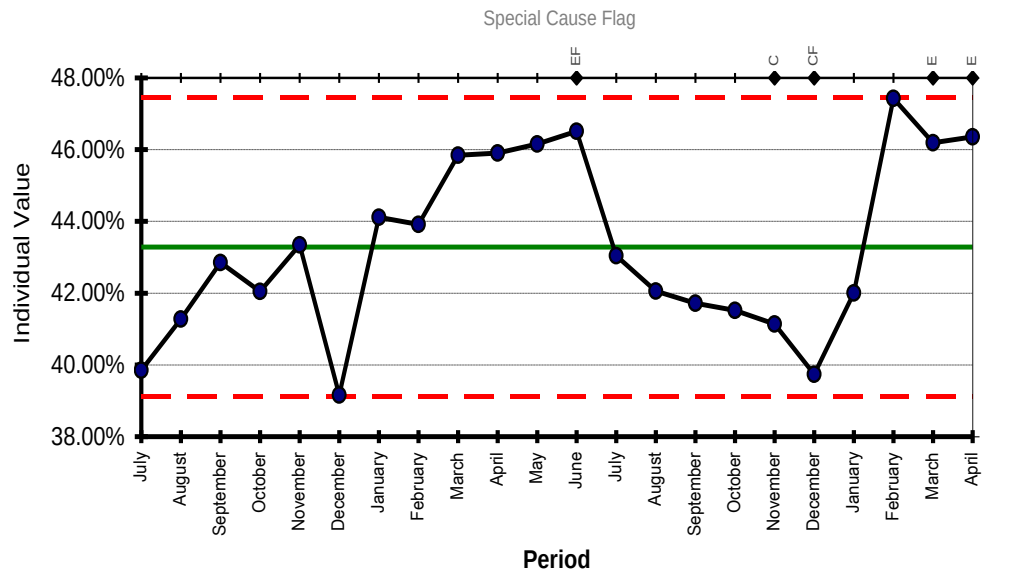


ALS Non-Emergency-WEST

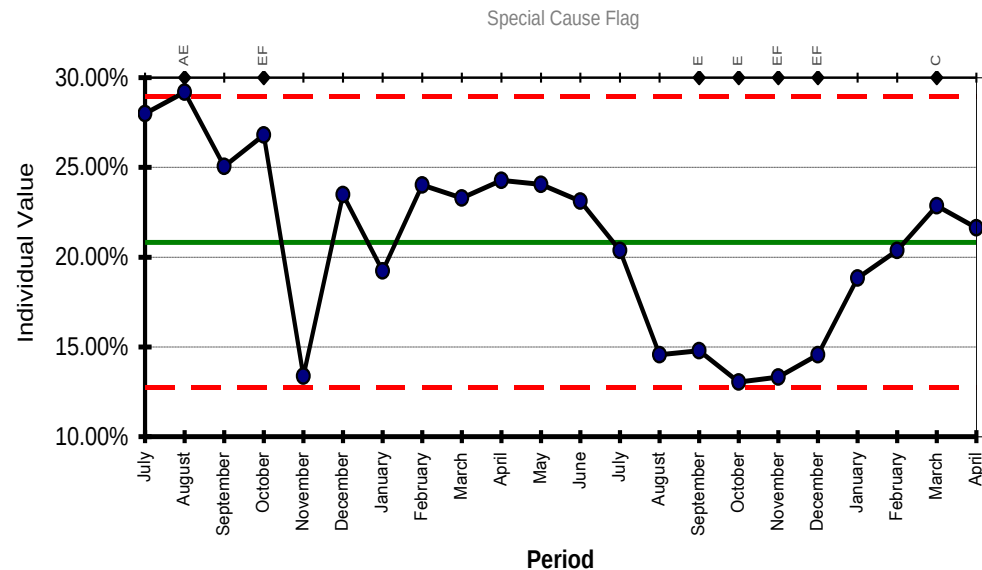
Special Cause Flag



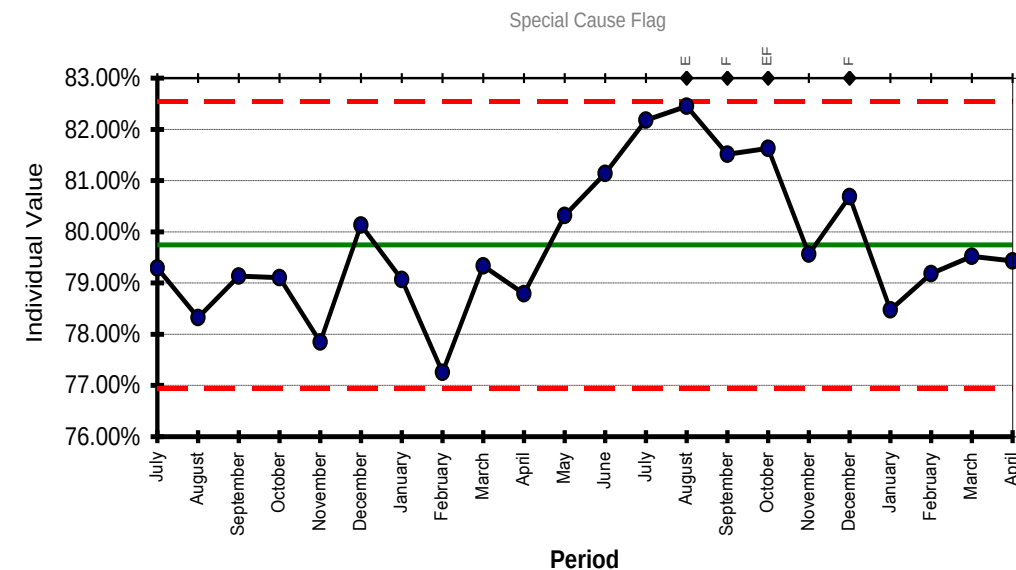
BLS Non Emergency-EAST



