

Compliance Summary

December 2012

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	497	48	90%	801	25	96%	346	26	92%	0	0	N/A
Tulsa 2	434	38	91%	681	11	98%	18	0	100%	0	0	N/A
Tulsa 3	587	38	93%	1,010	21	97%	338	27	92%	2	1	50%
Tulsa Total	1,518	124	91%	2,492	57	97%	702	53	92%	2	1	50%
Sand Springs	72	10		98	10	88%	1	0	100%	0	0	N/A
Jenks	25	2		43	0	97%	0	0	N/A	0	0	N/A
Bixby	41	3		55	4	92%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	138	15		196	14	91%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 6:44

Dispatched to On Scene: 6:15

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

December 2012

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	902	61	93%	1,401	35	97%	95	8	91%	0	0	N/A
Oklahoma City 2	839	76	90%	1,360	31	97%	163	17	89%	0	0	N/A
Edmond	136	7	94%	146	6	95%	27	2	92%	0	0	N/A
Total OKC & Edmond	1,877	144	92%	2,907	72	97%	285	27	90%	0	0	N/A
Warr Acres	27	2		48	0	97%	0	0	N/A	0	0	N/A
Bethany	64	7		102	5	92%	1	0	100%	0	0	N/A
Mustang	26	4		40	0	93%	0	0	N/A	0	0	N/A
The Village	17	0		43	1	98%	0	0	N/A	0	0	N/A
Nichols Hills	8	0		8	0	100%	0	0	N/A	0	0	N/A
Yukon	52	3		55	2	95%	44	6	86%	0	0	N/A
Total Non-Beneficiary	194	16		296	8	95%	45	6	86%	0	0	N/A
Piedmont	4			5			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:13

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

December 2012

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	497	48	90%
District 2	434	38	91%
District 3	587	124	78%

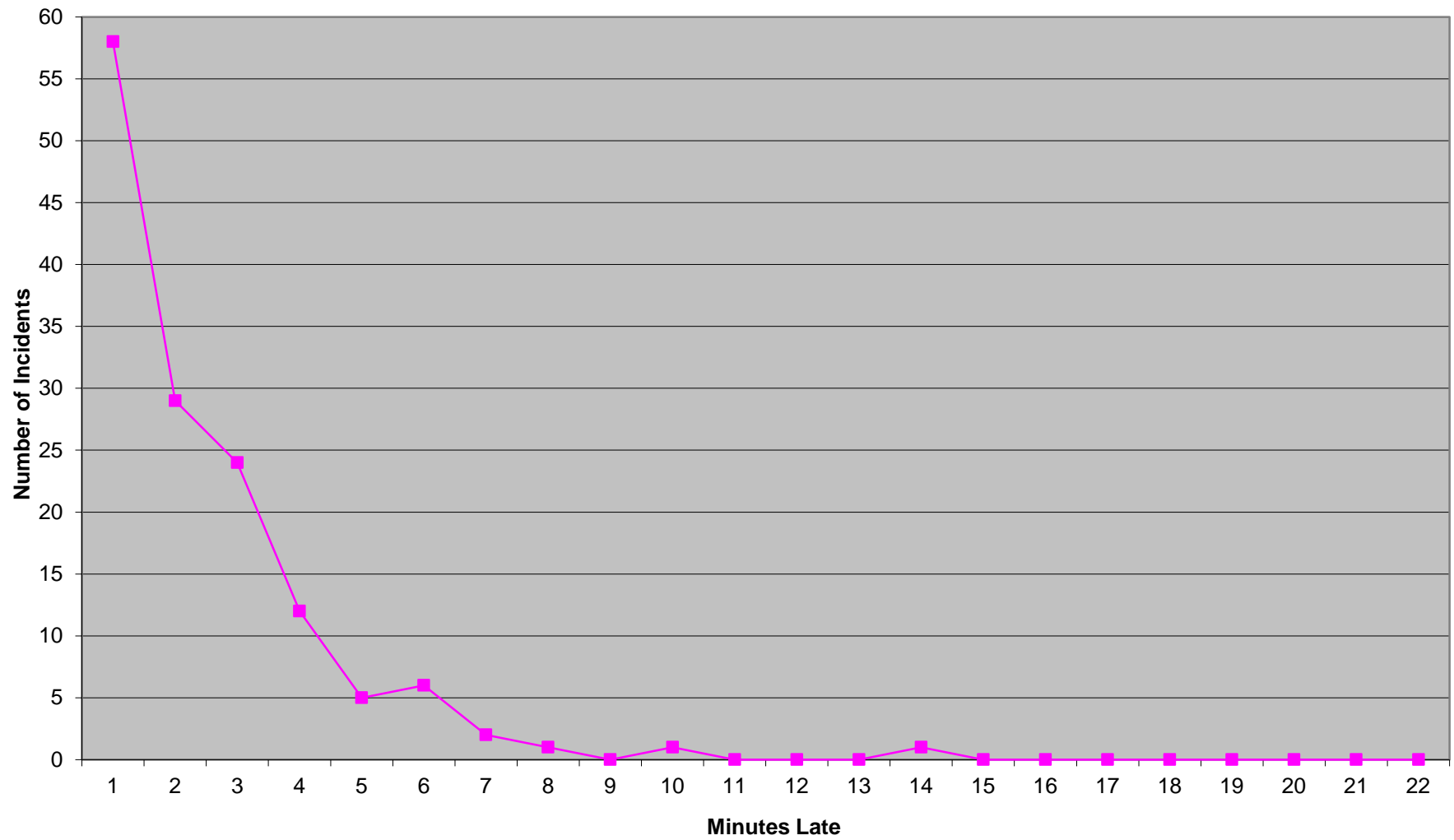
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

