

# Compliance Summary

From October 01, 2017 to October 31, 2017

## Eastern Division

### Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	598	49	91%	1,021	14	98%	473	64	86%	2	1	50%
Tulsa 2	475	42	91%	830	15	98%	6	0	100%	1	0	100%
Tulsa 3	617	58	90%	1,210	29	97%	413	49	88%	6	0	100%
<b>Tulsa Total</b>	<b>1,690</b>	<b>149</b>	<b>91%</b>	<b>3,061</b>	<b>58</b>	<b>98%</b>	<b>892</b>	<b>113</b>	<b>87%</b>	<b>9</b>	<b>1</b>	<b>88%</b>
<b>Sand Springs</b>	<b>57</b>	<b>12</b>		<b>112</b>	<b>6</b>	<b>89%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Jenks</b>	<b>40</b>	<b>6</b>		<b>54</b>	<b>4</b>	<b>89%</b>	<b>4</b>	<b>2</b>	<b>50%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Bixby</b>	<b>38</b>	<b>8</b>		<b>77</b>	<b>4</b>	<b>89%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>	<b>0</b>	<b>0</b>	<b>N/A</b>
<b>Total Non-Beneficiary</b>	<b>135</b>	<b>26</b>		<b>243</b>	<b>14</b>	<b>89%</b>	<b>4</b>	<b>2</b>	<b>50%</b>	<b>0</b>	<b>0</b>	<b>N/A</b>

**Average Response Time Priority 1 & 2**

**Received to On Scene: 9:59**

**Dispatched to On Scene: 9:17**

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# Compliance Summary

From October 01, 2017 to October 31, 2017

## Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	917	73	92%	1,611	19	98%	422	9	97%	9	1	88%
Oklahoma City 2	918	102	88%	1,460	31	97%	227	12	94%	4	0	100%
Edmond	165	19	88%	249	3	98%	60	2	96%	0	0	N/A
<b>Total OKC &amp; Edmond</b>	<b>2,000</b>	<b>194</b>	<b>90%</b>	<b>3,320</b>	<b>53</b>	<b>98%</b>	<b>709</b>	<b>23</b>	<b>96%</b>	<b>13</b>	<b>1</b>	<b>92%</b>
Warr Acres	32	2		45	0	97%	0	0	N/A	0	0	N/A
Bethany	67	13		117	1	92%	0	0	N/A	1	0	100%
Mustang	38	9		48	5	83%	10	4	60%	0	0	N/A
The Village	25	2		41	0	96%	0	0	N/A	0	0	N/A
Nichols Hills	4	0		3	0	100%	0	0	N/A	0	0	N/A
<b>Total Non-Beneficiary</b>	<b>166</b>	<b>26</b>		<b>254</b>	<b>6</b>	<b>92%</b>	<b>10</b>	<b>4</b>	<b>60%</b>	<b>1</b>	<b>0</b>	<b>100%</b>
Piedmont	8			5			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:51

Dispatched to On Scene: 9:22

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, and Nichols Hills, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

**Compliance Summary**  
**October 1, 2017 to October 30, 2017**

**Eastern Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	598	49	89%
<b>District 2</b>	475	51	91%
<b>District 3</b>	617	58	90%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Western Division**  
**Non-discrimination**

	<b>Priority 1</b>		
	<b>Inc.</b>	<b>Late</b>	<b>%</b>
<b>District 1</b>	917	73	92%
<b>District 2</b>	918	102	88%
<b>Edmond</b>	165	19	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

