# **Compliance Summary**

December 2012

#### **Eastern Division**

### **Overall Compliance**

	F	Priority 1		Р	riority 2		Р	riority 3		P	Priority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	497	48	90%	801	25	96%	346	26	92%	0	0	N/A
Tulsa 2	434	38	91%	681	11	98%	18	0	100%	0	0	N/A
Tulsa 3	587	38	93%	1,010	21	97%	338	27	<b>92%</b>	2	1	50%
Tulsa Total	1,518	124	91%	2,492	57	97%	702	53	92%	2	1	50%
Sand Springs	72	10		98	10	88%	1	0	100%	0	0	N/A
Jenks	25	2		43	0	97%	0	0	N/A	0	0	N/A
Bixby	41	3		55	4	92%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	138	15		196	14	91%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:44

Dispatched to On Scene: 6:15

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

# Compliance Summary December 2012 Western Division Overall Compliance

	Рі	riority 1		Р	riority 2		Р	riority 3		Priority 4			
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	
Oklahoma City 1	902	61	93%	1,401	35	97%	95	8	91%	0	0	N/A	
Oklahoma City 2	839	76	90%	1,360	31	97%	163	17	89%	0	0	N/A	
Edmond	136	7	94%	146	6	95%	27	2	92%	0	0	N/A	
Total OKC & Edmond	1,877	144	92%	2,907	72	97%	285	27	90%	0	0	N/A	
Warr Acres	27	2		48	0	97%	0	0	N/A	0	0	N/A	
Bethany	64	7		102	5	92%	1	0	100%	0	0	N/A	
Mustang	26	4		40	0	93%	0	0	N/A	0	0	N/A	
The Village	17	0		43	1	<b>98%</b>	0	0	N/A	0	0	N/A	
Nichols Hills	8	0		8	0	100%	0	0	N/A	0	0	N/A	
Yukon	52	3		55	2	95%	44	6	86%	0	0	N/A	
Total Non-Beneficiary	194	16		296	8	95%	45	6	86%	0	0	N/A	
Piedmont	4			5			0			0			
Average Re	esponse Time	Priority	1 & 2			o On Scene o On Scene				-			

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

# **Compliance Summary**

## December 2012 Eastern Division Non-discrimination

		Priority 1									
	Inc.	Late	%								
District 1	497	48	90%								
District 2	434	38	91%								
District 3	587	124	78%								

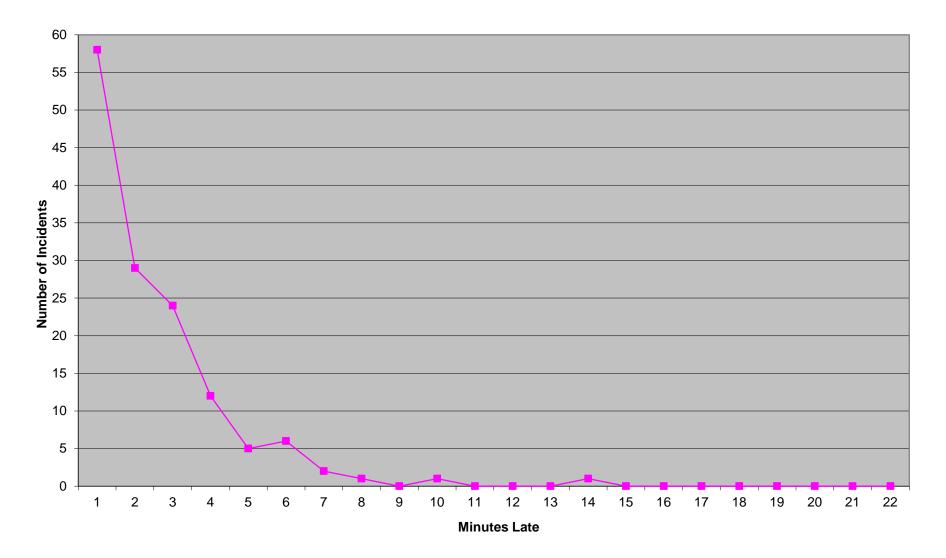
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

# Western Division Non-discrimination

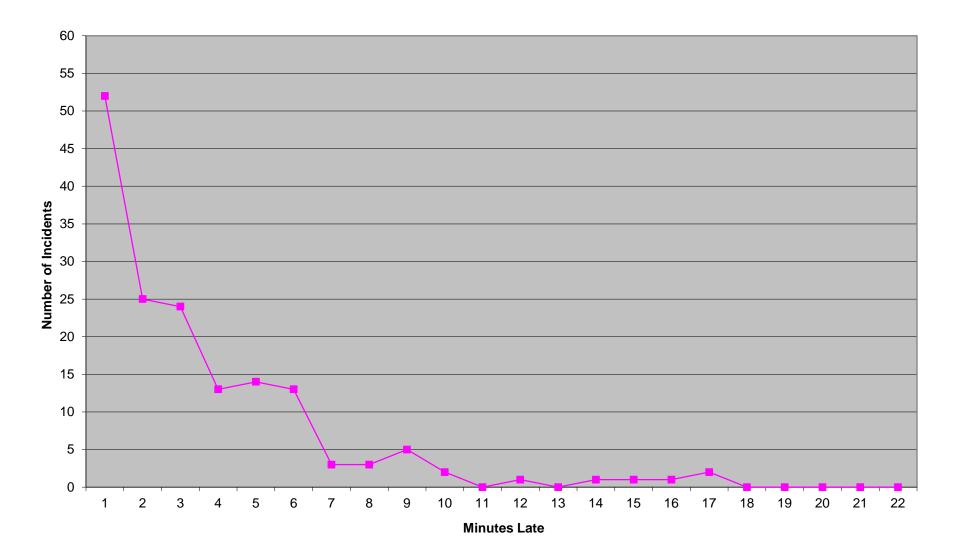
	Priority 1									
	Inc.	Late	%							
District 1	902	61	93%							
District 2	839	76	90%							
Edmond	136	7	94%							