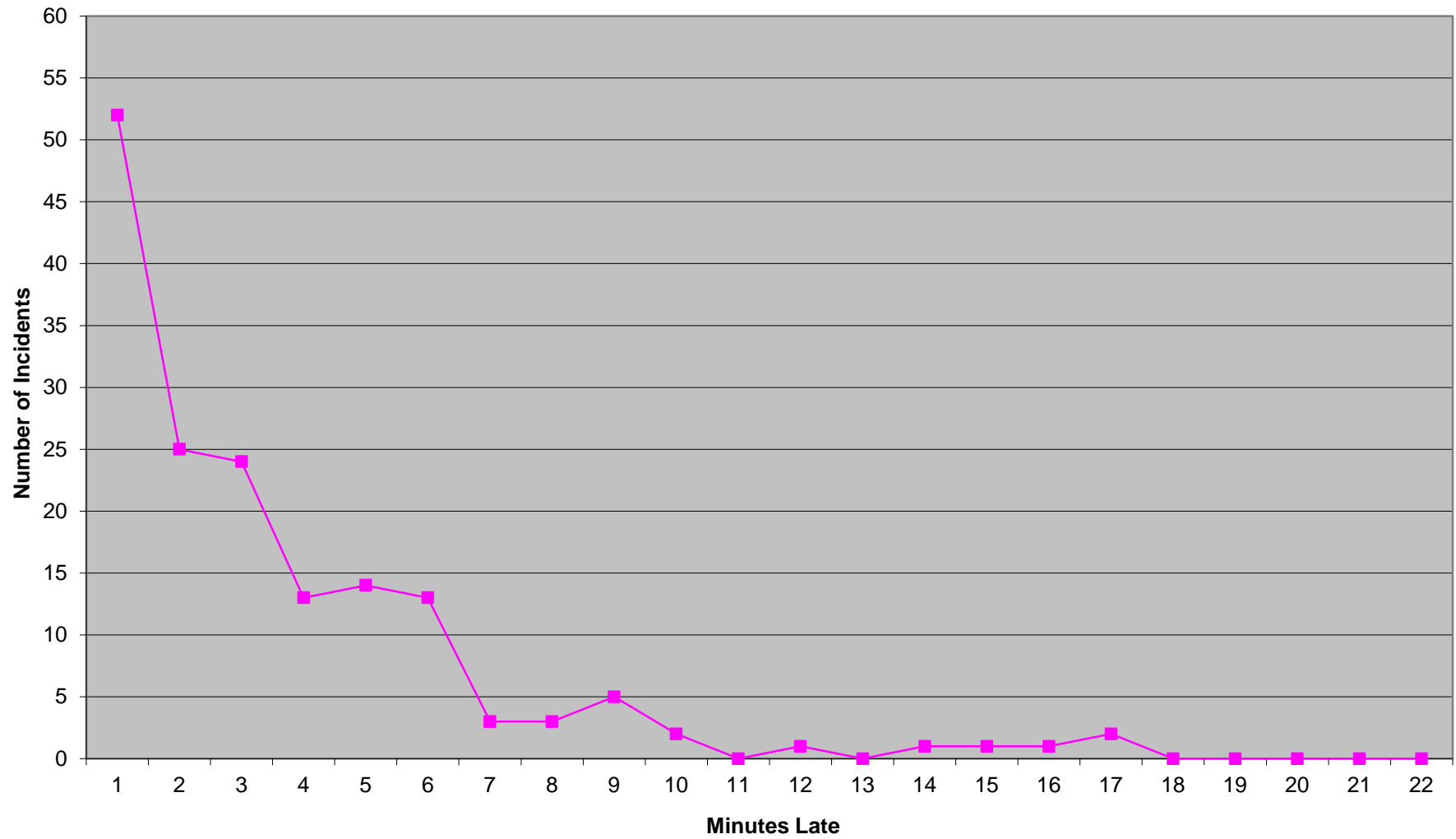
	Priority 1		
	Inc.	Late	%
District 1	902	61	93%
District 2	839	76	90%
Edmond	136	7	94%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls December 2012



