### **Compliance Summary**

From November 01, 2015 to November 30, 2015

# **Eastern Division Overall Compliance**

	Р	riority 1		P	riority 2		P	riority 3		P	riority 4	
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%
Tulsa 1	470	42	91%	972	4	99%	338	32	90%	6	0	100%
Tulsa 2	441	32	92%	749	3	99%	7	0	100%	1	0	100%
Tulsa 3	482	38	92%	1,016	14	98%	330	37	88%	9	0	100%
Tulsa Total	1,393	112	91%	2,737	21	99%	675	69	89%	16	0	100%
Sand Springs	56	12		104	4	90%	0	0	N/A	0	0	N/A
Jenks	35	6		59	1	92%	0	0	N/A	0	0	N/A
Bixby	34	4		49	2	92%	0	0	N/A	0	0	N/A
Total Non-Beneficiary	125	22		212	7	91%	0	0	N/A	0	0	N/A

Average Response Time Priority 1 & 2

Received to On Scene: 9:37

Dispatched to On Scene: 8:54

The beneficiary city of Tulsa must be above 90% each month. In the suburbs of Sand Springs, Jenks and Bixby, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

### **Compliance Summary**

From November 01, 2015 to November 30, 2015

### Western Division Overall Compliance

	Pr	riority 1		Р	riority 2		P	riority 3		Priority 4			
	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	Inc.	Late	%	
Oklahoma City 1	890	49	94%	1,583	14	99%	248	9	96%	6	0	100%	
Oklahoma City 2	809	75	90%	1,354	24	98%	181	9	95%	0	0	N/A	
Edmond	127	21	83%	233	9	96%	42	3	92%	0	0	N/A	
Total OKC & Edmond	1,826	145	92%	3,170	47	98%	471	21	95%	6	0	100%	
Warr Acres	38	2		41	0	97%	0	0	N/A	0	0	N/A	
Bethany	64	7		94	1	94%	1	0	100%	0	0	N/A	
Mustang	32	5		52	4	89%	11	1	90%	0	0	N/A	
The Village	18	2		38	0	96%	0	0	N/A	0	0	N/A	
Nichols Hills	7	1		11	0	94%	0	0	N/A	0	0	N/A	
Yukon	71	14		85	2	89%	42	3	92%	0	0	N/A	
Total Non-Beneficiary	230	31		321	7	93%	54	4	92%	0	0	N/A	
Piedmont	9			4			0			0			

**Average Response Time Priority 1 & 2** 

Received to On Scene: 9:22 Dispatched to On Scene: 8:53

The beneficiary cities of Oklahoma City and Edmond must be above 90% each month. In the suburbs of Warr Acres, Bethany, Mustang, The Village, Nichols Hills, and Yukon, the total of Priority 1 and Priority 2 incidents are combined to get the compliance percentile each month. Each suburban city must be above 75% each month, and combined they must be over 90 %. Percentage figures above are rounded down as per the RFP.

## Compliance Summary November 1, 2015 to November 30, 2015

# **Eastern Division Non-discrimination**

	Priority 1									
	Inc.	Late	%							
District 1	470	40	91%							
District 2	441	32	92%							
District 3	482	38	92%							

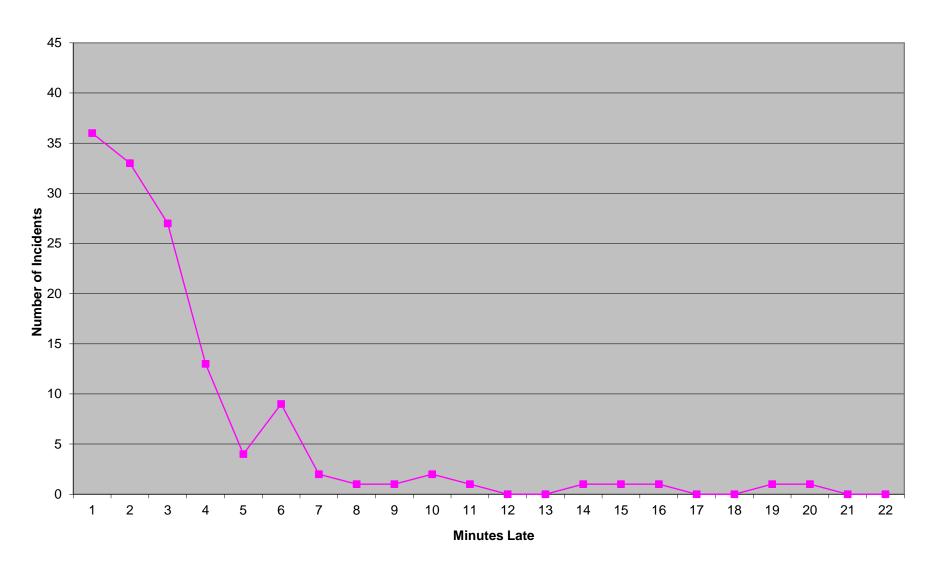
Each district within the Beneficiary City of Tulsa must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

