Compliance Summary

From November 01, 2014 to November 30, 2014

Eastern Division Overall Compliance

	P	riority 1		Р	riority 2		P	riority 3		P	Priority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	438	23	94%	879	6	99%	323	8	97%	1	1	0%
Tulsa 2	411	23	94%	746	8	98%	8	0	100%	2	0	100%
Tulsa 3	520	25	95%	1,071	12	98%	338	20	94%	2	0	100%
Tulsa Total	1,369	71	94%	2,696	26	99%	669	28	95%	5	1	80%
Sand Springs	61	16		102	4	87%	0	0	N/A	0	0	N/A
Jenks	21	3		39	0	95%	0	0	N/A	0	0	N/A
Bixby	46	3		67	3	94%	2	0	100%	0	0	N/A
Total Non-Beneficiary	128	22	-	208	7	91%	2	0	100%	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 8:39

Dispatched to On Scene: 8:22

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From November 01, 2014 to November 30, 2014

Western Division Overall Compliance

	Pr	riority 1		Р	riority 2		P	riority 3		P	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Oklahoma City 1	796	67	91%	1,548	26	98%	196	9	95%	2	0	100%
Oklahoma City 2	882	91	89%	1,322	24	98%	184	16	91%	0	0	N/A
Edmond	132	23	82%	197	11	94%	36	4	88%	0	0	N/A
Total OKC & Edmond	1,810	181	90%	3,067	61	98%	416	29	93%	2	0	100%
Warr Acres	29	2		45	1	95%	0	0	N/A	0	0	N/A
Bethany	61	13		133	3	91%	0	0	N/A	0	0	N/A
Mustang	33	8		49	6	82%	0	0	N/A	0	0	N/A
The Village	21	3		58	2	93%	0	0	N/A	0	0	N/A
Nichols Hills	6	1		10	0	93%	0	0	N/A	0	0	N/A
Yukon	70	16		85	2	88%	48	3	93%	0	0	N/A
Total Non-Beneficiary	220	43		380	14	90%	48	3	93%	0	0	N/A
Piedmont	8			6			0			0		

Average Response Time Priority 1 & 2

Received to On Scene: 10:04

Dispatched to On Scene: 9:30

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

Compliance Summary From November 1, 2014 to November 30, 2014

Eastern Division Non-discrimination

	Priority 1								
	Inc.	Late	%						
District 1	438	23	94%						
District 2	411	23	94%						
District 3	520	25	95%						

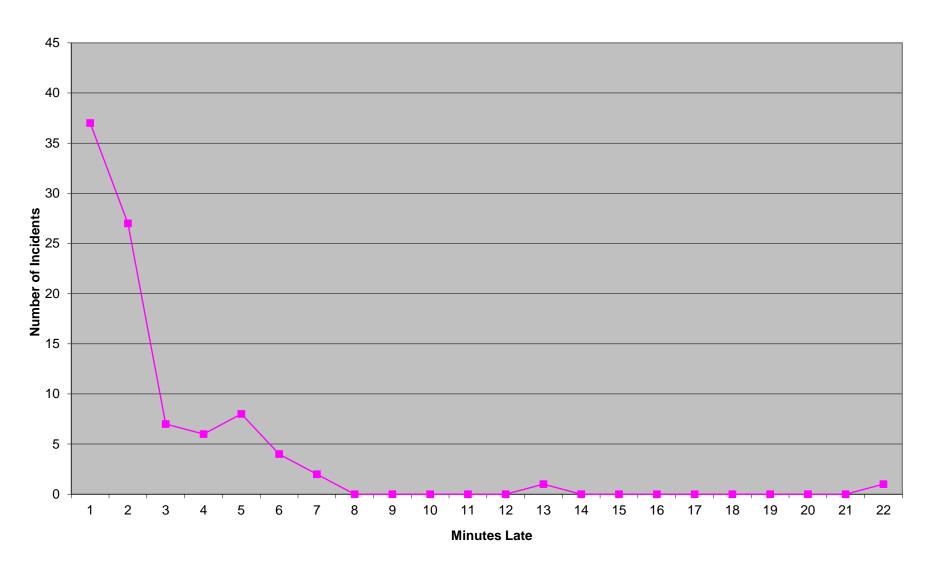
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

