

Compliance Summary

April 2013

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	478	52	89%	818	11	98%	348	15	95%	3	0	100%
Tulsa 2	356	32	91%	676	19	97%	8	0	100%	2	0	100%
Tulsa 3	537	37	93%	881	19	97%	338	11	96%	6	1	83%
Tulsa Total	1,371	121	91%	2,375	49	97%	694	26	96%	11	1	90%
Sand Springs	67	4		95	6	93%	0	0	N/A	0	0	N/A
Jenks	20	0		36	2	96%	0	0	N/A	0	0	N/A
Bixby	33	3		45	1	94%	0	0	N/A	1	0	100%
Total Non-Beneficiary	120	7		176	9	94%	0	0	N/A	1	0	100%

Average Response Time Priority 1 & 2

Received to On Scene: 6:39

Dispatched to On Scene: 6:12

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2013

Western Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	797	63	92%	1,384	17	98%	86	7	91%	2	0	100%
Oklahoma City 2	843	79	90%	1,375	21	98%	148	13	91%	1	0	100%
Edmond	129	15	88%	203	10	95%	23	3	86%	0	0	N/A
Total OKC & Edmond	1,769	157	91%	2,962	48	98%	257	23	91%	3	0	100%
Warr Acres	20	1		42	0	98%	0	0	N/A	0	0	N/A
Bethany	49	13		114	2	90%	2	0	100%	0	0	N/A
Mustang	24	3		40	2	92%	0	0	N/A	0	0	N/A
The Village	21	0		42	0	100%	0	0	N/A	0	0	N/A
Nichols Hills	6	0		8	0	100%	0	0	N/A	0	0	N/A
Yukon	40	5		61	0	95%	36	2	94%	0	0	N/A
Total Non-Beneficiary	160	22		307	4	94%	38	2	94%	0	0	N/A
Piedmont	2			1			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 6:46

Dispatched to On Scene: 6:17

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

April 2013

Eastern Division Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	478	52	89%
District 2	356	32	91%
District 3	537	37	93%

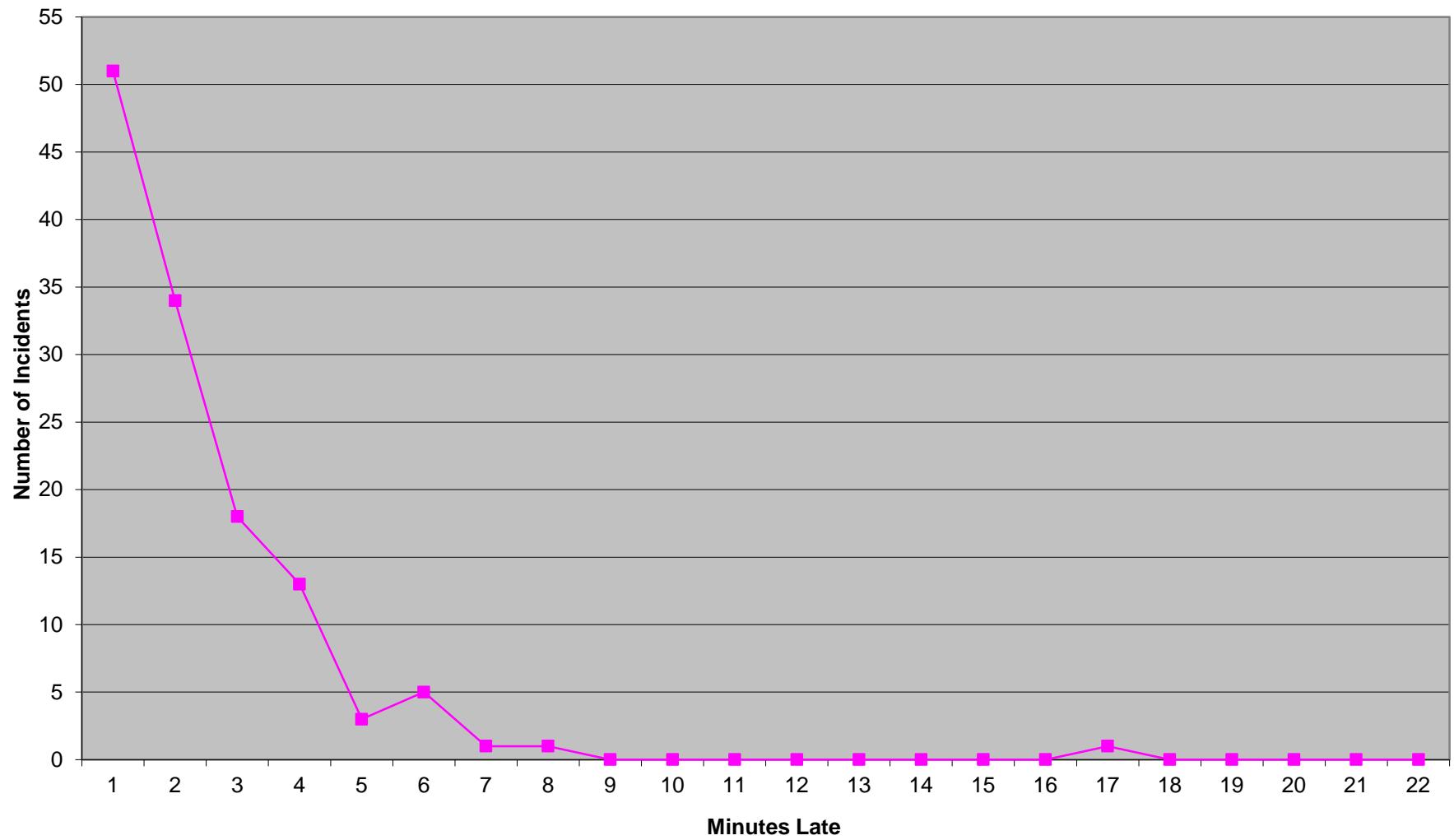
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