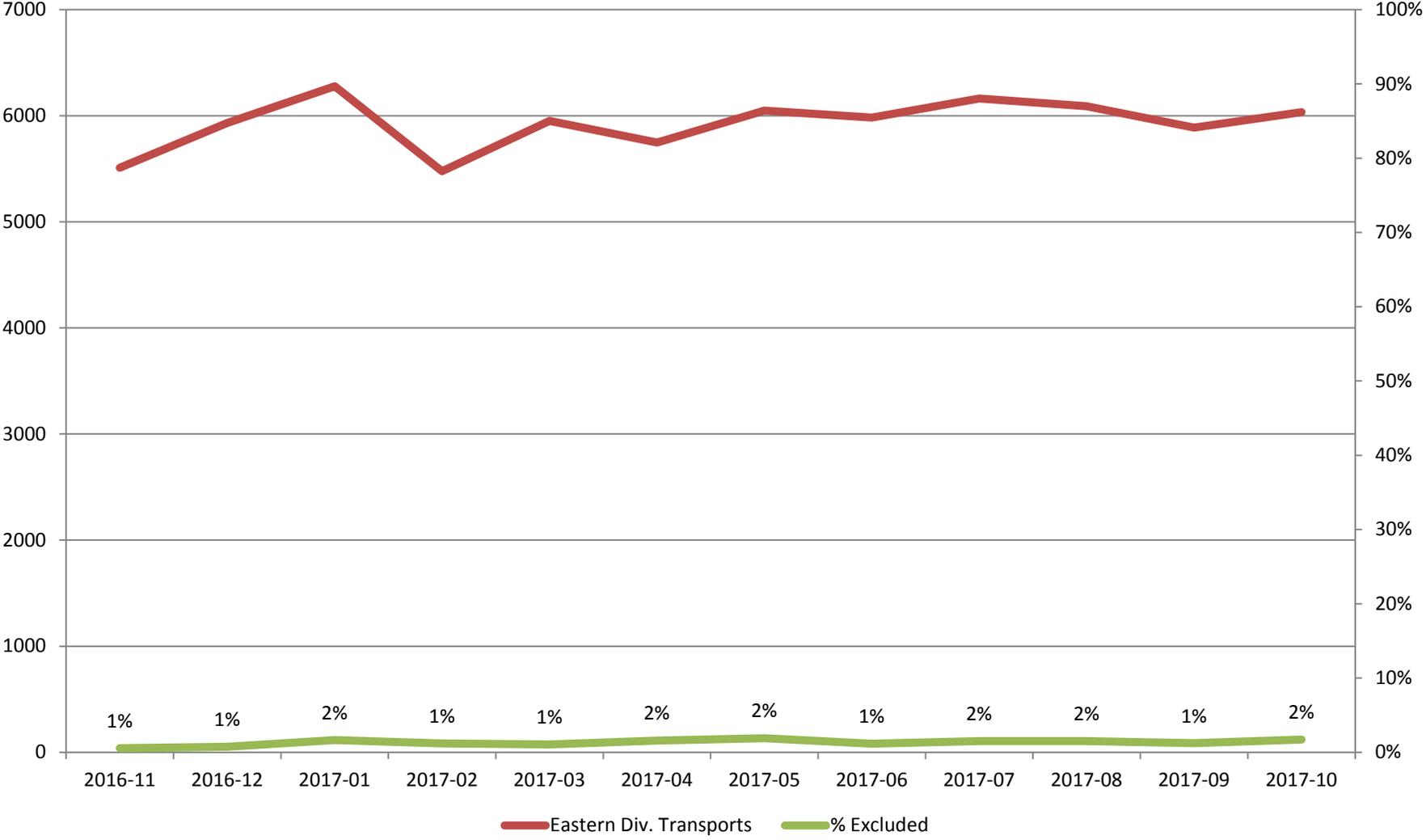
Response Time Exclusion Summary Report  
 Three Months ending October, 2017

Month Priority	2017-08				2017-09				2017-10			
	1	2	3	4	1	2	3	4	1	2	3	4
<b>Eastern Division</b>												
Final Other		1			1				6	1	2	
Final Other Declared Disaster												
Final Other 2nd Unit												
Final Other Interfacility Transfer												
Final System Overload	39	25	11		22	34	8		31	22	5	
Final Weather	6	5	6		2	3	2		19	10	7	
<b>Eastern Exclusions Total</b>	<b>45</b>	<b>31</b>	<b>17</b>	<b>0</b>	<b>25</b>	<b>37</b>	<b>10</b>	<b>0</b>	<b>56</b>	<b>33</b>	<b>14</b>	<b>0</b>
<b>East Transports*</b>	1784	3349	942	15	1810	3220	849	9	1825	3304	896	9
<b>East Late</b>	168	59	70	0	172	62	55	1	175	72	115	1
<b>East % of Transports</b>	3%	1%	2%	0%	1%	1%	1%	0%	3%	1%	2%	0%
<b>East Compliance**</b>	90%	98%	92%	100%	90%	98%	93%	88%	90%	97%	87%	88%
<b>East Compliance W/O Exclusions**</b>	88%	97%	90%	100%	89%	96%	92%	88%	87%	96%	85%	88%
<b>Western Division</b>												
<b>Western Division</b>												
Final Other	5				1							
Final Other Declared Disaster												
Final Other 2nd Unit									3			
Final Other Interfacility Transfer												
Final System Overload	16	5	2		16	10	3		13	10	1	
Final Weather	23	19	10		26	8	2		8	1	1	
<b>Western Exclusions Total</b>	<b>44</b>	<b>24</b>	<b>12</b>	<b>0</b>	<b>43</b>	<b>18</b>	<b>5</b>	<b>0</b>	<b>24</b>	<b>11</b>	<b>2</b>	<b>0</b>
<b>West Transports*</b>	2169	3637	839	26	2243	3417	723	20	2166	3574	719	14
<b>West Late</b>	274	106	71	2	312	100	58	1	220	59	27	1
<b>West % of Transports</b>	2%	1%	1%	0%	2%	1%	1%	0%	1%	0%	0%	0%
<b>West Compliance**</b>	87%	97%	91%	92%	86%	97%	91%	95%	89%	98%	96%	92%
<b>West Compliance W/O Exclusions**</b>	85%	96%	90%	92%	84%	96%	91%	95%	88%	98%	95%	92%

