Compliance Summary

From April 01, 2015 to April 30, 2015

Eastern Division

Overall Compliance

| | F | Priority 1 | | Р | riority 2 | | Р | riority 3 | | Р | riority 4 | |
|-----------------------|-------|------------|-----|-------|-----------|-----|------|-----------|------|------|-----------|-----|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % |
| Tulsa 1 | 503 | 49 | 90% | 984 | 12 | 98% | 366 | 54 | 85% | 5 | 1 | 80% |
| Tulsa 2 | 446 | 38 | 91% | 775 | 7 | 99% | 13 | 0 | 100% | 0 | 0 | N/A |
| Tulsa 3 | 549 | 47 | 91% | 1,130 | 35 | 96% | 344 | 62 | 81% | 12 | 2 | 83% |
| Tulsa Total | 1,498 | 134 | 91% | 2,889 | 54 | 98% | 723 | 116 | 83% | 17 | 3 | 82% |
| Sand Springs | 67 | 18 | | 112 | 4 | 87% | 1 | 0 | 100% | 0 | 0 | N/A |
| Jenks | 26 | 5 | | 59 | 5 | 88% | 0 | 0 | N/A | 0 | 0 | N/A |
| Bixby | 27 | 2 | | 39 | 3 | 92% | 0 | 0 | N/A | 2 | 1 | 50% |
| Total Non-Beneficiary | 120 | 25 | | 210 | 12 | 88% | 1 | 0 | 100% | 2 | 1 | 50% |

Average Response Time Priority 1 & 2

Received to On Scene: 9:58

Dispatched to On Scene: 9:08

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary

From April 01, 2015 to April 30, 2015

Western Division Overall Compliance

| | P | riority 1 | | Р | riority 2 | | Р | riority 3 | | Priority 4 | | | |
|-----------------------|-------------|-----------|-------|-------|-----------|--------------------------|------|-----------|------|------------|------|-----|--|
| | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | Inc. | Late | % | |
| Oklahoma City 1 | 858 | 59 | 93% | 1,553 | 15 | 99% | 234 | 10 | 95% | 3 | 1 | 66% | |
| Oklahoma City 2 | 928 | 91 | 90% | 1,422 | 30 | 97% | 163 | 10 | 93% | 1 | 1 | 0% | |
| Edmond | 143 | 21 | 85% | 215 | 10 | 95% | 38 | 2 | 94% | 0 | 0 | N/A | |
| Total OKC & Edmond | 1,929 | 171 | 91% | 3,190 | 55 | 98% | 435 | 22 | 94% | 4 | 2 | 50% | |
| Warr Acres | 33 | 3 | | 57 | 0 | 96% | 0 | 0 | N/A | 0 | 0 | N/A | |
| Bethany | 73 | 9 | | 93 | 2 | 93% | 0 | 0 | N/A | 0 | 0 | N/A | |
| Mustang | 29 | 11 | | 36 | 2 | 80% | 10 | 0 | 100% | 0 | 0 | N/A | |
| The Village | 32 | 4 | | 44 | 1 | 93% | 0 | 0 | N/A | 0 | 0 | N/A | |
| Nichols Hills | 7 | 0 | | 6 | 0 | 100% | 0 | 0 | N/A | 0 | 0 | N/A | |
| Yukon | 51 | 11 | | 70 | 2 | 89% | 42 | 2 | 95% | 0 | 0 | N/A | |
| Total Non-Beneficiary | 225 | 38 | | 306 | 7 | 91% | 52 | 2 | 96% | 0 | 0 | N/A | |
| Piedmont | 10 | | | 5 | | | 0 | | | 0 | | | |
| Average Re | sponse Time | Priority | 1 & 2 | | | o On Scene o On Scene | | | | - | | | |

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90%. Percentage figures above are rounded down as per the RFP.

Compliance Summary April 01,2015 Year to April 30,2015

Eastern Division Non-discrimination

| | Priority 1 | | | | | | | | | |
|------------|------------|------|-----|--|--|--|--|--|--|--|
| | Inc. | Late | % | | | | | | | |
| District 1 | 503 | 49 | 90% | | | | | | | |
| District 2 | 446 | 38 | 91% | | | | | | | |
| District 3 | 549 | 47 | 91% | | | | | | | |