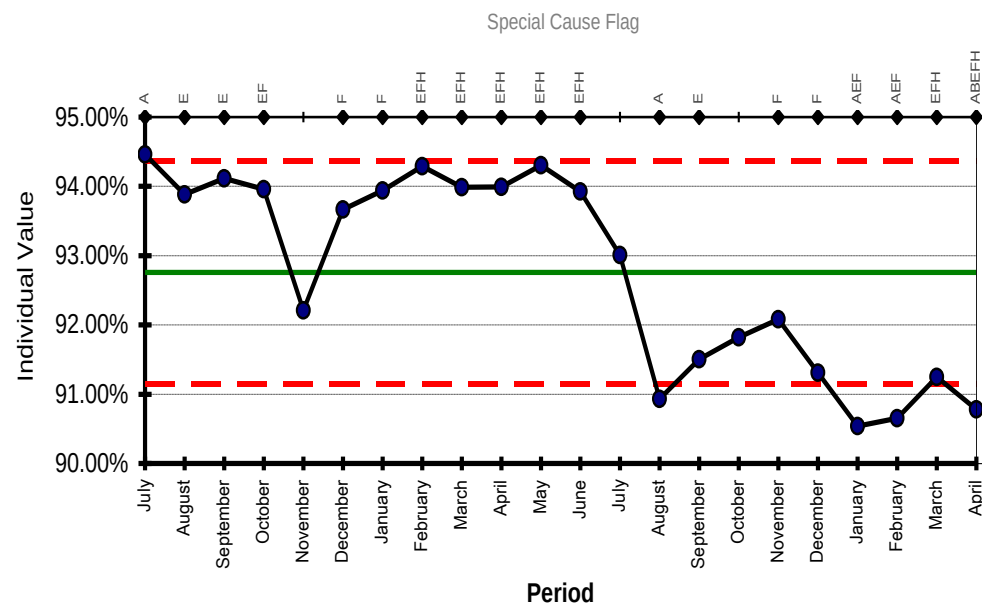
BLS Non Emergency-WEST



Emergency-EAST

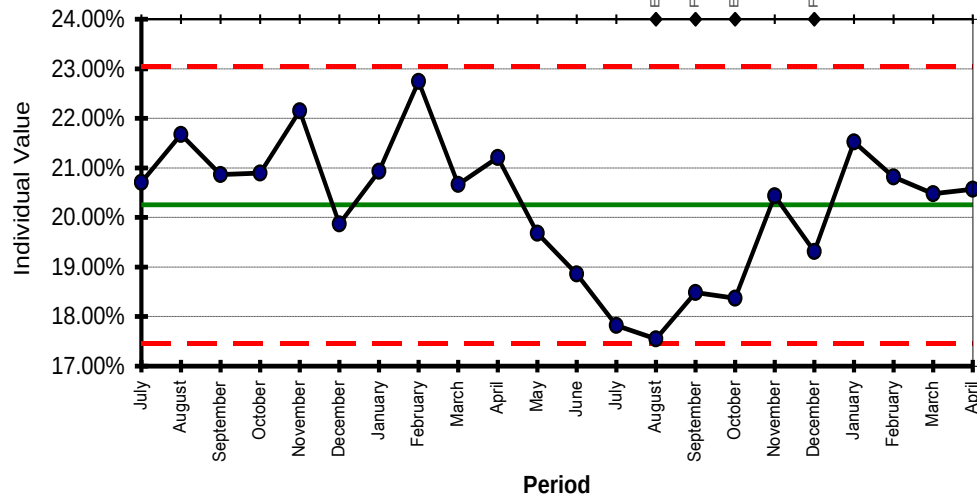


Emergency-WEST



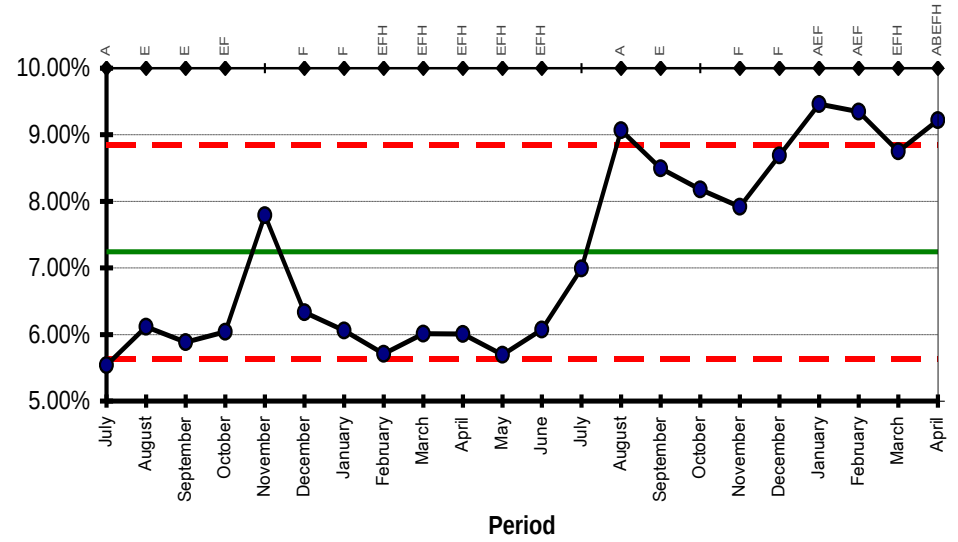