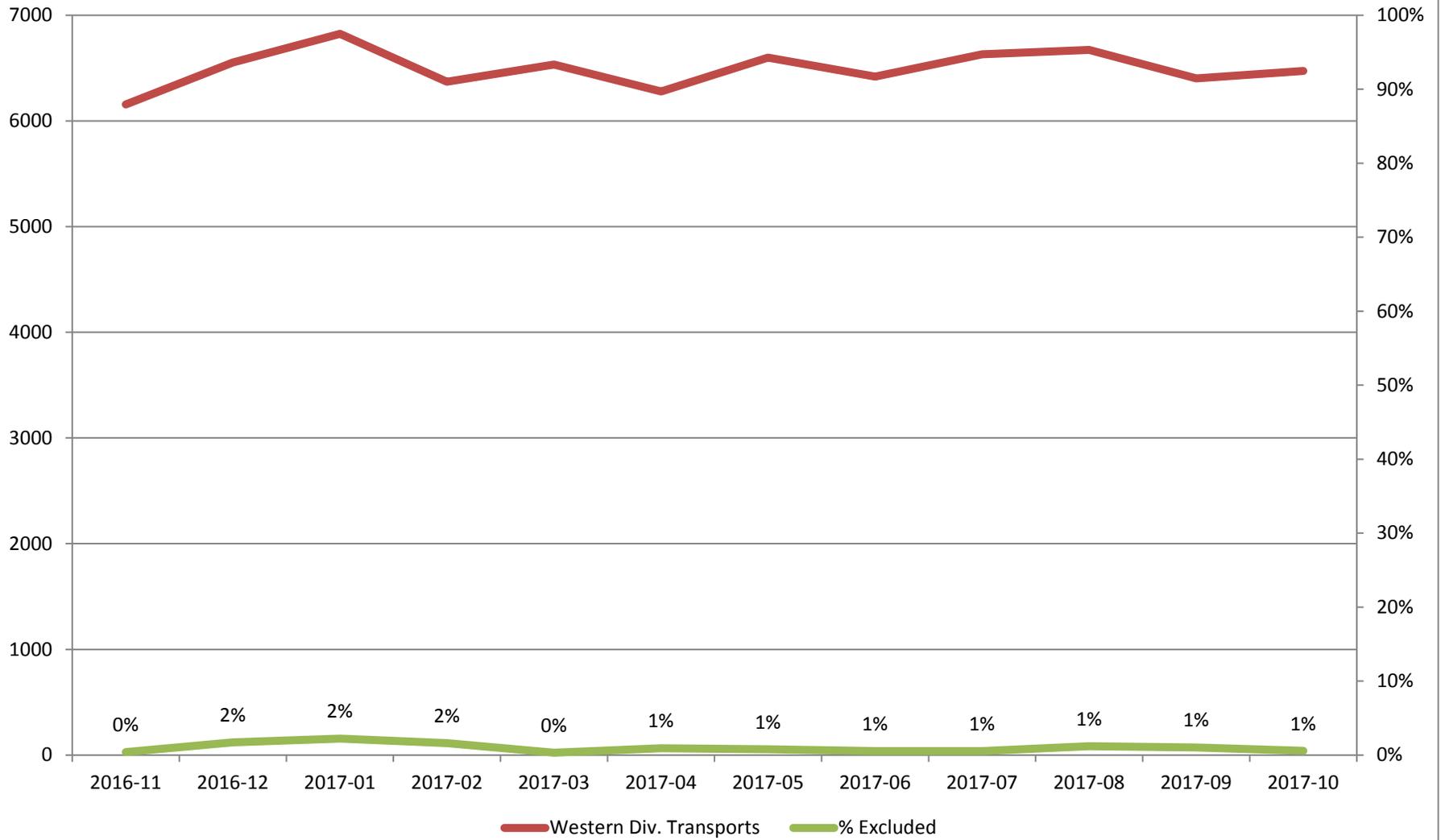
\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

