

Compliance Summary

From March 01, 2014 to March 31, 2014

Eastern Division

Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	485	28	94%	972	5	99%	372	17	95%	6	2	66%
Tulsa 2	423	20	95%	793	6	99%	10	0	100%	0	0	N/A
Tulsa 3	570	32	94%	1,155	18	98%	344	20	94%	2	0	100%
Tulsa Total	1,478	80	94%	2,920	29	99%	726	37	94%	8	2	75%
Sand Springs	57	15		126	1	91%	1	0	100%	0	0	N/A
Jenks	25	5		41	1	90%	0	0	N/A	0	0	N/A
Bixby	49	7		63	6	88%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	131	27		230	8	90%	1	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:08

Dispatched to On Scene: 8:34

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From March 01, 2014 to March 31, 2014

Western Division Overall Compliance

	Priority 1			Priority 2			Priority 3			Priority 4		
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	854	65	92%	1,565	11	99%	182	10	94%	5	1	80%
Oklahoma City 2	823	67	91%	1,438	19	98%	166	22	86%	0	0	N/A
Edmond	141	11	92%	206	1	99%	41	5	87%	0	0	N/A
Total OKC & Edmond	1,818	143	92%	3,209	31	99%	389	37	90%	5	1	80%
Warr Acres	31	4		49	0	95%	0	0	N/A	0	0	N/A
Bethany	67	11		108	0	93%	0	0	N/A	0	0	N/A
Mustang	24	3		43	0	95%	0	0	N/A	0	0	N/A
The Village	18	3		36	1	92%	0	0	N/A	0	0	N/A
Nichols Hills	3	0		10	1	92%	0	0	N/A	0	0	N/A
Yukon	53	3		68	1	96%	46	8	82%	0	0	N/A
Total Non-Beneficiary	196	24		314	3	94%	46	8	82%	0	0	N/A
Piedmont	4			3			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 9:35

Dispatched to On Scene: 9:03

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary
March 1, 2013 to March 31, 2013

Eastern Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	485	28	94%
District 2	423	20	95%
District 3	570	32	94%

Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division
Non-discrimination

	Priority 1		
	Inc.	Late	%
District 1	854	65	92%
District 2	823	67	91%
Edmond	141	11	92%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