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

#### Eastern Division Priority 1 Late Calls December 2012



#### Western Division Priority 1 Late Calls December 2012



#### Response Time Exclusion Summary Report Three Months ending December 2012

Month		2012-10			2012-11				2012-12			
Priority	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other	1											
Final Other Interfacility Transfer	1				7							
Final System Overload	176	166	26		158	81	7	1	214	172	9	0
Final Weather					4	2	0	0				
Eastern Exclusions Total	178	166	26	0	169	83	7	1	214	172	9	0
East Transports*			750	0	1586	2732	745	5	1656		703	2
East Late	131	70	60	0	144	62	42	1	139	71	53	1
	1201	<b>C</b> 01	241		4404	264	4.0.1	0.01	4.0.67	co/	4.07	00/
East % of Transports	12%	6%	3%	N/A	11%	3%	1%	0%	13%	6%	1%	0%
<b>Fact One all and a **</b>	0.1.0/	070/	0.20/	N1 / A	0.00/	070/	0.40/	0.00/	010/	070/	0.20/	5.00/
East Compliance** **East Compliance W/O Exclusions			92% 88%	-	90% 82%	97% 94%	94% 93%	80% 66%	91% 81%	97% 91%	92% 91%	50% 50%
		91%	88%	N/A	82%	94%	93%	66%	81%	91%	91%	50%
Last compliance w/o Exclusions	01/0	51/0	00/0	,, .								
	01/0	5170	00/0	,, .								
Month		2012	2-10			2012				2012		
 Month Priority		2012		4	1	2012 2	2-11 3	4	1	2012 2	2-12 3	4
Month Priority Western Division	1	2012	2-10			2		4	1			4
Month Priority Western Division Final Other	1	2012	2-10		1	-		4	_			4
Month Priority Western Division Final Other Final Other Interfacility Transfer	<b>1</b> 3 3	2012	2-10 3		<b>1</b>	<b>2</b>	3	4	1	2	3	4
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload	1 3 3 382	2012 2 191	2-10		1 5 207	2 1 108	3	4	1 1 337	2 175	<b>3</b>	4
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather	1 3 382 6	2012 2 191 2	2-10 3 4	4	1 5 207 2	2 1 108 5	3 7 1		1 337 36	2 175 23	3 8 3	·
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload	1 3 382 6	2012 2 191	2-10 3		1 5 207	2 1 108	3	4	1 1 337	2 175	<b>3</b>	4
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total	1 3 382 6 394	2012 2 191 2 193	2-10 3 4 4	4	1 5 207 2 214	2 1 108 5 114	3 7 1 8	0	1 337 36 <b>374</b>	2 175 23 198	3 8 3 11	0
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports*	1 3 3 382 6 <b>394</b> 1978	2012 2 191 2 193 3113	2-10 3 4 4 287	4	1 5 207 2 214 2044	2 108 5 114 3147	3 7 1 8 285	<b>0</b>	1 337 36 <b>374</b> 2072	2 175 23 198 3204	3 8 3 11 329	0 0
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total	1 3 382 6 394 1978	2012 2 191 2 193	2-10 3 4 4	4	1 5 207 2 214	2 1 108 5 114	3 7 1 8	0	1 337 36 <b>374</b>	2 175 23 198	3 8 3 11	0
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* West Late	1 3 3 382 6 394 1978 208	2012 2 191 2 193 3113 95	2-10 3 4 4 287 28	4 0 2 0	1 5 207 2 214 2044 200	2 108 5 114 3147 87	<b>3</b> 7 1 <b>8</b> 285 20	0 0	1 337 36 <b>374</b> 2072 160	2 175 23 198 3204 81	3 8 3 11 329 33	0 0
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports*	1 3 3 382 6 394 1978 208	2012 2 191 2 193 3113 95	2-10 3 4 4 287	4	1 5 207 2 214 2044	2 108 5 114 3147	<b>3</b> 7 1 <b>8</b> 285 20	<b>0</b>	1 337 36 <b>374</b> 2072	2 175 23 198 3204	3 8 3 11 329	0 0
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* West Late West % of Transports	1 3 3 382 6 394 1978 208 20%	2012 2 191 2 193 3113 95 6%	2-10 3 4 4 287 28 1%	4 0 2 0%	1 5 207 2 214 2044 200 10%	2 1 108 5 114 3147 87 4%	3 7 1 8 285 20 3%	0 0 0 0	1 337 36 374 2072 160 18%	2 175 23 198 3204 81 6%	3 8 3 11 329 33 3%	0 0 0 0
Month Priority Western Division Final Other Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* West Late	1 3 3 382 6 394 1978 208 20% 89%	2012 2 191 2 193 3113 95 6%	2-10 3 4 4 287 28 1%	4 9 0 0 0% 100%	1 5 207 2 214 2044 200	2 108 5 114 3147 87	<b>3</b> 7 1 <b>8</b> 285 20	0 0 N/A N/A	1 337 36 <b>374</b> 2072 160	2 175 23 198 3204 81	3 8 3 11 329 33	0 0 N/A

\* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