\*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

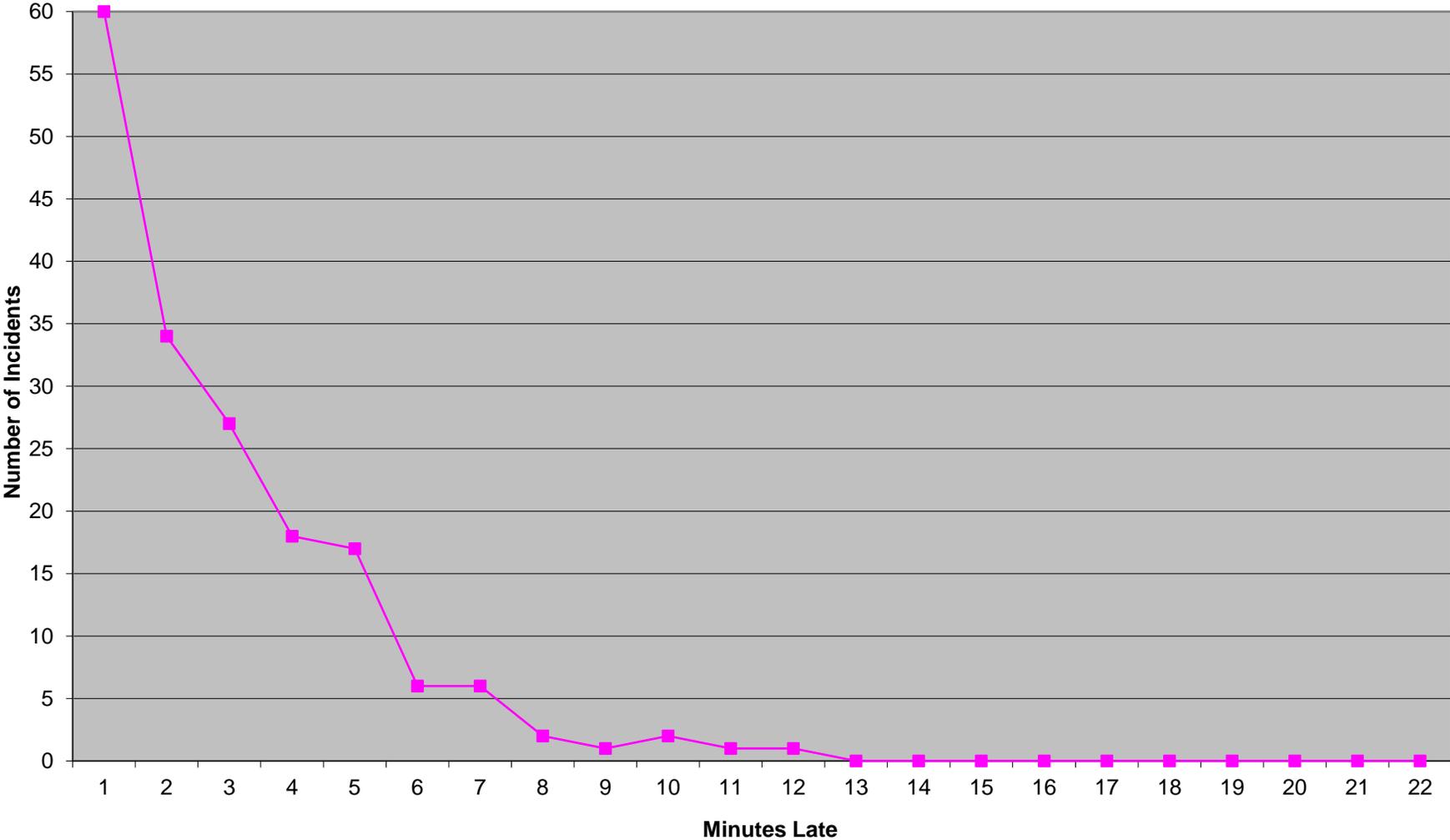
# Eastern Division Response Time Exclusions Twelve Months ending October, 2017