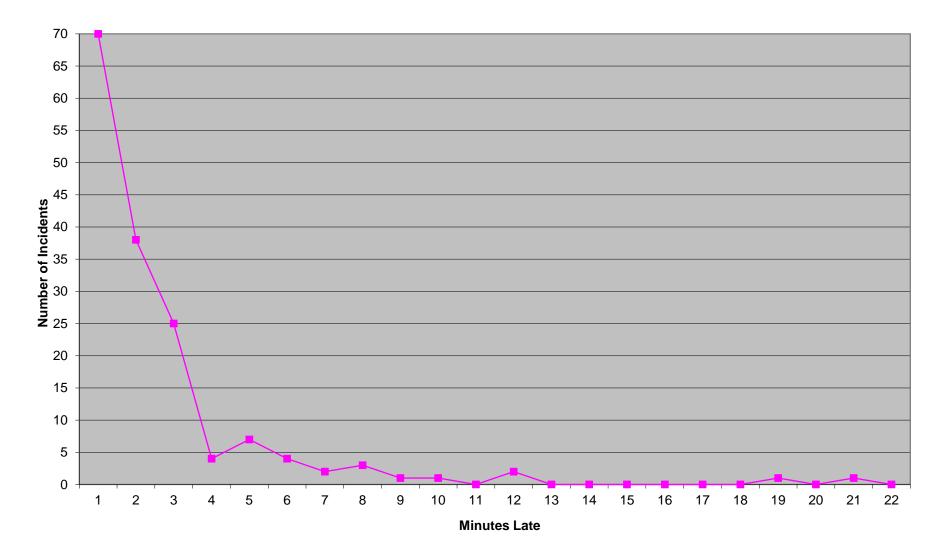
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Western Division Non-discrimination

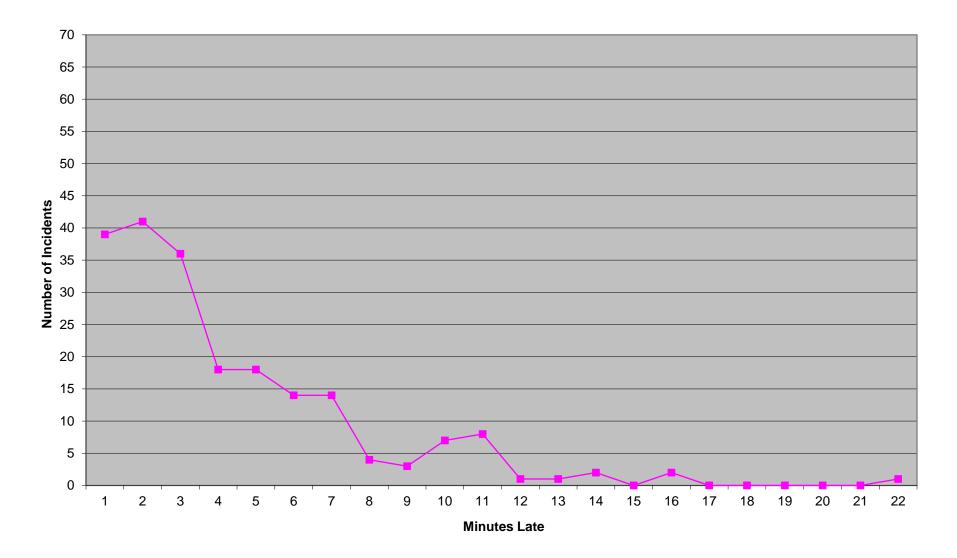
| | | Priority 1 | |
|------------|------|------------|-----|
| | Inc. | Late | % |
| District 1 | 858 | 59 | 93% |
| District 2 | 928 | 91 | 90% |
| Edmond | 143 | 21 | 85% |