**Western Division Priority 1 Late Calls
December 2012**



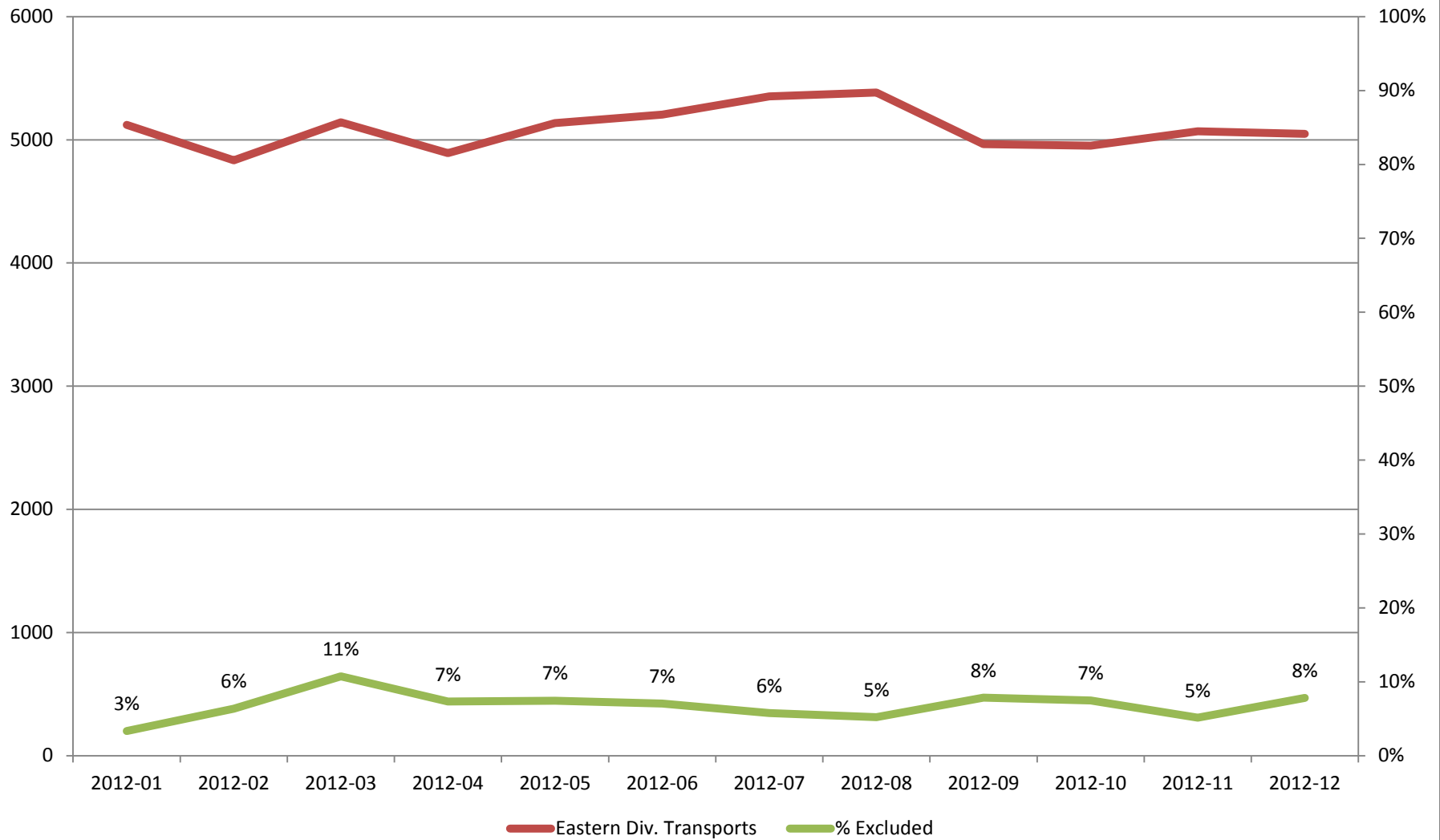
Response Time Exclusion Summary Report
Three Months ending December 2012

	Month Priority	2012-10				2012-11				2012-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other		1											
Final Other Interfacility Transfer		1				7							
Final System Overload		176	166	26		158	81	7	1	214	172	9	0
Final Weather						4	2	0	0				
Eastern Exclusions Total		178	166	26	0	169	83	7	1	214	172	9	0
East Transports*		1530	2672	750	0	1586	2732	745	5	1656	2688	703	2
East Late		131	70	60	0	144	62	42	1	139	71	53	1
East % of Transports		12%	6%	3%	N/A	11%	3%	1%	0%	13%	6%	1%	0%
East Compliance**		91%	97%	92%	N/A	90%	97%	94%	80%	91%	97%	92%	50%
East Compliance W/O Exclusions**		81%	91%	88%	N/A	82%	94%	93%	66%	81%	91%	91%	50%
	Month Priority	2012-10				2012-11				2012-12			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other		3					1						
Final Other Interfacility Transfer		3				5				1			
Final System Overload		382	191	4		207	108	7		337	175	8	
Final Weather		6	2			2	5	1		36	23	3	
Western Exclusions Total		394	193	4	0	214	114	8	0	374	198	11	0
West Transports*		1978	3113	287	2	2044	3147	285	0	2072	3204	329	0
West Late		208	95	28	0	200	87	20	0	160	81	33	0
West % of Transports		20%	6%	1%	0%	10%	4%	3%	N/A	18%	6%	3%	N/A
West Compliance**		89%	96%	90%	100%	90%	97%	92%	N/A	92%	97%	89%	N/A
West Compliance W/O Exclusions**		74%	91%	89%	100%	81%	93%	90%	N/A	78%	91%	87%	N/A

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Three Months ending December, 2012



Western Division Response Time Exclusions Three Months ending December, 2012