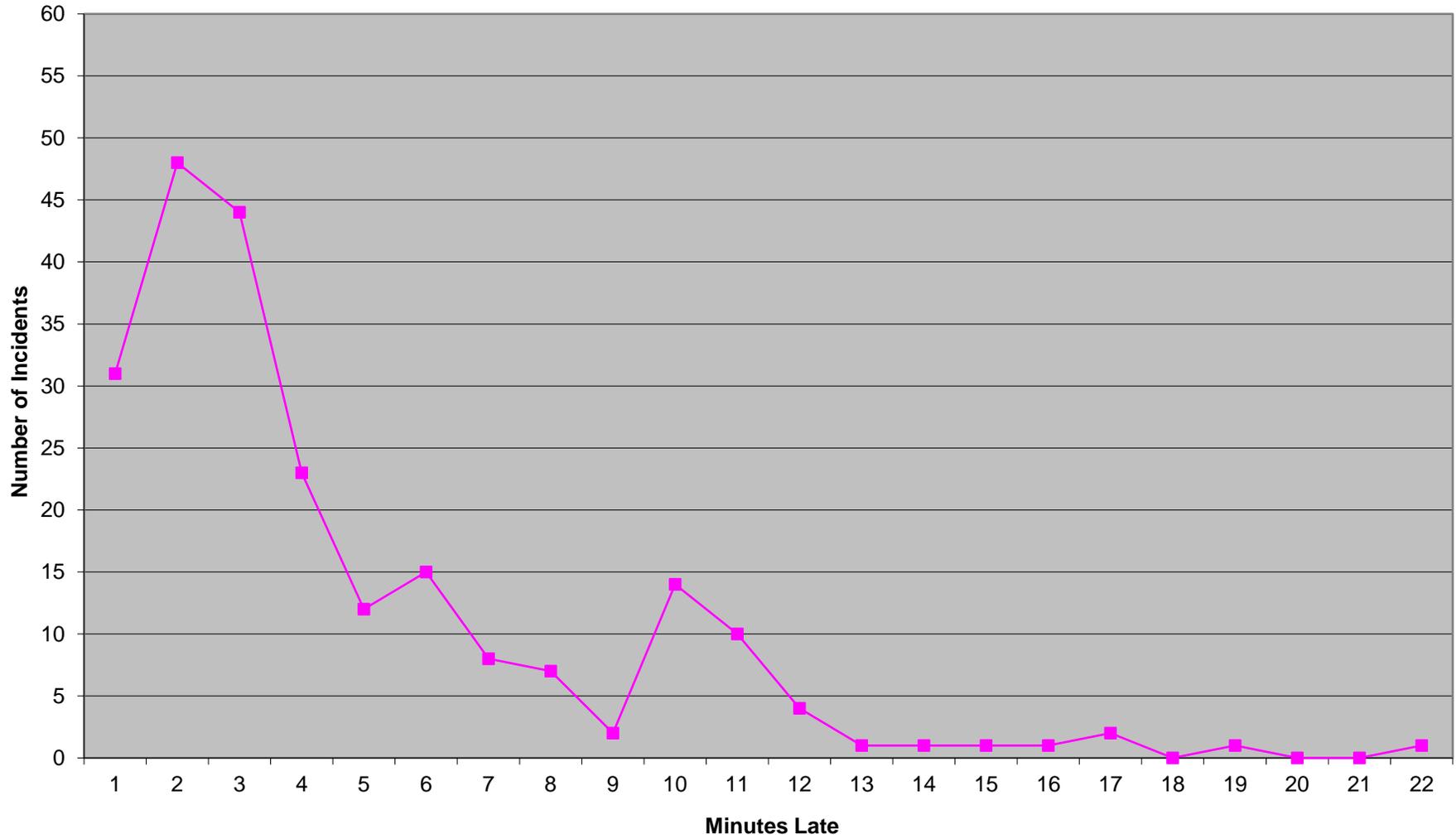
## Western Division Response Time Exclusions Twelve Months ending October, 2017



**Eastern Division Priority 1 Late Calls  
October 2017**



### Western Division Priority 1 Late Calls October 2017



### Edmond Priority 1 Late Calls October 2017