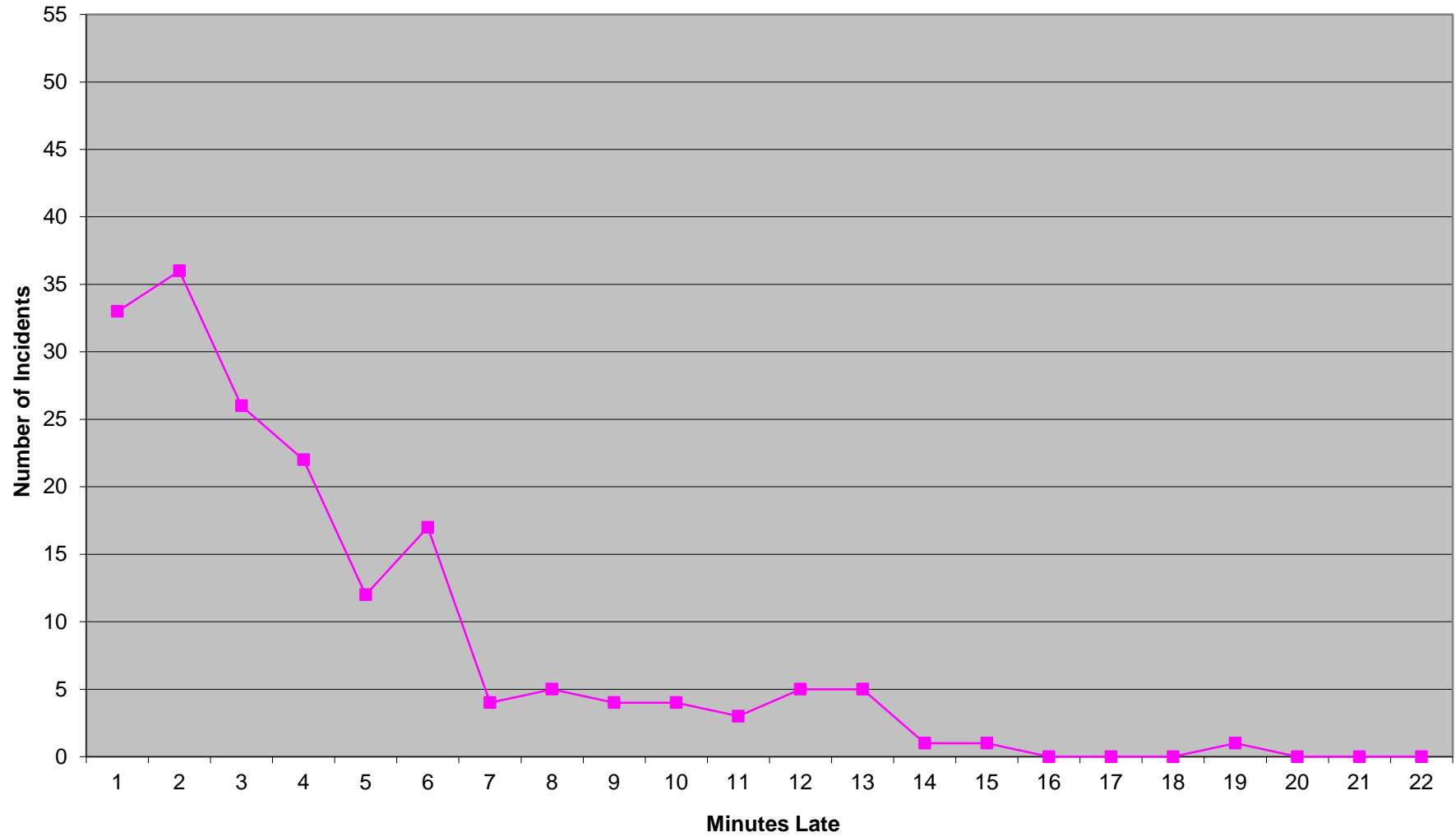
	Priority 1		
	Inc.	Late	%
District 1	797	63	92%
District 2	843	79	90%
Edmond	129	15	88%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