Non-Emergency-EAST

Special Cause Flag



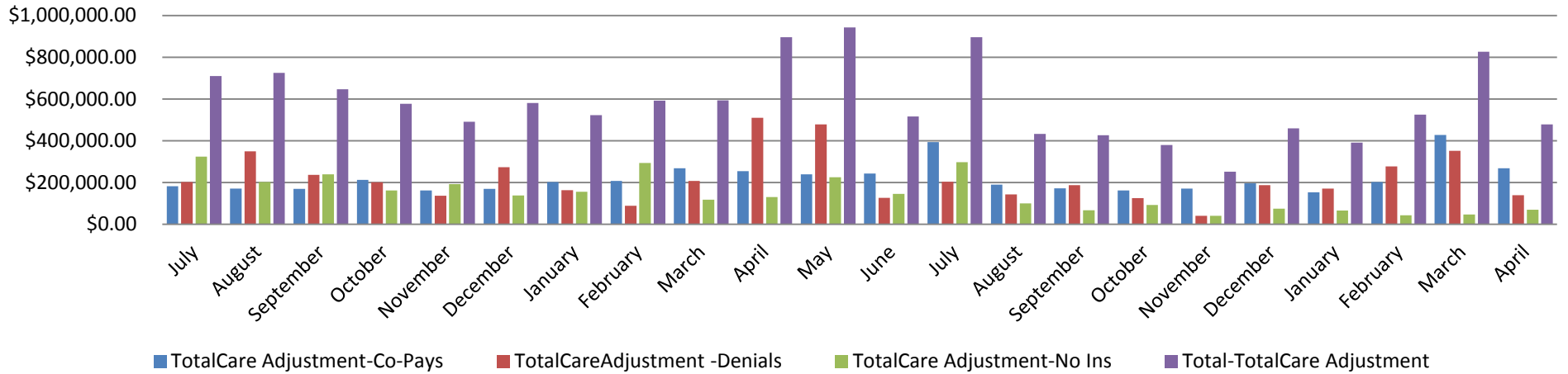
Non-Emergency-WEST

Special Cause Flag



TOTALCARE ADJUSTMENTS

TotalCare Adjustments West



TotalCare Adjustments East