# Western Division Non-discrimination

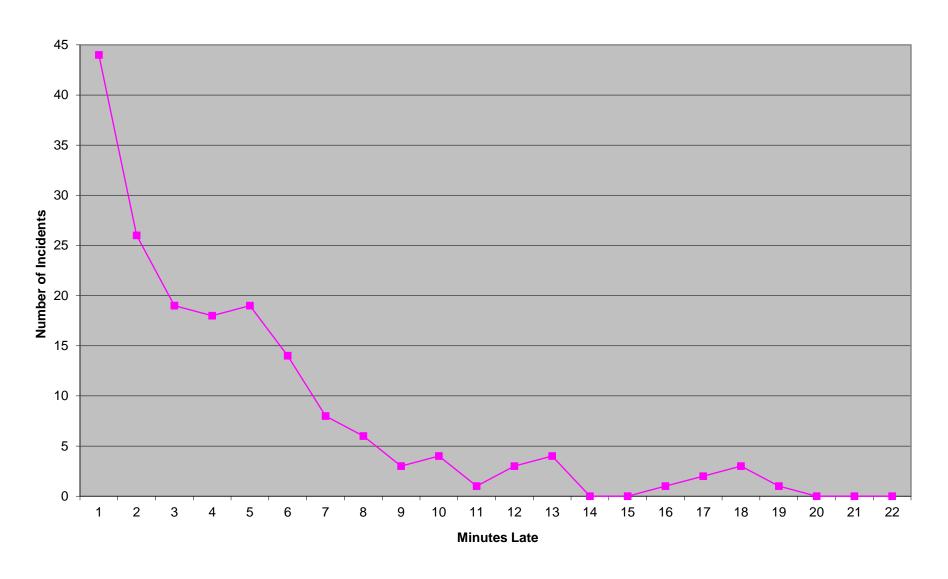
	Priority 1									
	Inc.	Late	%							
District 1	890	49	94%							
District 2	809	75	90%							
Edmond	127	21	83%							

Each district of the Western Division must be individually above 75% on Priority 1 transports (with a minimum of 100 incidents in each for measurement). Percentage figures above are rounded down as per the RFP.

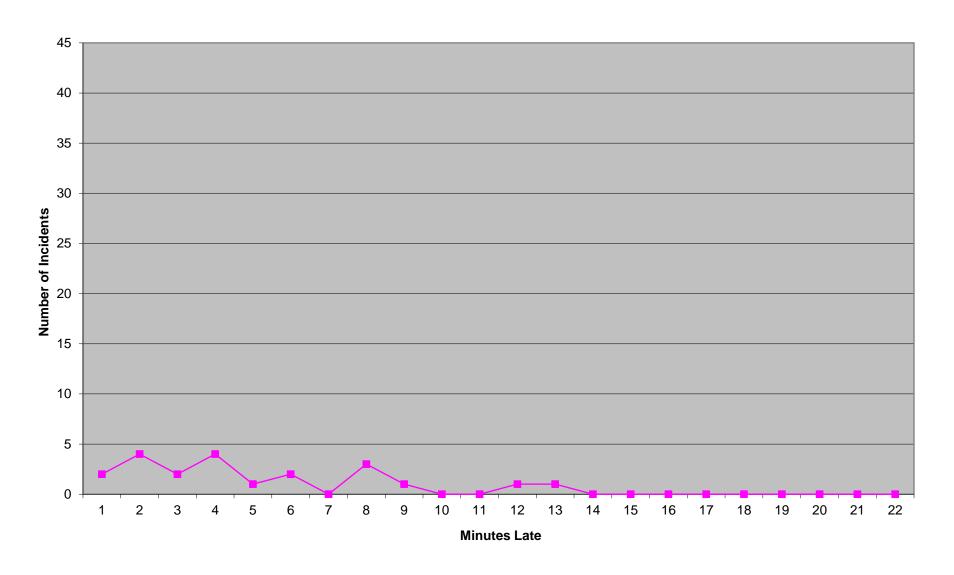
#### Eastern Division Priority 1 Late Calls November 2015