**Eastern Division Priority 1 Late Calls
April 2013**



**Western Division Priority 1 Late Calls
April 2013**



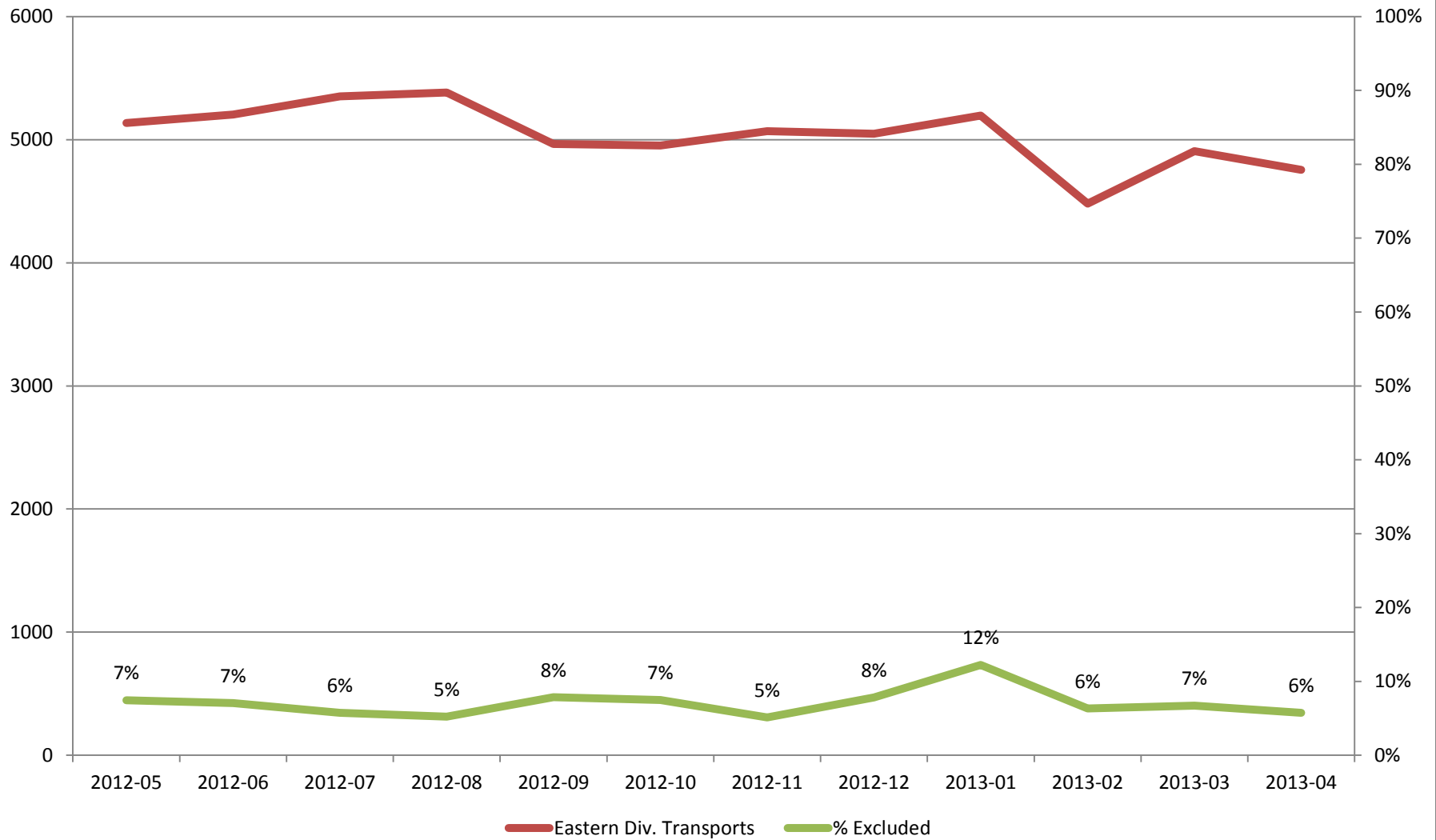
Response Time Exclusion Summary Report
Three Months ending April 2013

	Month Priority	2013-02				2013-03				2013-04			
		1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division													
Final Other													
Final Other Interfacility Transfer		3				6				6			
Final System Overload		158	91	10	1	177	143	2		150	95	1	
Final Weather		15	5	0	0	2				13	5	2	1
Eastern Exclusions Total		176	96	10	1	185	143	2	0	169	100	3	1
East Transports*		1368	2359	747	6	1546	2639	716	6	1497	2551	694	12
East Late		118	45	38	0	130	60	16	0	134	58	26	1
East % of Transports		13%	4%	1%	0%	12%	5%	0%	0%	11%	4%	0%	8%
East Compliance**		91%	98%	94%	100%	91%	97%	97%	100%	91%	97%	96%	91%
East Compliance W/O Exclusions**		80%	94%	93%	85%	81%	92%	97%	100%	81%	94%	95%	84%
	Month Priority	2013-02				2013-03				2013-04			
		1	2	3	4	1	2	3	4	1	2	3	4
Western Division													
Final Other						2	1						
Final Other Interfacility Transfer		2				1				4			
Final System Overload		250	138	6	0	269	145	8		316	153	3	
Final Weather		27	21	5	0	2	3			19	9		
Western Exclusions Total		279	159	11	0	274	149	8	0	339	162	3	0
West Transports*		1926	2857	249	3	2022	3259	296	1	1933	3269	295	3
West Late		160	49	22	1	154	76	25	0	183	52	25	0
West % of Transports		14%	6%	4%	0%	14%	5%	3%	0%	18%	5%	1%	0%
West Compliance**		91%	98%	91%	66%	92%	97%	91%	100%	90%	98%	91%	100%
West Compliance W/O Exclusions**		80%	93%	87%	66%	81%	93%	89%	100%	77%	93%	90%	100%

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending April, 2013



Western Division Response Time Exclusions Twelve Months ending April, 2013