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

Eastern Division Priority 1 Late Calls April 2015



Western Division Priority 1 Late Calls April 2015



Response Time Exclusion Summary Report Three Months ending April, 2015

| Month | | 2015 | -02 | | | 2015 | 5-03 | | | 2015 | 5-04 | |
|--|---------------------------------------|-----------------------------------|--------------------------------------|-------------|------------------------------------|------------------------------|-------------------------------|--------------------|------------------------------------|---------------------------------------|-----------------------------------|-------------|
| Priority | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 1 | 2 | 3 | 4 |
| Eastern Division | | | | | | | | | | | | |
| Final Other | 2 | | | | 4 | | | 1 | 6 | 18 | 6 | |
| Final Other Declared Disaster | | | | | | | | | | | | |
| Final Other Interfacility Transfer | | | | | | | | | | | | |
| Final System Overload | 14 | 8 | 6 | | 23 | 19 | 12 | | 29 | 18 | 14 | |
| Final Weather | 40 | 12 | 6 | | 34 | 17 | 21 | | 10 | 3 | 2 | |
| Eastern Exclusions Total | 56 | 20 | 12 | 0 | 61 | 36 | 33 | 1 | 45 | 39 | 22 | 0 |
| | | | | | | | | | | | | |
| East Transports* | 1381 | 2877 | 643 | 11 | 1652 | 3153 | 759 | 18 | 1618 | 3099 | 724 | 19 |
| East Late | 119 | 51 | 53 | 1 | 156 | 46 | 81 | 0 | 159 | 66 | 116 | 4 |
| | | | | | | | | | | | | |
| East % of Transports | 4% | 1% | 2% | 0% | 4% | 1% | 4% | 0% | 3% | 1% | 3% | 0% |
| | | | | | | | | | | | | |
| East Compliance** | 91% | 98% | 91% | 90% | 90% | 98% | 89% | 100% | 90% | 97% | 83% | 78% |
| East Compliance W/O Exclusions** | 87% | 97% | 90% | 90% | 87% | 97% | 85% | 94% | 87% | 96% | 81% | 78% |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| Month | | 2015 | -02 | | | 2015 | 5-03 | | | 2015 | 5-04 | |
| Month Priority | 1 | 2015 2 | -02 3 | 4 | 1 | 2015 | 5-03 3 | 4 | 1 | 2015 | 5-04 3 | 4 |
| | 1 | | | 4 | 1 | | | 4 | 1 | | | 4 |
| Priority | 1 | | | 4 | 1 | | | 4 | 1 | | | 4 |
| Priority Western Division | 1 | | | 4 | | | | 4 | | 2 | 3 | 4 |
| Priority Western Division Final Other | 1 | | | 4 | | | | 4 | | 2 | 3 | 4 |
| Priority Western Division Final Other Final Other Declared Disaster | 77 | | | 4 | | | | 4 | | 2 | 3 | 4 |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer | | 2 | 3 | 4 | 1 | 2 | 3 | 4 | 7 | 2 | 3 | 4 |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload | 77 | 2 | 3 | 4 | 1 | 2 29 | 3 | 4 | 7 | 2 3 16 | 3 1 0 | 4 |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather | 77 69 | 2 36 18 | 3 8 6 | | 1 53 45 | 2 29 14 | 3 3 3 4 | | 7 36 14 | 2 3 16 0 | 3 1 0 1 | |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather | 77 69 | 2 36 18 | 3 8 6 | | 1 53 45 | 2 29 14 | 3 3 3 4 | | 7 36 14 57 | 2 3 16 0 | 3 1 0 1 | · |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total | 77 69 146 | 2 36 18 54 | 3 8 6 14 | 0 | 1 53 45 99 | 2 29 14 43 | 3 3 3 4 7 | 0 | 7 36 14 57 | 2 3 16 0 19 | 3 1 0 1 1 2 | 0 |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* | 77 69 146 | 2 36 18 54 3347 | 3 8 6 14 468 | 0 | 1 53 45 99 2202 | 2 29 14 43 3703 | 3 3 4 7 510 | 0 | 7 36 14 57 2154 | 2 3 16 0 19 3496 | 3 1 1 0 1 2 487 | 0 |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* | 77 69 146 | 2 36 18 54 3347 | 3 8 6 14 468 | 0 | 1 53 45 99 2202 | 2 29 14 43 3703 | 3 3 4 7 510 | 0 | 7 36 14 57 2154 | 2 3 16 0 19 3496 | 3 1 1 0 1 2 487 | 0 |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* West Late | 77 69 146 2015 191 | 2 36 18 54 3347 56 | 3 8 6 14 468 35 | 0 4 0 | 1 53 45 99 2202 181 | 29 14 43 3703 61 | 3 3 4 7 510 27 | 0 5 1 | 7 36 14 57 2154 209 | 2 3 16 0 19 3496 62 | 3 1 1 2 487 24 | 0 4 2 |
| Priority Western Division Final Other Final Other Declared Disaster Final Other Interfacility Transfer Final System Overload Final Weather Western Exclusions Total West Transports* West Late | 77 69 146 2015 191 | 2 36 18 54 3347 56 | 3 8 6 14 468 35 3% | 0 4 0 | 1 53 45 99 2202 181 | 29 14 43 3703 61 | 3 3 4 7 510 27 | 0 5 1 | 7 36 14 57 2154 209 | 2 3 16 0 19 3496 62 | 3 1 1 2 487 24 | 0 4 2 |

* For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on ** For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