#### Western Division Priority 1 Late Calls November 2015



#### Edmond Priority 1 Late Calls November 2015



Month		2015	-09			201	5-10			2015	5-11	
Priority	1	2	3	4	1	2	3	4	1	2	3	4
Eastern Division												
Final Other	30				29	1	2	1	8			
Final Other Declared Disaster												
Final Other 2nd Unit												
Final Other Interfacility Transfer												
Final System Overload	50	30	34		44	26	17	1	28	21	9	
Final Weather	7	2	4		10	2	10	0	27	5	6	
Eastern Exclusions Total	87	32	38	0	83	29	29	2	63	26	15	0
		·	•				•			•		
East Transports*	1601	3184	701	10	1602	3129	736	12	1518	2949	675	16
East Late	169	72	122	1	182	99	170	0	134	28	69	0
East % of Transports	5%	1%	5%	0%	5%	1%	4%	0%	4%	1%	2%	0%
						L L				·	· ·	
East Compliance**	89%	97%	82%	90%	88%	96%	76%	100%	91%	99%	89%	100%
F+ C!: 14/0 5 ! ! **	84%	96%	78%	90%	84%	95%	73%	85%	87%	98%	87%	100%
East Compliance W/O Exclusions**	0-70											
East Compliance W/O Exclusions**	0470	ı										
East Compliance W/O Exclusions**	0470											
East Compliance W/O Exclusions**  Month	0470	2015	5-09			201!	5-10			2015	5-11	
Month	1	2015	5-09 3	4	1	201!	5-10 3	4	1	2015	5-11 3	4
				4	1			4	1			4
Month Priority				4	<b>1</b>			4	<b>1</b>			4
Month Priority Western Division	1			4	_		3	4				4
Month Priority Western Division Final Other	1			4	_		3	4				4
Month Priority Western Division Final Other Final Other Declared Disaster Final Other 2nd Unit	1			4	3		3	4				4
Month Priority Western Division Final Other Final Other Declared Disaster	1			4	3		3	4				4
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer	8	2	3	4	3	2	1	4	1	2	3	4
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload	8	2	3	4	3 1 1 1 3	4	1 3	4	1 14	10	1	4
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather	1 8 36	14	3		3 1 13 18	4	3 1 3 2		1 14 37	10 2	3 1 3	
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather	1 8 36	14	3		3 1 13 18	4	3 1 3 2		1 14 37	10 2	3 1 3	
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	1 8 36 8 52	14	3 3	0	3 1 13 18 35	4 4 8	3 1 3 2 6	0	1 14 37 52	10 2 12	1 3 4	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	1 8 36 8 52	14 14 3635	3 3 3	0	3 1 13 18 35	4 4 8	3 1 3 2 6	<b>0</b>	1 14 37 52 2056	10 2 12 3491	1 3 4	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total	1 8 36 8 52	14 14 3635	3 3 3	0	3 1 13 18 35	4 4 8	3 1 3 2 6	<b>0</b>	1 14 37 52 2056	10 2 12 3491	1 3 4	0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	36 8 52 2134 225	14 14 3635 79	3 3 3 497 29	<b>0</b>	3 13 18 35 2149 205	4 4 8 3555 71	3 3 2 6 521 22	<b>0</b> 9 2	14 37 52 2056 176	10 2 12 3491 54	1 3 4 525 25	<b>0</b> 6 0
Month Priority  Western Division  Final Other Final Other Declared Disaster Final Other 2nd Unit Final Other Interfacility Transfer  Final System Overload Final Weather  Western Exclusions Total  West Transports* West Late	36 8 52 2134 225	14 14 3635 79	3 3 497 29	<b>0</b>	3 13 18 35 2149 205	4 4 8 3555 71	3 3 2 6 521 22	<b>0</b> 9 2	14 37 52 2056 176	10 2 12 3491 54	3 1 3 4 525 25	<b>0</b> 6 0

<sup>\*</sup> For the purposes of this report, transports means the number of transports that qualify for inclusion for compliance calculation purposes. Multi-unit response transports for greater than the first unit on \*\* For the purposes of this report, beneficiary and non-beneficiary cities have been combined. Contract compliance measures them separately.