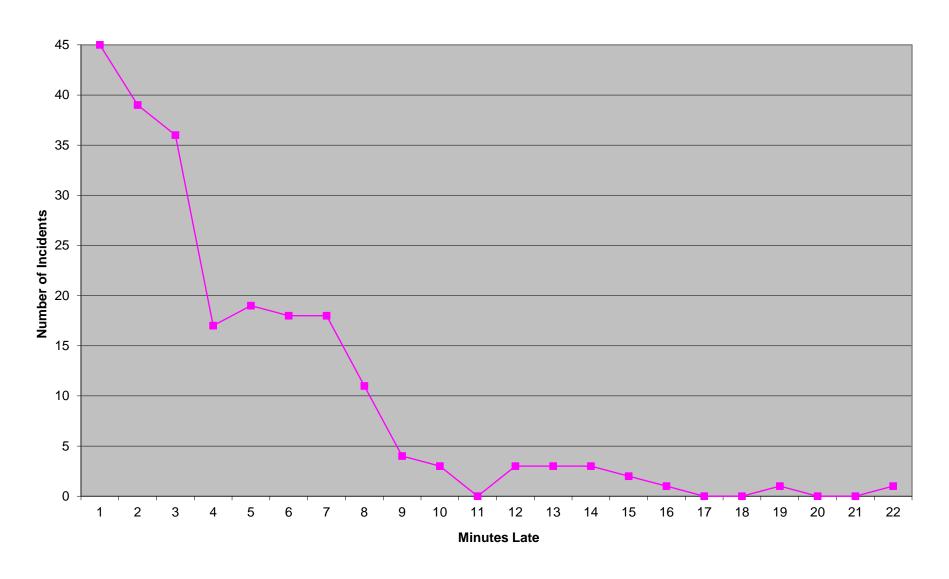
		Priority 1	
	Inc.	Late	%
District 1	796	67	91%
District 2	882	91	89%
Edmond	132	23	82%

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls November 2014



Western Division Priority 1 Late Calls November 2014



Response Time Exclusion Summary Report Three Months ending November, 2014

Month		2014	I-09			2014	1-10			2014	4-11	
Priority	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other									1			
Final Other Declared Disaster												
Final Other Interfacility Transfer					1							
Final System Overload	29	11	10	1	33	18	13	0	13	7	3	
Final Weather	6	1	1	0	3	0	1	0	3			
Eastern Exclusions Total	35	12	11	1	37	18	14	0	17	7	3	0
		•	•				•				-	
East Transports*	1567	3017	690	13	1623	2959	690	14	1498	2903	671	5
East Late	165	48	88	2	159	63	82	4	93	33	28	1
		•										
East % of Transports	2%	0%	2%	0%	2%	1%	2%	0%	1%	0%	0%	0%
East Compliance**	89%	98%	87%	84%	90%	97%	88%	71%	93%	98%	95%	80%
East Compliance W/O Exclusions**	87%	98%	85%	78%	88%	97%	86%	71%	92%	98%	95%	80%
Month		2014	I-09			2014	1-10			2014	4-11	
Month Priority		2014	I-09 3	4	1	2014	1-10 3	4	1	2014	4-11 3	4
				4	1			4	1			4
Priority				4	1			4	1			4
Priority Western Division				4	1			4	1			4
Priority Western Division Final Other				4	1			4	1			4
Western Division Final Other Final Other Declared Disaster				4	1 33			4	23			4
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer	1	2	3			2	3			2	3	4
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload	42 19	20	3	0	33	14	3	0	23	16	3	4
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather	42 19	20 2	3 3 1	0	33	14 9	3 4 9	0	23 44	16 25	3 4 7	
Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather	42 19 61	20 2 22	3 3 1	0	33	14 9	3 4 9	0	23 44	16 25	3 4 7	
Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total	42 19 61	20 2 22	3 3 1 4	0 0	33 24 57	2 14 9 23	3 4 9 13	0 0 0	23 44 67	2 16 25 41	4 7 11	0
Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total	42 19 61	20 20 2 22 22	3 3 1 4	0 0 0	33 24 57 2150	14 9 23	3 4 9 13	0 0 0	23 44 67 2030	2 16 25 41	3 4 7 11	0
Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total	42 19 61 2114 219	20 20 2 22 22	3 3 1 4	0 0 0	33 24 57 2150	14 9 23	3 4 9 13	0 0 0	23 44 67 2030	2 16 25 41	3 4 7 11	0
Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* West Late	42 19 61 2114 219	20 20 2 22 22 3484 62	3 3 1 4 495 25	0 0 0	33 24 57 2150 233	14 9 23 3401 92	4 9 13 505 34	0 0 0	23 44 67 2030 224	16 25 41 3447 75	4 7 11 464 32	0 2 0
Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* West Late	42 19 61 2114 219	20 20 2 22 22 3484 62	3 3 1 4 495 25	0 0 0	33 24 57 2150 233	14 9 23 3401 92	3 4 9 13 505 34	0 0 0	23 44 67 2030 224	16 25 41 3447 75	3 4 7 11 464 32	0 2 0

^{*} For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on ** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