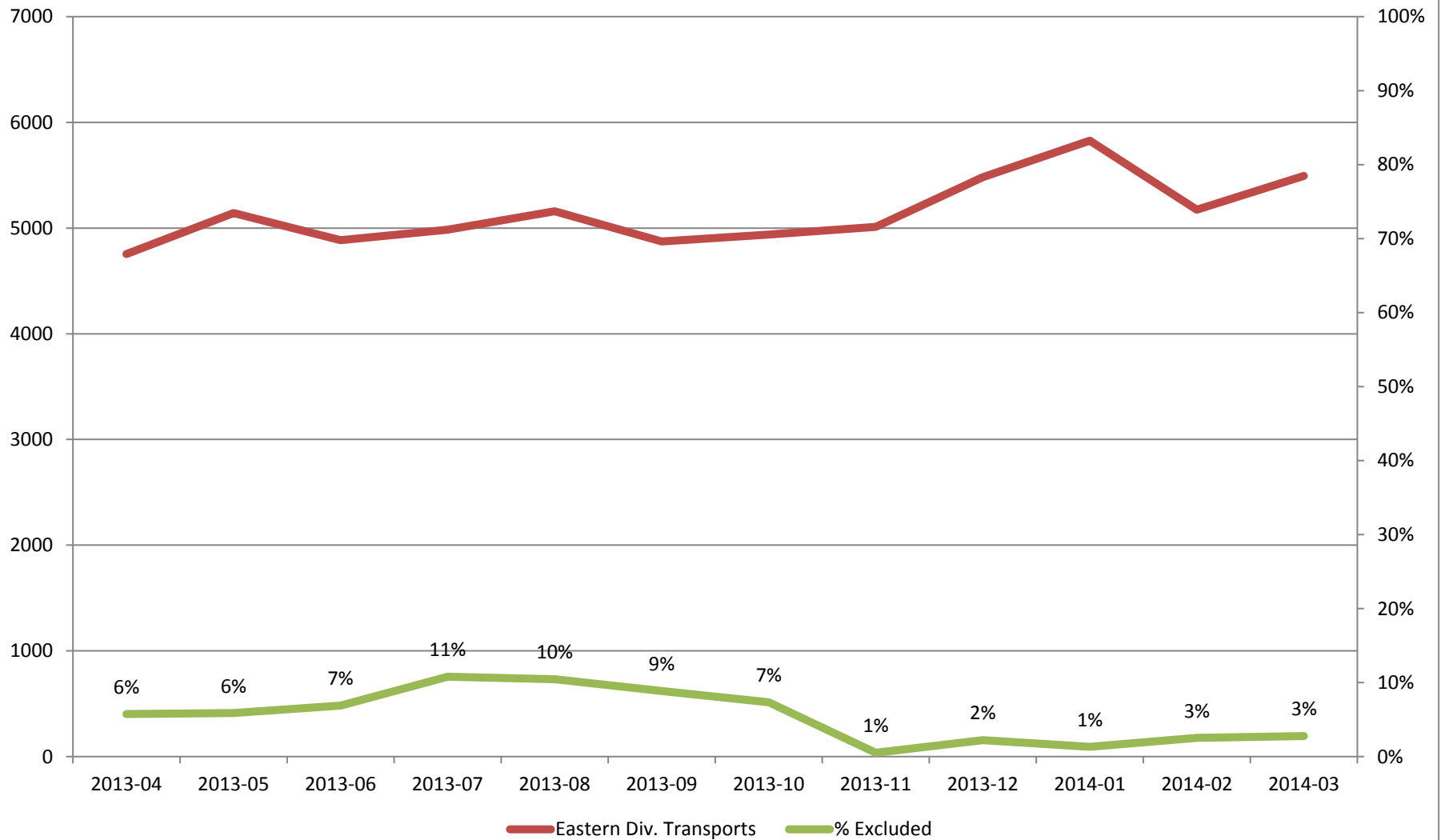
Response Time Exclusion Summary Report
Three Months ending March, 2014

	Month Priority	2014-01				2014-02				2014-03				
		1	2	3	4	1	2	3	4	1	2	3	4	
Eastern Division														
Final Other														
Final Other Declared Disaster														
Final Other Interfacility Transfer		2												
Final System Overload		35	20	3	0	48	25	19	0	31	16	29	0	
Final Weather		10	5	3	0	26	9	4	0	49	24	3	0	
Eastern Exclusions Total		47	25	6	0	74	34	23	0	80	40	32	0	
East Transports*		1519	3516	785	7	1469	2995	700	9	1609	3150	727	8	
East Late		111	25	50	0	126	50	67	1	107	37	37	2	
East % of Transports		3%	1%	1%	0%	5%	1%	3%	0%	5%	1%	4%	0%	
East Compliance**		92%	99%	93%	100%	91%	98%	90%	88%	93%	98%	94%	75%	
East Compliance W/O Exclusions**		89%	98%	92%	100%	87%	97%	87%	88%	88%	97%	90%	75%	
	Month Priority	2014-01				2014-02				2014-03				
		1	2	3	4	1	2	3	4	1	2	3	4	
Western Division														
Final Other						1				1				
Final Other Declared Disaster														
Final Other Interfacility Transfer														
Final System Overload		50	21	6	0	70	27	13	0	81	31	9	0	
Final Weather		23	5	7	0	52	23	12	0	62	30	6	0	
Western Exclusions Total		73	26	13	0	123	50	25	0	144	61	15	0	
West Transports*		1836	4009	539	17	1875	3464	462	3	2014	3523	435	5	
West Late		185	48	72	1	204	58	81	1	167	34	45	1	
West % of Transports		4%	1%	2%	0%	7%	1%	5%	0%	7%	2%	3%	0%	
West Compliance**		89%	98%	86%	94%	89%	98%	82%	66%	91%	99%	89%	80%	
West Compliance W/O Exclusions**		86%	98%	84%	94%	83%	96%	78%	66%	85%	97%	86%	80%	

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on

** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

Eastern Division Response Time Exclusions Twelve Months ending March, 2014



Western Division Response Time Exclusions Twelve Months ending March, 2014

